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- Groups: FDIC & OCC Are Wrong to Support Predatory Small Business Lender
- Are Robot Calls Robocalls?
- Consumer and Civil Rights Advocates Condemn Credit Bureaus for Suing Over Language Access Law
- CFPB Quietly Launches Web Database of Prepaid and Payroll Card Fees and Disclosures but Some Cards with Overdraft Fees are Missing
- New California Law Targets Long-Term Payday Loans; Will Payday Lenders Evade it?
- Legal Experts Decry Credit Bureaus' Lawsuit to Invalidate Maine Laws Protecting Consumers from Medical Debt and Economic Abuse
- National Consumer Law Center Advocate Statement Opposing Sen. Alexander's Legislation to Reform Higher Education Act
- U.S. House Financial Services Committee Hearing on September 26 on Abusive Debt Collection with Testimony by National Consumer Law Center Attorney April Kuehnhoff
- In the Wake of HUD Major Policy Change on Non-Borrowing Spouses, National Consumer Law Center Attorney to Testify on September 25 before U.S. House on Risks to Elders from Reverse Mortgage Abuses

- Consumer Advocates Applaud U.S. House for Passage of Bill that Would Restore American Families' Right to Their Day in Court
- Credit Union Regulator Expands High-Cost Loan Program Without Needed Safeguards, Say Consumer Groups
- More than 200 Organizations across the 50 States and D.C. Call for Strong Consumer Protections on Debt Collection
- NCLC Attorney Statement Regarding Challenge to Constitutionality of Consumer Financial Protection Bureau Leadership Structure
- Elizabeth Cabraser to Receive Consumer Law's Top Award
- CFPB to Approve Potentially Risky Fintech Products
- National Consumer Law Center Attorney Persis Yu to Testify on September 10 before U.S. House on Protecting Student Borrowers and Holding Student Loan Servicers Accountable
- Consumer Watchdog Files Suit against "Forensic Loan Auditing" Company for Foreclosure Rescue Scam
- U.S. Dept. of Energy Rollback of Light Bulb Standards will Cost Consumers Billions
- HUD's Disaster Relief Changes Will Allow for Faster Relief, But More Flexibility is Still Needed
- Education Department Erects New Barriers to Relief for Students Harmed by School Fraud and Closures; Protects For-Profit College Industry at Expense of Students
- FDIC's New Mortgage Appraisal Rule Ignores Lessons of Great Recession
- HUD Proposal Would Significantly Obstruct Enforcement of Long-Standing Civil Rights Protections
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- FHFA Backtracks on Critical Language Access Question on Mortgage Application
- Advocates Applaud the Fed's Faster Payment System, Urge Fraud Protection
- Government Report Shows Harm to Consumers from HUD Loan Auctions to Private Equity Firms
- Statement Regarding Capital One Data Breach
- National Consumer Law Center and the Consumer Federation of America Urge CFPB to Maintain Ability to Repay Determinations for All Mortgage Loans
- U.S. General Accountability Office Report Misses the Mark on Income-Driven Repayment Plans
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- Statement: Nearly 50 Organizations Oppose FCC Proposed Cap on Universal Service Fund
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- National Consumer Law Center Attorney to Testify on June 11 before U.S. House Oversight Committee on Student Loan Servicing
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- In Comprehensive Official Comment Letter, Broad Coalition Rebukes Trump-appointed CFPB Director's Plan to Gut Payday Loan Rule
- Consumer Watchdog's Proposed Debt Collection Rule Bites Consumers: Authorizes Harassment by Debt Collectors
- Advocates Applaud CFPB for Suing Firms Accused of Illegally Taking Upfront Fees for Credit Repair Services
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- National Consumer Law Center Sues U.S. Education Department to Obtain Copy of Student Loan Servicing Contract
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- New Tax-Time Report: The Return of the Interest-Bearing Refund Anticipation Loan and other Perils Faced by Consumers
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- President's Proposed Budget: Poor Vision for Low-Income and Older Consumers
- New Report Examines the Benefits and Potential Risks of Fintech Products for Consumers
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- Advocates Applaud Bill to Restore Access to the Courts and End Forced Arbitration
- Report: Despite Efforts by Regulators, Credit Bureaus Still Need Serious Reform; Consumer Complaints Skyrocket and Errors Not Fixed
- New Report Highlights How the Rent to Own Industry Coerces Payments from Vulnerable Families
- Statement of National Consumer Law Center's Persis Yu Regarding Report on U.S. Department of Education's Sweetheart Deal for Loan Servicers
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- The Dark Side of Payroll Withholding to Repay Student Loans
- Report: Unpublished FTC Data about Debt Collection Complaints Shed Light on Reported Law Violations by Collectors
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- Legislation to Shut Down Unwanted Robocalls Reintroduced
- Insurance Companies Conspired to Inflate Bail Bond Premiums Contends Lawsuit Brought by Lieff Cabraser, National Consumer Law Center and Other Public Interest Groups
- 2019 Tax Filing Season: More Questions than Answers
- Advocates Applaud Senate Bill to Boost Energy Security for Low-Income Families Across the United States
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- Advocates at Nearly 75 National, State, and Community Groups Urge Consumer Bureau to Protect Consumers from Abusive Debt Collection Practices in 2019
- After Multiple Lawsuits and Court Order, Education Department Finally Agrees to Provide Relief to Students Hurt By School Closures
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- American Bar Association’s Consumer Financial Services Committee Fellows Protest ABA’s Support for H.R. 5082, Which Could be Attached to Omnibus Budget Bill
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- National Consumer Law Center, ACLU & Color of Change Praise Senate Inquiry into

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- New OCC “Fintech” Charter Could Open the Floodgates to Predatory Lending
- Deepak Gupta Joins National Consumer Law Center Board
- Education Dept. Proposes New Rules that Would Make it Much Harder for Students Harmed by For-Profit Schools to Get Loan Relief
- Advocates, Tribal Groups Seek to Delay Drastic Changes to Program Providing Affordable Voice and Broadband Access in Indian Country
- NCLC Advocates Applaud CA AG’s Lawsuit Against Navient
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- Consumer Advisory Board Members of Consumer Financial Protection Bureau Alarmed by Bureau’s Shift to Deregulate Industry Rather than Protect Consumers
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- With New OCC Guidance, Banks Must Ensure Small-Dollar Loans are Affordable
- New Law Allows Mortgage Lenders to Resume Risky Loans, Hide Discrimination and Engage in Rural Lending Abuses
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- Students Defrauded by Marinello Schools of Beauty Obtain Belated Discharges After Filing Suit Against the Department of Education
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- Court Affirms Consumer Watchdog's Independence; Trump Must Appoint an Independent Director
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- National Consumer Law Center Attorney Will Testify before U.S. Senate Committee on Financial Aid Simplification and Transparency on January 18
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- Statement of National Consumer Law Center's Lauren Saunders Regarding Appointment of Mulvaney as Interim Director of Consumer Bureau
- CFPB Director Cordray Shaped a Critical Consumer Watchdog
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- Housing and Consumer Groups Statement on California A.B. 1284's PACE Loan Ability-to-Repay Provisions
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- Advocates from 36 States Head to Congress To Counter Unprecedented Attack On Consumer Protections
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- Statement of National Consumer Law Center’s Lauren Saunders Regarding the Regulatory Accountability Act of 2017
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- Consumer and Small Business Advocates Oppose OCC's Plan to Offer Fintech Lending Charters
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- Statement Regarding Nomination Of Mnuchin As U.S. Treasury Secretary
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- CFPB Issues Strong Rule to Protect Prepaid Cards
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    - What is Operation Choke Point? Stopping Banks from Helping Scammers Raid Your Bank Account, May 2015
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    - NCLC's Lauren Saunders Testifies on Operation Choke Point
    - **Category: Press Releases (Archived)**
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        - Summary of Programs
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- **Category: Take Action**
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    - Urge the Senate to Pass Another Stimulus Package!
    - The CFPB Must Stop Abusive Collection of Old Debts with Expired Statute of Limitations
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    - National Legal Resource Center Website: A Guided Tour for Legal and Aging Services Networks
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    - COVID-19 and Mortgage Relief for Homeowners: CARES Act Protections
    - Helping Those Harmed Financially by COVID-19 Policy & Practice: An Overview
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        - Driving with Debt: What Attorneys and Organizers Can Do to Address the Problem of Driver's License Suspensions for Court Debt
        - Understanding the Impact of Car Ownership Programs
        - Cars and Insurance Issues
        - Yo-Yo Sales- Understanding Car Dealers' Attempts to Create Conditional Car Sales
        - New Working Cars for Working Families Website and Getting to Know More Than Wheels
        - The Importance & Impact of Cars for Family Economic Success
        - Add-ons and Loan Packing: How and Why Car Dealers
        - Small Loans That Create BIG Problems: Payday and Auto Title Loans
        - Baby, You Can Take My Car: The Dangers of Auto Title Loans
        - Transportation and an Aging America

        - Collision or Intersection? Car Ownership and Energy and Environmental Concerns
        - Repo Madness: Dangers, Developments, and Calls for Change in Auto Repossession Webinar
        - Auto Databases: Who Knows Where that Car Has Been?
        - The Impact of High-Cost Credit on Seniors
        - Cars and Working Families, Part 2: Cash for Clunkers, Data Collection and State Advocacy
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        - Ensuring that People Are Not Jailed Due to Poverty: Reforming Policies and Representing Clients in Criminal Justice Debt Ability to Pay Proceedings.
        - Affirmative Litigation of Criminal Justice Debt Abuses – Theory and Practice
        - Introduction to Harvard's Criminal Justice Policy Program's 50-State Criminal Justice Debt Law Web Tool
        - Using Bankruptcy Law to Aid Criminal Justice Debtors
        - The Advocacy Gap: Meeting the Urgent Need for Counsel to Represent Individuals in Criminal Debt Proceedings
        - Confronting Criminal Justice Debt: Introduction and Impact on Communities of Color
        - Debt and Democracy: How the Collection of Civil Fees and Fines Contributed to the Unrest in Ferguson
        - Fugitive Felons: Clark v. Astrue Implementation for SSI & Social Security and Similar Provisions in Other Benefit Programs
    - **Category: Domestic Violence**
        - Abuse in Later Life: Responses, Resources, Collaborations
        - Advocacy and Lobbying: How to make it work for your program
        - The Role of Undue Influence in Elder Abuse
        - Screening for Consumer Issues: A Tool for Domestic Violence Advocates and Attorneys
        - Credit Reporting and Repair for Domestic Violence Survivors
        - Federal Tax Advocacy for Domestic Violence Survivors Webinar
    - **Category: Elder Rights**
        - Helping Communities of Color Access Opportunity: An overview of the Lifeline program and current threats to its scope and purpose
        - Nursing Home Debt: What to Watch Out for and Strategies for Defending Collection Lawsuits
        - A Changing Lifeline: 21st Century Update for an Important Low-income Phone Assistance Program
        - Student Loan Debt Collection and Seniors
        - Legal Responses to Elder Abuse: The Role of APS, Legal Aid, and Protection and Advocacy
        - Capacity and Vulnerability to Elder Abuse
        - Financial Frauds and Scams Against Elders: Government Responses and Resources
        - Recognizing and Remedying Elder Financial Abuse in Medicaid Denials
        - Legal Remedies to Financial Exploitation of Property: Let's Get Grandpa's House Back!
        - Protecting Your Bank Account from Unauthorized and Recurring Payments
        - Representing Clients in Guardianship Actions: Winning the Case for Supported

Decision Making
- The Fine Art of Balancing Protection with Self Determination
- Helping Elders and Communities of Color to Pay for Voice and Internet Service: An Overview of the Federal Lifeline Program
- The Benefits and Challenges of Older Adults Aging in Place in Manufactured Housing Communities
- U.S. Department of Justice and Fraud Schemes Targeting Older Americans
- Debt Relief Services Aren't Just for Kids Anymore
- Supporting Grandfamilies
- Part 1: Litigation and Other Strategies to Help Reverse Mortgage Surviving Spouses
- Involuntary Transfer and Discharge from Nursing Homes: Prevention, Advocacy, and Appeals
- Exploring Ethical Challenges of Legal Services Working on Elder Abuse Issues
- Supporting Consumers Who Transition Out of Nursing Homes
- AGING INTO POVERTY: Economic Insecurity among Older Adults of Color & LGBT Elders
- Preventing and Addressing Elder Financial Exploitation: Tips and Tools from the Consumer Financial Protection Bureau
- Nursing Home Admissions Agreements: A Discussion of the Unfair Terms in the Agreements Presented to Elders on Entering a Nursing Home
- Crossing Paths: The Intersection Between Reverse Mortgages and Bankruptcy
- Involuntary Transfer/Discharge: A Growing Problem We Can Do Something About!
- What You Need to Know About SSI
- The Most Important Conversation: Tools and Techniques for Advance Health Care Planning
- What's in Store for Older Adults (50-64) Under Health Care Reform
- Understanding Property Tax Sales and What Advocates Can Do to Help Clients Avoid Tax Lien Foreclosures
- Free Webinar For Legal Professionals: Elder Abuse, Neglect and Exploitation and Clients with Dementia
- Keeping the Spigot Open: Protecting Guaranteed Streams of Income
- Free Webinar For Aging Professionals: Critical Legal Issues in Alzheimer's
- Understanding Bankruptcy and What a Hotline Advocate Can Do to Help Clients (Hosted by CERA)
- The End of Social Security Checks: The 2013 Transition to Electronic Payments
- Free Webinar For Legal Professionals: Advance Care Planning with People with Dementia
- Holding Wall Street Accountable for the Subprime Mortgage Crisis in Urban Communities
- Legal Tools to Avoid Guardianship
- Update on the National Mortgage Settlement for Legal Advocates
- Alternatives to Bankruptcy — Advising Seniors When Bankruptcy Is Not An Option
- Providing Culturally Competent Services to Lesbian, Gay, Bisexual and Transgender Clients
- Lifeline and Strategies for Maintaining Affordable Telecommunications Services
- Home Energy Security for Elders: Consumer Protections for a Changing Energy and Utility Environment
- Helping Older Americans Cope with Medical Debt
- Net Present Value Webinar
- State Medicaid Cases: Trends and Challenges

- Guardian Accountability and Monitoring: Where Do We Stand?
- Preemption of State Consumer Protection Laws: Dodd-Frank Changes and the New (Old) Barnett Standard
- Fair Debt Collection for Legal Hotline Advocates
- Introduction to Representing Consumers Abused by Debt Collectors
- Home Affordable Modification Program (HAMP) Enforcement Listserve Call
- Understanding Pension Rights
- A Toolkit for Serving Diverse Communities
- New Rules on Protection and Electronic Payment of Social Security
- Solving Elders' Manufactured Home Problems: Tools, Resources, Legal Approaches
- Basics of Veterans Administration (VA) Benefits (Veterans Affairs)
- Dodd-Frank, Dealers, and Financers: The Changing Landscape of Federal Consumer Protections for Car Buyers and How You Can Make a Difference
- "Smart" Utility Meters And The Movement Toward Dynamic Pricing: The Need For Effective Consumer Protections
- Methods for Studying Residential Foreclosure Diversion Processes – a Philadelphia Case Study
- Identifying, Preventing, and Addressing Identity Theft
- Advising Clients with Tax and Insurance Deficiency Notices on Reverse Mortgages
- Debt Collection and Arbitration Resources for Pro Se and Pro Bono Cases
- Due Process Protections in Supplemental Security Income (SSI) Non-Disability Appeals
- The Next Frontier in Public Benefits: Prepaid Cards (Hosted by the Sargent Shriver National Center on Poverty Law, NCLC, and Consumers Union)
- Dealers Going Out of Business, Leaving Consumers Out of Luck
- Home Affordable Modification Program (HAMP) Basics Webinar
- National Legal Resource Center Website
- Dealer Kickbacks: How Car Dealers are Paid to Put Us in More Expensive Loans and How We Can Stop It
- Health Care Reform & the Aging Population: How the Patient Protection & Affordable Care Act Will Impact Low-income Older Adults
- Nuts and Bolts on Guardianship as Last Resort: The Basics on When to File and How to Maximize Autonomy
- The Hallmarks of Consumer Fraud Targeting Senior Victims: A Primer on How to Identify, Deter, and Defend Against Consumer Fraud
- National Legal Resource Center Website: A Guided Tour for Model Approaches Demonstration Projects
- Mortgage Assistance Relief Scams: What Advocates Should Know & Updates on Regulation
- The Settlement in Martinez v. Astrue: Benefits Available to Your Social Security and SSI Clients
- Helping Difficult Clients: Tips and Techniques for Helping Hard to Help Clients
- Medicaid's New HCBS State Plan Option
- Effective Health Care Advance Planning
- When is Bankruptcy the Right Option for your Elderly Clients?
- Using the Fair Credit Reporting Act to Increase Elders' Financial Security
- Diminished Capacity: How to Recognize It and What to Do About It?
- Protecting Clients' Funds in Bank Accounts
- Stopping Debt Collection Harassment and Responding to Debt Collection Suits
- Protecting the Pocketbook: Guarding Elders against Wealth Stealing and Equity

Draining Scams
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    - Forbearance Options and CARES Act Requirements
    - Toxic Transactions: How Land Installment Contracts Once Again Threaten Communities of Color
    - Discrimination in the Manufactured Housing Industry: An Inside Look at Abusive Lending and Collection Practices by the Nation's Largest Mobile Home Company
    - Discovery: Getting the Information You Need
    - Limiting Confidentiality in Mortgage Litigation
    - Who Owns the Note?: A Securitization Primer
    - Saving Homes in Bankruptcy
    - Getting Loan Mods for Successors: Saving the Family Home After a Death or Divorce
    - Medley of Mortgage Issues
    - Saving the Family Home After Death or Divorce
    - Pass It On: Older Adults, Fraud, and the Federal Trade Commission
    - Getting Loan Mods for Successors in Interest
    - New CFPB Mortgage Servicing Rules Part 2: Loss Mitigation Procedures
    - New CFPB Mortgage Servicing Rules Part 1: Error Resolution; Force Placed Insurance; Periodic Statements, Other servicer duties
    - Defending Reverse Mortgage Foreclosures
    - HAMP Rules on Loss Mitigation
    - Representing Heirs & Divorcing Spouses in Foreclosure
    - Copy of Understanding the National Mortgage Settlement: A Road Map for Housing Counselors – Part Two
    - Understanding the National Mortgage Settlement: A Road Map for Housing Counselors – Part One
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    - Legal Services and Payday Loans: Help for Us, Help for You
    - How California's New Privacy Law Affects Everyone
    - Payday Loan Battles: Preparing Before the Fight Even Begins
    - Framing the Message: Advocacy Communication Focused on Diversity and Inclusion in a New Era
    - Don't Settle for Less: Tips for Negotiating Settlement Agreements
    - Using Bankruptcy to Help Older Consumers Overwhelmed by Debt
    - Medical Debt: Overview of New IRS Regulations and Industry Best Practices
    - CFPB Servicing Rules in Practice
    - Social Security, Post-DOMA: Effects on the LGBT Communities
    - Lifeline to Affordable Phone Service
    - Federal Rural Housing Programs Update
    - RESPA 101
    - Enrolling in Coverage Through the New Health Insurance Marketplaces
    - The National Legal Resource Center: Resources, Training, and Technical Assistance to Help Older Clients
    - Crowdfunding Basics
    - Why is America's Racial Wealth Gap Growing?
    - Credit Discrimination: New Ideas for Challenges to Discriminatory Policies

        - The New Consumer Financial Protection Bureau: What Can It Do, What Should It Do?
    - **Category: Racial Justice**
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        - The Color of Debt: Racial Disparity in Debt Collection Lawsuits
        - The Role of Broadband in Rebuilding Wealth and Economic Opportunity in Communities of Color
        - Weblining and Other Racial Justice Concerns in the Era of Big Data
        - Credit Scores and Credit Reports: Problematic Uses and How They Worsen the Racial Economic Gap
        - Reading between the Lines: Basic Financial Issue Spotting
    - **Category: Rural Development**
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        - Disability and Rural Communities: Making a Difference in Small Towns
        - Connecting Community Assets with Market Demand for Lasting Livelihoods
        - Strengthening Rural Organizations through Grassroots Fundraising
        - Investments in Rural America: Create Jobs for USA Initiative
        - Understanding How to Work With Community Foundations and the Role of Gift Planning
        - Sustainable Rural Development Funding: Lessons from the Field
        - Rethinking Investments in Rural Infrastructure and Access in a Changing World
        - Investments in Rural America: Impact Investors and Rural Readiness
        - Investments in Rural America: Where Are the Foundations?
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        - False Certification Discharges for Wilfred Academy Students
        - Getting Started in Student Loan Law Part 4: Discharging student loans: Disability Discharges and Bankruptcy
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        - Part II: Litigating on Behalf of Reverse Mortgage Surviving Spouses
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