

HANGING UP ON DEBT COLLECTION ROBOCALLS



Are you receiving frequent, disruptive, or harassing debt collection calls? Tell them to stop calling--it may actually work!

Revoke consent. Federal law bars robocalls to cellphones without your consent, but banks and lenders slip consent into the fine-print of their contracts. Revoke it by telling the caller to "stop calling," and follow it up in writing.

File complaints over abusive debt collection. Calling at all hours, discussing your debt with others, or threatening jail time is illegal.

When collectors do it, report them to the CFPB:

<https://www.consumerfinance.gov/complaint/>

Take action! Tell the FCC to finalize its rules, clearly define "automated dialing," and close loopholes for calls without consent.