2011 Webinars

Due Process Protections in Supplemental Security Income ("SSI") Non-Disability Appeals

Date: February 9, 2011
By: Rachel Frazier and Gerald McIntyre of (National Senior Citizens Law Center (NSCLC)

Advising Clients with Tax and Insurance Deficiency Notices on Reverse Mortgages

Date: February 23, 2011
By: NLRC Partners

Identifying, Preventing, and Addressing Identity Theft

Date: March 9, 2011
By: Keith Morris (Center for Elder Rights Advocacy (CERA), Lisa Schifferle (Federal Trade Commission), Paula Pierce (Texas Legal Service Center)

“Smart” Utility Meters And The Movement Toward Dynamic Pricing: The Need For Effective Consumer Protections

Date: March 30, 2011
By: Janee Briesemeiste (AARP), John Howat (NCLC)

Basics of VA Benefits

Date: April 13, 2011
By: David Godfrey (ABA Commission on Law & Aging), Carrie Weletz (Bergmann and Moore)

Solving Elders’ Manufactured Home Problems: Tools, Resources, Legal Approaches

Date: April 27, 2011
By: Dr. Rodney Harrell (AARP), Ishbel Dickens (MHOAA), Carolyn Carter (NCLC)

New Rules on Protection and Electronic Payment of Social Security

Date: May 11, 2011
By: Margot Saunders and Lauren Saunders of NCLC
Presentation  Recording

**A Toolkit for Serving Diverse Communities**

Date: May 25, 2011
By: Carol Crecy (Administration On Aging), Barbara Dieker (Administration On Aging), Valerie Soroka (Administration On Aging), Margaret Schaefer (Legal Aid of Nebraska)
Presentation  Recording

**The Role of Undue Influence in Elder Abuse**

Date: June 8, 2011
By: Lori A. Stiegel (ABA Commission on Law & Aging), Erica F. Wood (ABA Commission on Law & Aging),
Presentation  Recording

**Understanding Pension Rights**

Date: June 22, 2011
By: John Hotz (Pension Rights Center), Justin Freeborn (Western States Pension Assistance Project)
Presentation  Recording  AOA Fact Sheet  Other Documents

**Introduction to Representing Consumers Abused by Debt Collectors**

Date: July 20, 2011
By: Robert Hobbs (NCLC), Robert Murphy (Law Offices of Robert W. Murphy). Claudia Wilner (Neighborhood Economic Development Advocacy Project (NEDAP)
Presentation  Recording

**Fair Debt Collection for Legal Hotline Advocates**

Date: October 13, 2011
By: Robert Hobbs (NCLC), Hosted by the Center for Elder Rights Advocacy (CERA)
Presentations and Recording

**Preemption of State Consumer Protection Laws: Dodd-Frank Changes and the New (Old) Barnett Standard**

Date: November 29, 2011
By: Lauren Saunders (NCLC) & Andrew Pizor (NCLC)
Presentations  Recording

**Guardian Accountability and Monitoring: Where Do We Stand?**

Date: December 7, 2011
By: Terry Hammond (Terry W. Hammond & Associates), Sally Hurme (AARP), Naomi Karp (Consumer Financial Protection Bureau - Office of Older Americans), Erica Wood (ABA Commission on Law and Aging)
Presentations  Recording

***
If you are interested in attending a webinar, please email the NCLC Training Coordinator at trainings@nclc.org to receive a registration invitation.