2023 Consumer Rights Litigation Conference (CRLC)
Class Action Symposium and Pre-Conference Intensives

October 26-29, 2023 | Hyatt Regency Chicago
The nation’s premier gathering of attorneys representing consumers

Earn up to **15.25 CLE credits**, including up to **3.75 ethics credits** by attending the Main Conference.
Earn up to an additional **6 CLE credits** for the Class Action Symposium, **4 credits** for the Student Loan Intensive, and **6.5 credits** for the Introduction to Consumer Law Intensive.

**Automatic 50% discounts available** for private attorneys with less than five years of experience (“Next Generation”) and ALL legal aid advocates.

Early Bird Registration Deadline: September 15
Dear Friends,

On behalf of the National Consumer Law Center (NCLC) and the National Association of Consumer Advocates (NACA), we invite you to join us in Chicago this October for the 32nd annual Consumer Rights Litigation Conference and Class Action Symposium – the third and largest gathering of 2023 in the NCLC/NACA Consumer Law Educational Events Series.

This year’s CRLC – the first to be hosted jointly by NCLC and NACA – will have a robust agenda of 60+ substantive breakout sessions for advocates of all experience levels, led by the nation’s consumer law experts and leading practitioners, covering a diverse array of topics in every major area of consumer law, from the “ABCs” of handling auto fraud cases, to high-level strategies for dealing with arbitration clauses, to successful methods for challenging algorithmic bias in credit and housing, and much, much more.

The CRLC is an opportunity for advocates from across the nation – private practice attorneys, legal aid advocates, government enforcement officials, policy advocates, and so many others in our community – to strengthen longstanding relationships and build new ones in hallway conversations and at networking events that often serve as sources of mentorship, partnerships, co-counseling arrangements, and more.

New to the conference this year will be two pre-conference programs, both taking place on Wednesday, October 25: an Introduction to Consumer Law Intensive, designed to help new attorneys lay the groundwork for successful careers in consumer advocacy, and the Student Loan Intensive, a half-day convening addressing a wide range of topics in student loan law. Following the main conference, the Class Action Symposium will convene a smaller group of experienced class action practitioners to discuss high-level developments and strategies in consumer class action litigation.

In our shared fight for consumer justice, there’s simply no substitute for a strong, tight-knit consumer law community, and the CRLC is where our entire community comes to learn, connect, and get inspired to take on the challenges facing the people, families, and communities we all serve.

We look forward to seeing you in the Windy City this fall!

Our Best,
2023 CRLC Host Committee (in formation)

If you’re interested in joining the Host Committee, please reach out to Paul Laurent at pl laurent@nclc.org

What is the Consumer Rights Litigation Conference?

The Consumer Rights Litigation Conference (CRLC) is, and has been for over three decades, the nation’s largest and most comprehensive gathering of attorneys and advocates representing consumers – a convening of, by, and for the entire consumer law community.

The benefits of attending this essential gathering include:

- Engaging with the nation’s experts about the latest developments in consumer litigation, industry trends, and public policy.
- Hearing from the nation’s most successful consumer litigators. Ask questions, share ideas, and connect with your colleagues!
- Learning powerful consumer law remedies and attorney fee recovery methods.
- Earning CLE credits while you learn from knowledgeable speakers.
- Building your network of fellow consumer advocates from all across the country.
- Getting inspired and energized by hundreds of passionate advocates fighting for economic justice, just like you.

Registration Information

<table>
<thead>
<tr>
<th>Category</th>
<th>Early Bird (by 9/15/23)</th>
<th>Regular Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Attorney (Main Conference)</td>
<td>$829</td>
<td>$969</td>
</tr>
<tr>
<td>NACA Member</td>
<td>$619</td>
<td>$729</td>
</tr>
<tr>
<td>Government Attorney (including Assistant Attorney General)</td>
<td>$619</td>
<td>$729</td>
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<tr>
<td>Non-Profit Advocate/Attorney</td>
<td>$619</td>
<td>$729</td>
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<td>Academia (including Law Professors)</td>
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<td>$729</td>
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<tr>
<td>Next Generation* Attorney</td>
<td>$409</td>
<td>$489</td>
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<tr>
<td>Legal Aid* Attorney</td>
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<td>$489</td>
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<tr>
<td>Law Student</td>
<td>$199</td>
<td>$169</td>
</tr>
<tr>
<td>Class Action Symposium (Only)</td>
<td>$599</td>
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<td>Class Action Symposium (Add-On to Main Conference)</td>
<td>$499</td>
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<tr>
<td>Intro to Consumer Law Intensive (Full Day)</td>
<td>$169</td>
<td>$199</td>
</tr>
<tr>
<td>Student Loan Intensive (Half Day)</td>
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<td>$149</td>
</tr>
</tbody>
</table>

*50% registration rate discounts for ‘Next Generation’ private attorneys (those with less than five years of experience) and all Legal Aid attorneys are guaranteed through NCLC’s Campaign for the Future, and underwritten in whole or in part by its generous supporters. This scholarship opportunity automatically lowers the cost of attendance when registering for the conference.

“The CRLC has been a vital part of my development as a consumer advocate. Each year there is something new to learn from experts in the field – whether it’s a changing area of law, an emerging trend, or a novel legal strategy to add to my practice.”

– J. Rachel Scott, Staff Attorney, Senior Citizens Law Project, Atlanta Legal Aid Society, Inc.
SATURDAY, OCTOBER 28, 2023
7:30am-5:30pm Check-In, Registration, and Web App Support
7:30-9:00am Continental Breakfast
8:00-8:45am Plenary
9:00-10:15am MORTGAGE/HOUSING
J1 Advanced RESPA Litigation Issues
J2 Earned Wage Advances and Other Fintech Payday Loans
J3 Tenant Screening: Federal and State Policy Developments
J4 Fighting Credit Repair Scams: Litigation and Other Strategies
J5 Using the Disparate Impact Theory to Challenge Systemic Inequities in Housing, Credit and Insurance

Course levels: ABC | Beginner | Intermediate | Advanced | All Levels

“Attending the CRLC is critical for renewing and reinvigorating the consumer bar with the sense of community and shared purpose necessary for building vibrant and rewarding consumer practices” — Michael Donovan, founding member of Donovan Litigation Group, LLC
Network with the Nation’s Consumer Law Experts and Top Practitioners

Build your network with colleagues from across the country at the many networking events taking place throughout the conference.

Thursday
First-Timers Breakfast  Speak with seasoned consumer law practitioners and mingle with fellow “first-timers” on the first morning of the conference before heading off to sessions.

Thursday Networking Lunch Groups  Self-directed, attendee-organized lunches to give attendees the chance to meet colleagues with common interests – home state, practice area, work setting, and more.

Welcome Reception  A festive gathering at the beginning of the conference to welcome all attendees to Chicago and to the 2023 CRLC.

Friday
Womxn’s Networking Suite  A space for advocates who identify as womxn (including cisgender and transgender women) as well as non-binary identifying advocates to gather, network, and discuss common challenges and opportunities in consumer law.

Advocates of Color Luncheon  A private luncheon for advocates of color to network and discuss issues of common interest.

Friday Networking Lunch Groups  Self-directed, attendee-organized lunches to give attendees the chance to meet colleagues with common interests – home state, practice area, work setting, and more.

Legal Services Reception  An evening of food, conversation, and connection for legal services and non-profit attorneys.

Saturday
Awards Luncheon  Gather with the community to honor this year’s Rising Star Awardees and to announce the winner of the 2023 Vern Countryman Award, the top honor for consumer attorneys. Learn more about these awards, past winners, and how to submit a nomination: nclc.org/about-us/awards/

Special Offerings This Year in Chicago

This year’s gathering includes several special offerings for advocates of varying experience levels and areas of interest.

Introduction to Consumer Law Intensive  October 25, 9:00am - 5:00pm  The first-ever “Introduction to Consumer Law” one-day pre-conference intensive is intended for both new attorneys and those with more experience who are relatively new to the practice of consumer law. Join a cohort of colleagues to get off to a great start – of both the 2023 CRLC, and your career in consumer law – with sessions and case studies focused on issue spotting, case selection, working with clients, building your case, identifying partnerships and resources, and more. The lessons you learn and the relationships you make will provide a strong foundation for continued growth and success as a consumer champion! Session concludes with a networking reception for all intensive attendees and speakers.

Student Loan Intensive  October 25, 1:00 - 5:00pm  This half-day intensive will include three sessions covering a range of topics in student loan law with two 15-minute breaks in between. The first two sessions are geared toward beginners in student loan practice, and the last session is for advocates of all experience levels.

Annual Consumer Class Action Symposium  October 28-29  This year, the 23rd annual Class Action Symposium will include substantive panel sessions and lightning round presentations on topics of specific interest to experienced consumer class action practitioners. We will address evolving changes and emerging developments in class action practice, including: noteworthy court of appeals rulings; evidentiary challenges and opportunities; developments in class administration; and new ethical issues of particular importance in complex litigation cases.

“I really felt like I was part of the best and brightest consumer advocates in the country.”
CLE Credits
Earn up to 15.25 CLE credits, including up to 3.75 ethics credits by attending the Main Conference and up to an additional 6 CLE credits for the Class Action Symposium. 4 credits for the Student Loan Intensive, and 6.5 credits for the Introduction to Consumer Law Intensive. CLE reporting instructions are available online at nclc.org/events and in the CRLC conference app for attendees. For additional information, please email conference@nclc.org.

Press Policy
Conference proceedings are off the record and for background purposes only. Please direct all press inquiries to Michelle Deakin at mdeakin@nclc.org.

NCLC Digital Library
You can save on subscriptions to NCLC’s essential 21-volume Consumer Law Practice Series with exclusive conference discounts offered only at the conference. Visit the NCLC Publications table at the conference to connect with our Publications team and save on essential practice tools. Learn more about our legal treatises and other resources in the NCLC Digital Library: library.nclc.org.

Become a NACA Member
Are you a lawyer committed to advancing the cause of just treatment and ethical representation of consumers? Consider membership in the National Association of Consumer Advocates. Not only do you join a community of like-minded attorneys, you also save on this conference and all NCLC/NACA conferences. Learn more at www.consumeradvocates.org/membership/become-a-member/

Code of Conduct
NCLC and NACA are committed to a safer conference environment for everyone that emphasizes mutual respect and inclusion for all attendees. We expect all attendees to follow our Code of Conduct and Anti-Harassment Policy, which provides a process for reporting and investigation. Information will be available in the conference app and in follow-up communication to registrants.

COVID Policy
We are planning for an in-person 2023 CRLC and are committed to the health and safety of attendees. All community members will be asked to abide by the NCLC/NACA Conferences COVID Policy when they register for the conference.

Site
The Hyatt Regency Chicago is located in the Loop, right in the heart of downtown and steps from the Chicago River Walk. Located minutes from the Chicago Theatre, Navy Pier, and Millennium Park, many of the city’s most famous attractions are within walking distance of the conference. The hotel also provides complimentary Wi-Fi, a fully equipped fitness center, and four on-site restaurant options.

Rates
Hyatt Regency Chicago is offering a discounted rate of $219 (plus tax) per night (single and double) for CRLC attendees. Book your hotel reservation using the special conference discounted reservation link provided to registered attendees. Email training@nclc.org with any questions about lodging and accommodations.

Reserve early to ensure your spot. Limited number of rooms available. We encourage you to make your reservations as soon as possible after you have registered for the conference. The final deadline to secure a room at the discounted conference rate is Monday, October 2, 2023.

Money Saving Deadlines
September 15, 2023
Deadline for reduced conference registration rate (Early Bird)

September 27, 2023
Deadline to apply for/renew NACA membership

October 2, 2023
Deadline for discounted hotel room rate (supply limited)

October 11, 2023
Last Day to Register Online
NCLC/NACA CONSUMER LAW EDUCATIONAL EVENTS SERIES

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Register today at nclc.org/events

Connect. Learn. Get Inspired. It's your chance to ask the experts and connect with colleagues. Don't miss it!