

# Lifeline to Affordable Phone Service

The federal Lifeline discounted phone service has undergone dramatic changes in the past few years. There are a range of Lifeline phone service providers and products — from wireline to wireless, and from the “free” prepaid wireless cell phones to the more traditional discounted basic phone service with a monthly bill. How consumers enroll and stay on the program has changed with the new program rules. There are also policy debates going on right now that will shape the evolution of Lifeline in national efforts to close the broadband divide.

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