

# Consumer Rights Litigation Conference: Know Before You Go

## Know Before You Go

NCLC is using a platform called the **Attendee Hub** to host the 2021 **Consumer Rights Litigation Conference**. **Please read the user guide below before December 6th and review all technology instructions to prepare yourself for the virtual event.**

## Get familiar with the Attendee Hub (Virtual Conference Platform)

- **Click here to login to the Attendee Hub and explore!**
- **Answers to Frequently Asked Questions**
- **Click here to download the user guide for the Attendee Hub.**

**Click here to watch a short how-to video:**



## Prepare your technology

- **Use Google Chrome:** Attendees need to use the **updated version of google chrome**.
  - **Please follow this link** to either **download Google Chrome or update your version** of Google chrome.
- **Download and Update Zoom:** All virtual sessions will be held in Zoom.
  - **Please click here to learn how to download the latest version of Zoom** on your laptop or desktop computer.
- **Go Incognito:** We suggest using **incognito mode** in Google Chrome while accessing the Attendee Hub.
- **Use a Computer:** Please **use a laptop or desktop computer** to access the Attendee Hub. **Do not** join using a mobile device or tablet.
- **Check Internet Speed:** Please **use this link to check your internet bandwidth** (this is particularly important for speakers).

**Questions about preparing to participate in the Consumer Rights Litigation Conference?  
Contact [helpdesk@nclc.org](mailto:helpdesk@nclc.org).**