

**Massachusetts Energy and Utility Q&A Hour:
Third Party Electric Supply (Competitive Supply)**
August 20, 2026

Speaker: Sierra Moll, Energy Consumer Liaison at the MA AGO

Links to Resources on Slides

- [Competitive Electric Supply | Mass.gov](#)
- [2026 AGO Competitive Supply Report](#)
- [File a Consumer Complaint with the AGO](#)
- [Opt-Out of Supplier List | National Grid](#)
- [Opt Out of Energy Supplier Marketing | Unitil](#)
- [AGO Competitive Supply Fact Sheet \(English\)](#)
 - Additional translations available at the bottom of [this webpage](#)
- [The Energy Advocate Newsletter - Winter 2025/2026](#)
- [The Energy Advocate Newsletter - Summer 2026](#)
- [Stay connected with the Energy and Ratepayer Advocacy Division](#)
- [FAQ About Electric and Gas Utilities | Mass.gov](#)
- [FAQ About Competitive Electric Supply | Mass.gov](#)
- [FAQ About Solar Energy | Mass.gov](#)

Links Shared in Chat

- [Smart Meter Questions and Answers](#)
- [Smart Grid FAQs | National Grid](#)
- [NCLC Utility Advocacy Handbook](#)

Questions:

- **Question: Have you heard that Municipal aggregation contracts may need to be adjusted during the guarantee window due to national situations on supply?**
 - Answer: There are a couple of towns who work with Colonial that experienced changes in their contracted municipal aggregation rate due to a “regulatory event” which was allowed for under the contractual language. This situation was tied to a change in the supply market, specifically increases due to the implementation of ISO-NE Day-Ahead Ancillary Services Initiative (DASI). Our office is not aware of it happening under any other circumstances. Overall, it likely comes down to what the contract says the municipality can do and whether there is dedicated language for changing rates based on regulatory events or other circumstances. The 2024 Guidelines don’t specifically address this issue of whether a supply price CAN change during the term of a contract, but if it DOES change then the municipal aggregation must notify customers of the change.
- **Question: MA progress on battery sharing/distributed energy resources?**
 - [ConnectedSolutions | National Grid](#)
 - [Demand Response | Eversource](#)
 - [How Massachusetts Residents Can Get Paid to Help Lower Peak Energy Demand](#)
 - [Distributed Energy Resource \(DER\) Projects](#) (Eversource)

- [Grid Services Study | MassCEC](#)
- [National Grid Distributed Energy Resources MA Webinar](#)
- [Utility Interconnection in Massachusetts | Mass.gov](#)
- [Peak Potential Report \(DOER\)](#)

- **Question: Will smart meters allow for immediate reconnections after shut-off?**

- Answer: We believe so, but would need to confirm with the utilities.

- **Question: In the AGO 2026 Competitive Supply Report, are the differences in low-income household losses compared to non-low-income household losses with competitive suppliers calculated before or after discount rate is applied?**

- Answer: Would need to confirm with the EDCs about the numbers they report, but given that the low-income discount is applied to the whole bill and not just supply, it is likely that the reported numbers do not include the discount, as they represent the supply portion only.