

CFPB Will Hold Debt Collectors Accountable to Tenants for Illegal Evictions

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NCLC Attorney Praises CFPB for Upholding the Fair Debt Collection Practices Act on Rule that Could Impact up to 9 Million Families Behind in Rent Payments

Boston - Today, the Consumer Financial Protection Bureau announced an interim final rule that will require debt collectors to give tenants a written notice of their rights and allow a legal claim under the Fair Debt Collection Practices Act if notice is not given prior to evicting tenants during the Center for Disease Control's eviction moratorium. The written notice must be provided on the same date as the eviction notice, or, if no eviction notice is required by law, on the date that the eviction action is filed.

The following is a statement by National Consumer Law Center attorney Andrea Bopp Stark.

"The CFPB's action today provides immediate action toward protecting the millions of families that are at risk of losing their homes, families that are disproportionately of color or low income. This action provides tenants with the information they need regarding their rights to stay in their homes and defend against an eviction. It also reinforces the CDC moratorium on evictions and the importance of families having a safe place to live during the pandemic."