

# Stay Connected



**Stay Connected**  
National Consumer Law Center

Project Stay Connected helps low-income people to maintain heating, electricity, gas, and phone services. NCLC provides training and case advice for front-line social service workers and advocates in Massachusetts.

## **Read how Project Stay Connected helped Carol**

We also advocate for more consumer-friendly rules and practices regarding shut-offs of utility services, promote discount rates and reasonable payment plans, and seek adequate funding for the fuel assistance and weatherization programs.

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## **Stay Connected Training || Public Policy Reforms**

### **Related NCLC Publications:**

#### **For Advocates**

- Utilities Advocacy for Low-Income Households in Massachusetts 2019 (free e-book)
- Access to Utility Service, 2018 6th edition (legal treatise for attorneys)

#### **For Consumers**

- Keeping the Heat and Lights On, 2013
- Mantener La Calefaccion y Las Luces Encendidas, 2013