Older Consumers and Debt Collection



Majority of Families
Headed by Older
Consumers Are in Debt



70% of families headed by someone 65-74 are in debt, while 1 in 2 families headed by someone 75 or older is in debt.

Older Consumers Engage in Harmful Debt Coping Strategies



Contact with Collectors Common for Older Consumers



Nearly 1 in 5 older consumers reported contact by a debt collector. Of those contacted, 20% had been sued on a debt.

Debt Collection
Complaints Rank Second
for Older Consumers

Common complaints include continued attempts to collect debt not owed, false statements, and taking or threatening an illegal action.

