

# Stay Connected



Project Stay Connected helps low-income people to maintain heating, electricity, gas, and phone services. NCLC provides training and case advice for front-line social service workers and advocates in Massachusetts.

## [Read how Project Stay Connected helped Carol](#)

We also advocate for more consumer-friendly rules and practices regarding shut-offs of utility services, promote discount rates and reasonable payment plans, and seek adequate funding for the fuel assistance and weatherization programs.

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## [Stay Connected Training](#) || [Public Policy Reforms](#)

### **Related NCLC Publications:**

#### **For Advocates**

- [Utilities Advocacy for Low-Income Households in Massachusetts 2019](#) (free e-book)
- [Access to Utility Service, 2018 6th edition](#) (legal treatise for attorneys)

#### **For Consumers**

- [Keeping the Heat and Lights On](#), 2013
- [Mantener La Calefaccion y Las Luces Encendidas](#), 2013