Helping Elders and Communities of Color to Pay for Voice and Internet Service: An Overview of the Federal Lifeline Program

Come and learn about the federal Lifeline program, which was established to ensure that low-income households are connected to the modern communication network. Learn about the importance of this program for elders and communities of color as the program, which focuses on helping households afford phone service, is in the midst of a “reboot” to include internet access. This session will cover the basics about the Lifeline program as well as the current rulemaking to modernize the program to include broadband service. We will also touch on other federal initiatives to connect low-income households, including elders and communities of color, to affordable, essential voice and internet service.

Speakers: Michael J. Scurato, Vice President, Policy (National Hispanic Media Coalition); Julie Nepveu, Sr. Attorney (AARP Foundation Litigation) and Olivia Wein, Lead Telecom Project Attorney (National Consumer Law Center)

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