



National
Consumer Law
Center
*Fighting Together
for Economic Justice*

PROTECTING SERIOUSLY ILL CONSUMERS FROM UTILITY DISCONNECTIONS

<http://bit.ly/ill-consumer-utility>

WHAT STATES CAN DO TO SAVE LIVES NOW

APPENDIX D

SAMPLE RENEWAL PROVISIONS OF STATE SERIOUS ILLNESS RULES

STATE	CITATION	DESCRIPTION
Connecticut	<i>Conn. Agencies Regs. § 16-3-100(e)(3)(B),</i>	Duration is as set forth in physician's certificate; 15 days if not specified. Renewals must be submitted by last day of protection; if none specified in renewal letter, renewals last 15 days; can be renewed indefinitely for life- threatening illnesses.
Massachusetts	<i>220 Mass. Code Regs. § 25.03(3).</i>	Certification renewed quarterly, unless chronic condition, then every 6 months.
Michigan	<i>Mich. Admin. Code rr. 460.130(5), (6) (serious illness), 460.130a(1), (2) (critical care customers).</i>	Non-critical serious illness: Initial protection of 21 days renewable twice per household member (i.e., up to 63 days per year); Critical care customers: Must be renewed annually; no limit on renewals.
Minnesota	<i>Minn. Stat. § 216B.098 subdiv.5(c)-(e).</i>	Initial certification can last 6 months; in discretion of utility, can be extended for up to 12 months.
Oregon	<i>Or. Admin. R. 860-021-0410(4).</i>	Notice to renew provided at least 15 days prior to certificate's end date (serious illness protection is valid for length of time on certificate, but up to 6 months for serious illness and 12 months for a chronic condition).