- Geoffry Walsh, Attorney
- John Van Alst, Attorney
- Tara Twomey, Of Counsel
- Thomas A. Cox, Of Counsel
- Jon Sheldon, Attorney
- Margot Freeman Saunders, Senior Counsel
- Lauren Saunders, Associate Director (Washington D.C. Office)
- Stuart Rossman, Director of Litigation
- John Rao, Attorney
- Andrew G. Pizor, Attorney (Washington D.C. Office)
- Willard P. Ogburn, Senior Fellow
- John Howat, Senior Energy Analyst
- Robert J. Hobbs, Senior Fellow
- Charlie Harak, Attorney
- Charles Delbaum, Attorney
- Carolyn L. Carter, Deputy Director
- Alyss Cohen, Attorney (Washington D.C. Office)
- Debbie Parziale, Office Manager
- Svetlana Ladan, Director of Operations & IT
- Eleanna Cruz, Administrative Assistant
- Anna Kowanko, Research Assistant
- Steve Sharpe, Staff Attorney
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- Michael Best, Attorney
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○ Consumer letter to the FCC re: robocalls to cell phones, June 8, 2015

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○ Coalition Letter re: The Stop EITC and CTC Seizures Act (H.R. 5114)
○ NCLC Support Letter: Consumer Protection for Medical Debt Collections Act
○ Broken Records Redux: How Errors by Criminal Background Check Companies Continue to Harm Consumers Seeking Jobs and Housing
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○ Coalition letter to Rep. Green supporting a bill requiring the Federal Housing Finance Agency to include language preference on the Uniform Residential Loan Application
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- Advocates: HUD Must Do Much More to Protect Older Reverse Mortgage Borrowers in the Coronavirus Epidemic
- Trump Administration’s plan to pause student loan payments is woefully insufficient
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- West Virginia to Adopt Used Car Donor Tax Credit Program, Incentivizing Donation of Reliable and Affordable Vehicles
- CFPB Fails to Protect Consumers from Abusive Collection of Time-Barred Debts (Again)
- Defrauded Borrowers Sue U.S. Department of Education Contractor for Seizing Funds While They Wait in Limbo for Borrower Defense Relief
- Cruel Cuts for Struggling Families in the President’s Proposed FY21 Budget
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Student Loan Giant Accused of Cheating Public Service Workers Moves to Block Montana Legal Services Program from Advocating for Low-Income Borrowers’ Rights

Bipartisan TRACED Act Signed Into Law, Latest Tool in Fight Against the Robocall Epidemic

Report: Rampant Errors on Criminal Background Check Reports Are Still Preventing Consumers from Securing Jobs and Housing

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FDIC/OCC Proposal Would Encourage Rent-a-Bank High-Cost Predatory Lending

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Consumer and Civil Rights Advocates Condemn Credit Bureaus for Suing Over Language Access Law

CFPB Quietly Launches Web Database of Prepaid and Payroll Card Fees and Disclosures but Some Cards with Overdraft Fees are Missing

New California Law Targets Long-Term Payday Loans: Will Payday Lenders Evade it?

Legal Experts Decry Credit Bureaus’ Lawsuit to Invalidate Maine Laws Protecting Consumers from Medical Debt and Economic Abuse

National Consumer Law Center Advocate Statement Opposing Sen. Alexander’s Legislation to Reform Higher Education Act

U.S. House Financial Services Committee Hearing on September 26 on Abusive Debt Collection with Testimony by National Consumer Law Center Attorney April Kuehnhoff

In the Wake of HUD Major Policy Change on Non-Borrowing Spouses, National Consumer Law Center Attorney to Testify on September 25 before U.S. House on Risks to Elders from Reverse Mortgage Abuses

Consumer Advocates Applaud U.S. House for Passage of Bill that Would Restore American Families’ Right to Their Day in Court

Credit Union Regulator Expands High-Cost Loan Program Without Needed Safeguards, Say Consumer Groups

More than 200 Organizations across the 50 States and D.C. Call for Strong Consumer Protections on Debt Collection

NCLC Attorney Statement Regarding Challenge to Constitutionality of Consumer Financial Protection Bureau Leadership Structure

Elizabeth Cabraser to Receive Consumer Law’s Top Award

CFPB to Approve Potentially Risky Fintech Products

National Consumer Law Center Attorney Persis Yu to Testify on September 10 before U.S. House on Protecting Student Borrowers and Holding Student Loan Servicers Accountable

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U.S. Dept. of Energy Rollback of Light Bulb Standards will Cost Consumers Billions
HUD’s Disaster Relief Changes Will Allow for Faster Relief, But More Flexibility is Still Needed
Education Department Erects New Barriers to Relief for Students Harmed by School Fraud and Closures; Protects For-Profit College Industry at Expense of Students
FDIC’s New Mortgage Appraisal Rule Ignores Lessons of Great Recession
HUD Proposal Would Significantly Obstruct Enforcement of Long-Standing Civil Rights Protections
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National Consumer Law Center and the Consumer Federation of America Urge CFPB to Maintain Ability to Repay Determinations for All Mortgage Loans
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National Consumer Law Center Attorney Chi Chi Wu to Testify on July 25 before U.S. House on Use of Alternative Credit Data to Expand Access to Credit
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In Comprehensive Official Comment Letter, Broad Coalition Rebukes Trump-appointed CFPB Director’s Plan to Gut Payday Loan Rule
Consumer Watchdog’s Proposed Debt Collection Rule Bites Consumers: Authorizes Harassment by Debt Collectors
Advocates Applaud CFPB for Suing Firms Accused of Illegally Taking Upfront Fees for Credit Repair Services
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- American Bar Association’s Consumer Financial Services Committee Fellows Protest ABA’s Support for H.R. 5082, Which Could be Attached to Omnibus Budget Bill
- National Consumer Law Center Files FOIA Lawsuit Against U.S. Department of Education
- Consumer Groups Welcome Bipartisan Legislation to Stop Misleading “Spoofed” Robocalls
- Beware Holiday Shoppers: Deferred Interest Promotions Promise No Interest Now, but Can Cost Big Bucks Later
- National Consumer Law Center Foreclosure Experts Train Attorneys in Puerto Rico to Help Stave Off Foreclosures in the Wake of Hurricane Maria
- New Report Finds 90 Million Americans Exposed to Larger, Longer Triple-Digit Interest Predatory Loans
- Grupos de Interés Público Aplauden a la FHFA por Ampliar Recursos para Prestatarios con Conocimientos Limitados del Inglés
- Public Interest Groups Applaud FHFA Move to Expand Resources for LEP Borrowers
- Liberty Bank Accused of Racial Discrimination in Lending
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- National Consumer Law Center, ACLU & Color of Change Praise Senate Inquiry into Predatory Bail Industry Practices
- Booker, Brown Bill Would Rein in Abusive Overdraft Fees that Cost Consumers Billions Every Year
- Bipartisan Robocall Issue Draws Contrasting Response in U.S. Senate
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- Deepak Gupta Joins National Consumer Law Center Board
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- Advocates, Tribal Groups Seek to Delay Drastic Changes to Program Providing Affordable Voice and Broadband Access in Indian Country
- NCLC Advocates Applaud CA AG’s Lawsuit Against Navient
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NCLC’s Report Urges the Massachusetts Department of Public Utilities and State Legislators to End Failed Competitive Electricity Market Experiment and Stop Harm to Consumers
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Federal Reverse Mortgage Program Results in Widows Losing Their Homes After Death of Spouse
Consumer Advocates Urge House Members to Halt Bank Payday Loan Legislation in Committee Markup
Ball is Now in FCC Chairman Pai’s Court to Protect Consumers from Robocalls
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U.S. House Votes to Weaken State Limits on High-Cost Loans

A Cold, Drafty Valentine for Low Income and Working Families in President Trump’s Proposed Budget

NCLC and Legal Aid Foundation of Los Angeles File Lawsuit Challenging U.S. Department of Education’s Refusal to Discharge Loans of Students Defrauded by Marinello Schools of Beauty

Consumer Advocates Explain Crucial Public Interest in a Strong Consumer Financial Protection Bureau

Disturbing Report of Consumer Bureau Pull-Back on Equifax Investigation Compels Increased Efforts to Protect Consumers’ Data

Court Affirms Consumer Watchdog’s Independence; Trump Must Appoint an Independent Director


Consumer Financial Protection Bureau Drops Lawsuit Over 950% APR Loans

National Consumer Law Center Attorney Will Testify before U.S. Senate Committee on Financial Aid Simplification and Transparency on January 18

Private IRS Collectors Waste Taxpayer Money While Squeezing Low-Income Families

Robocall Problem Even Worse than FTC Data Shows

Education Department Rolls Back Relief to Defrauded Corinthian Colleges Students

Banking Lobbyists Back FCC Petition to Shield Companies from Penalties for Text Messaging Consumers

U.S. House Financial Services Committee Votes to Reduce Credit Bureau Consumer Protections

Consumer Advocates File in Support of Acting CFPB Director Leandra English

Congress Moves to Protect Predatory Payday Lenders’ Unaffordable 300% Loans

House Education Bill Ends Key Student Protections that Will Lead to a Lifetime of Debt

Statement of National Consumer Law Center’s Lauren Saunders Regarding Appointment of Mulvaney as Interim Director of Consumer Bureau

CFPB Director Cordray Shaped a Critical Consumer Watchdog

Statement of National Consumer Law Center Executive Director Rich Dubois Regarding Richard Cordray Stepping Down as Director of the Consumer Financial Protection Bureau

FCC Proposed Changes Would Undermine Lifeline, a Key Program that Helps to Close the Digital Divide

Beware Holiday Shoppers: Deferred Interest Promotions Promise 0% Now, but Can Cost Big Bucks Later

Consumer Advocates Press Congress on Access to Justice

Consumer Groups Oppose Credit Unions’ Attempts to Robocall, Text Message Customers Without Their Consent

National Consumer Law Center Attorney Chi Chi Wu to Testify on October 25 before House Financial Services Committee on Equifax Data Breach

Senate Votes to Repeal Americans’ Day in Court; Gives Wall Street a Huge Win

Language Preference Question in Uniform Mortgage Application Will Help Borrowers Gain Access to the Mortgage Market

NCLC Report Finds Discretionary Pricing and Racial Disparities in Auto Add-on Products Sold by Car Dealers

Consumer Watchdog Curbs Unaffordable 300% Payday Loans
National Consumer Law Center Joins Legal Fight for Student Borrower Protections against Predatory Schools

On Anniversary of 7th Amendment, More than 400 Professors in All 50 States Urge Congress Not to Take Away Our Day in Court

Housing and Consumer Groups Statement on California A.B. 1284’s PACE Loan Ability-to-Repay Provisions

Statement of National Consumer Law Center Staff Attorney Chi Chi Wu on the Equifax Data Breach that Affected 143 Million Consumers

Tens of Millions of Consumers Will Benefit from New Rules for Medical Debt on Credit Reports

NCLC’s Attorney Chi Chi Wu to Testify on Sept. 7 before House Financial Services Committee on Six Anti-Consumer Bills

Statement re: DeVos Decision to Stop Working with CFPB to Protect Student Loan Borrowers

Report: States Battle to Restrain High-Cost Installment Loans

Advocates File Amicus Brief To Defend Consumers Against Capital One Overdraft Fee Practice

Court to Hear Wells Fargo’s Bid to Block 49-State Overdraft Fee Class Action

Scam Claiming that Consumers Can Access Unpaid Social Security to Pay Debts Could Prove Costly

Government Should Not Deprive Seniors in Nursing Homes of Their Day in Court

Advocates Applaud CFPB for Enforcement Action against JPMorgan Chase for Deficiencies Related to Reporting to ChexSystems/Early Warning Services

House Votes to Strip Americans’ Right to Their Day in Court

Fees Dropping On State Prepaid Cards for Unemployed Workers

CFPB: Six Years of Putting Consumers First

Congress Moves to Take Away Consumers’ Right to Day in Court

CFPB Rule Restores Consumers’ Day in Court Over Financial Misconduct

NCLC Attorney to Testify at U.S. Department of Education In Support of Important Protections against For-Profit School Fraud

National Consumer Law Center Advocates Condemn U.S. Department of Education Blocking Important Protections against For-Profit School Fraud

New Reforms Will Improve Credit Reporting Accuracy for Millions of Consumers

Class Actions Matter: Consumers Mislabeled as Terrorists Join in $60 Million Verdict against TransUnion for Violating Key Consumer Protection Law

Congress Must Defend Service Members from Predatory Financial Scams

Department of Education Intends to Revisit Rules that Provide Relief and Protections to Students, Taxpayers from School Fraud

NCLC Leads Consumer Groups in Urging FCC to Initiate Enforcement Action Against Navient for Violations of the TCPA

NCLC Calls on Congress to Restore Federal Protections Against Abusive Debt Collection

Congress Makes the Wrong Choice with Financial Reform Rollback Legislation

NCLC Applauds CFPB Plan to Issue Regulations Protecting Consumers from Abusive Debt Collection Communications

South Carolina Consumers Mislabeled as Terrorists Join in $60 Million Class Action Verdict Against TransUnion

Nevada Consumers Mislabeled as Terrorists Join in $60 Million Class Action Verdict Against TransUnion

Trump Reverse Robin Hood Budget Would Kill Bipartisan Programs that Protect Vulnerable Seniors, Veterans, Working Families

Court to Consider Constitutionality of CFPB in PHH v CFPB
Racial Justice, Civil Liberties and Digital Rights Groups Urge FCC Not to Harm Lifeline Program

FCC Must Protect Consumers from Unwanted Telemarketing and Debt Collection Voicemails

CFPB Issues 5th Annual Servicemember Report: Charting Our Course Through the Military Lifecycle

Report Documents How Older Americans are Increasingly Pushed into Poverty Due to Seizure of Social Security Benefits to Pay Defaulted Student Loans

Prepaid Card Protections Likely to Escape Congressional Veto

Advocates from 36 States Head to Congress To Counter Unprecedented Attack On Consumer Protections

Fair Arbitration Now Coalition Urges the House to Reject Legislation Stripping Federal Agencies of Authority to Restrict Forced Arbitration

Regulatory Accountability Act Puts Wall St. Interests Ahead of Consumers

Consumer Financial Protection Bureau Defends Borrowers from Illegal High-Cost Loans

Statement of National Consumer Law Center’s Lauren Saunders Regarding the Regulatory Accountability Act of 2017

Consumer Financial Protection Bureau Goes to Bat for Military Families Again

Statement of National Consumer Law Center’s Lauren Saunders on Introduction of Wrong Choice Financial Reform Rollback Legislation

NCLC Advocate Statement re: Education Secretary Withdrawal of Critical Student Loan Borrower Protections

NetSpend Stealthily Settles FTC Charges Ahead of Fight Over CFPB Prepaid Card Rules

Big Changes Burden Taxpayers

Advocates Applaud CFPB for Enforcement Action against Experian for Deceptive Marketing of Credit Scoring Products

Second National Poll Indicates Strong Support for Reform of Paid Tax Preparer Industry

Trump Reverse Robin Hood Budget Would Kill Bipartisan Programs that Protect Vulnerable Seniors, Veterans, Working Families

Sterling Jewelers, Wells Fargo Scandals Show Why Forced Arbitration Must End

National Consumer Law Center Statement on Appellate Court Order to Vacate and Review Questionable Decision on Trump Power over Consumer Watchdog

FCC Must Resist Industry Pressure to Unleash Incessant Robocalls to Student Loan Borrowers and Their Relatives and Neighbors

Congress Moving Quickly to Squelch Worker Complaints at Federal Contractors Through Forced Arbitration

Congress Poised to Block Fraud Protections to Preserve Prepaid Card Overdraft Fees

CFPB’s TCF Bank Overdraft Fee Case Has Echoes of Wells Fargo’s Fraud

Statement of NCLC’s Lauren Saunders re: Legal Standing of CFPB Director on Auto Lending Rule

Advocates Applaud CFPB Lawsuit against Navient for Failing Student Loan Borrowers, Especially Disabled Students and Veterans

New CFPB Research Highlights Need for Strong Regulations to Protect Consumers from Collection Abuses

CFPB Taps Former Pentagon Legal Official to Head Office of Servicemember Affairs

Advocates Applaud CFPB for Highlighting Older Student Loan Borrowers

Statement Applauding CFPB for Enforcement Actions against Equifax and TransUnion for Deceptive Marketing of Credit Monitoring Products

Tax Time Kick-Off: Delays and Risks Await Many Taxpayers This Year

GAO Report Shows Draconian Consequences of SSA Offsets for Student Loan Borrowers

FTC Fails to Rein in Unrepaired Recalled Used Cars
- National Consumer Law Center Advocates Applaud New Rules Designed to Better Protect Online Students from Predatory Schools
- Consumer and Small Business Advocates Oppose OCC’s Plan to Offer Fintech Lending Charters
- Advocates Applaud Bill to Give Fake Account Victims Their Day in Court
- Statement Regarding Nomination Of Mnuchin As U.S. Treasury Secretary
- PACE Energy Efficiency Mortgages Still Risky Despite New Department of Energy Guidelines
- Consumer Advisory: Beware Holiday Shoppers Deferred Interest Promotions Promise 0% Now But Can Cost Big Bucks Later
- NetSpend Plans Evasions of CFPB Prepaid Rules to Preserve $80 Million in Overdraft Fees
- CFPB Report Shows Student Loan Rehabilitation Fails Many Borrowers
- National consumer and civil rights groups urge CFPB to strengthen payday and car title lending rule
- CFPB Issues Strong Rule to Protect Prepaid Cards
- Consumer Advocates Disappointed Private Debt Collectors Will Begin Collecting Federal Tax Debts
- Advocates Urge CFPB to Strengthen Outlined Debt Collection Rules to Better Protect Consumers
- Advocates Applaud CFPB Action Against Bridgepoint Education for Predatory Student Lending Practices
- NCLC Advocates Commend Department of Education’s Actions against ITT to Protect Students and Taxpayers
- Stop Bank, Payday Lender, and Scammer Get-Out-of-Jail-Free Cards and Restore Consumers’ Access to Court
- Consumer Groups Urge the Department of Energy to Strengthen Protections for Homeowners in Best Practice Guidelines
- NCLC and 39 Others Urge Department of Education to Address Racial Disparities in Student Loans
- A Win for Consumers! FCC Limits Robocalls for Collectors of Federal Student Loan Debt
- NCLC Statement re: CFPB Final Mortgage Servicing Rules
- Rule to Rein in Illegal Business Practice Gains Key Support from Congress
- Advocates Applaud CFPB Proposed Debt Collection Rules but Additional Provisions Are Needed
- NCLC and 50 Groups File Petition with FCC to Stop Millions of Robocalls to Cell Phones
- NCLC Report: Why High-Rate Installment Lenders Want Borrowers Who Will Default
- Report Finds Wall Street Investment Companies Chasing Profits From Predatory Real Estate Product with Racist Roots
- FHA Note Sales Should Cease until Homeowners are Fully Protected
- Rep. Austin Scott’s (R-GA) Bills Undercut Lifeline, Limiting Economic and Education Opportunities for Low-Income Families
- National Consumer Law Center Names Steve Hurley as Chief Development Officer
- NCLC to testify before the Chicago City Council on harms of forced arbitration by contractors in consumer and employment agreements
- Comments to the FCC supporting the FCC’s proposed rule to stop unwanted robocalls for federal debt and urging even greater protections
- CFPB Proposes Strong Rules to Protect Payday Borrowers Yet Worrisome Loopholes Need Tightening
- Broad Coalition of Advocates Urges Support for Comprehensive Consumer Credit Reporting Reform Act of 2016
NCLC testifies at Senate hearing on TCPA and robocalls
FCC Proposes to Protect Student Loan Borrowers and Other Consumers from a Tidal Wave of Robocalls and Texts from Collectors of Federal Debts
Report: HUD’s Sales of FHA-Defaulted Mortgage Loans Benefit the Big Mortgage Servicers and Hedge Funds While Homeowners Lose
Forced Arbitration: CFPB Issues Proposed Rules to Restore Consumers’ Legal Rights
NCLC Sues Nationstar Mortgage for conducting unnecessary reverse mortgage inspections, May 4, 2016
NCLC Advocates Applaud Department of Education Implementation of Its New Matching Program for Disabled Student Loan Borrowers, April 12, 2016
Advocates Applaud FCC Vote to Modernize Lifeline to Bring Affordable Broadband Internet to Low-Income Households
A Minefield of Risks for Taxpayers
NCLC and ACLU File Lawsuit against U.S. Department of Education Over Failure to Disclose Debt Collection Practice Data
Coalition Letter to the Federal Housing Finance Agency, Fannie Mae, and Freddie Mac Urging the GSEs to Include Language Preference in the Uniform Residential Loan Application
Report Documents Heirs Struggling to Save Family Homes, March 23, 2016
NCLC’s and CFA’s Written testimony to the U.S. House of Representatives Committee on Financial Services regarding “The FDIC’s Targeting of Refund Anticipation Loans”, March 16, 2016
Group letter urging U.S. House of Representatives to support HR 4682 Help Americans Never Get Unwanted Phone call (HANGUP Act), March 11, 2016
Group Comments to the FTC RE: Auto Buyers Consumer Survey
FCC’s Lifeline Proposal Would Bring Affordable Broadband Internet to Low-Income Households
Unprecedented Consumer, Environmental Coalition Calls on Top Energy Regulator to Create Office to Protect Consumers
47 Groups Call on Department of Education to Halt Federal Funding for Predatory Schools That Deny Students’ Legal Rights
Group Letter that the FCC Expand the Lifeline Eligibility Criteria to Include Low-Income Veterans Programs
Report: Paper or Electronic Statements? Why It Should Be the Consumer’s Choice
NCLC testimony before the New York State Assembly on the harms of forced arbitration clauses
Advocates Commend Dept. of Education Plan to Protect Student Borrowers from Predatory School Practices
National Consumer Law Center Names Attorney Persis Yu as Director of the Student Loan Borrower Assistance Project
NCLC Advocates Applaud Department of Education Crack Down of Student Debt Relief Companies
Advocates’ Letter to the FCC Urging Rulemaking on Broadband Privacy
First Possible Tech IPO of Year: Elevate Pushes Predatory Long-Term Payday Loans
New National Poll Indicates Strong Support for Reform of Paid Tax Preparer Industry
National Consumer Law Center Appoints Richard Dubois as Executive Director
NCLC Report: ’Tis the Season to be Wary of Deferred Interest Credit Card Promotions
Advocates Urge CFPB to Ban Deceptive Practice
Coalition Calls on Seven Major Corporations to Stop Using Forced Arbitration
States Urged to Step Up Protections for Online Education Students

**Press Release: NCLC Advocates Applaud FTC Rule Banning Payment Devices Used by Scammers**

- Group letter supporting S. 2255 amending the Fair Debt Collection Practices Act to include third-party private debt collectors
- **Survey of State Government Payroll Cards: Thumbs Up for Cash Access and Thumbs Down on Overdraft Fees**
- Group letter urging U.S. Senators to support the Help Americans Never Get Unwanted Phone calls (HANGUP) bill
- **Congress Set to Allow Robocalls to Cellphones**
- New Education Rules Will Protect Students from High Fee Campus Prepaid and Debit Cards
- Group letter to the Federal Reserve, OCC, and CFPB re: RushCard and other Prepaid Card Protections, October 2015
- **Report: Account Screening Consumer Reporting Agencies Impede Access for Millions**
- Group Letter to the CFPB and FTC re: Experian’s T-Mobile Data Breach
- Consumer letter to Uniform Law Commission opposing revisions to Uniform Unclaimed Property Act
- CFPB Takes Aim at Corporate Get-Out-of-Jail Cards
- HR 957 (Stivers), Bureau of Consumer Financial Protection-Inspector General General Reform Act of 2015. AFR Opposition Letter
- Consumer and Labor Groups Urge Experian to Offer Free Security Freeze to T-Mobile Customers to Help Prevent Id Theft
- **Testimony of NCLC Director of Litigation Stuart Rossman before the U.S. Senate Committee on Aging re: pension advance schemes, Sept. 2015**
- First Set and Second Set of Comments of NCLC in response to CFPB Request for Information Regarding the Credit Card Market
- **NCLC Comments to the U.S. Department of Treasury’s Request for Information on Online Marketplace Lending, Sept. 30, 2015**
- Policy brief: Priorities for Consumers with HECM Reverse Mortgages, September 2015
- Comments to the FCC on Blackboard, Edison Electric Institute, and American Gas Association petitions
- Report: State Installment Loan Laws Leave Borrowers Vulnerable in New Wave of Predatory Lending
- **Press Release: Payday lender prepaid cards: overdraft and junk fees hit cash-strapped families coming and going, July 15, 2015**
- NCLC & NACBA comments to CFPB regarding student loan servicing issues related to borrowers in bankruptcy, July 13, 2015
- Consumer group urges FCC to protect consumer access to phone and communication services during the technology transition
- Debt Collection Communications: Protecting Consumers in the Digital Age
- **Credit Invisibility and Alternative Data: The Devil is in the Details**
- FCC Protects Consumers from Unsolicited Robocalls and Texts to Cell Phones and Moves to Modernize Lifeline Program
- Consumers to CFPB: End Forced Arbitration
- **NACA and NCLC: House Moves to Weaken the Consumer Financial Protection Bureau**
- Advocates Applaud HUD on New Reverse Mortgage Policy that Could Reduce Foreclosures on Surviving Spouses
- **NCLC and 57 Other Groups Oppose Sweeping Effort to Gut Housing Protocols, May**
- Truth in Lending Policy Analysis

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      - Repo Madness: Dangers, Developments, and Calls for Change in Auto Repossession Webinar
      - Auto Databases: Who Knows Where that Car Has Been?
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    - Affirmative Litigation of Criminal Justice Debt Abuses – Theory and Practice
    - Introduction to Harvard’s Criminal Justice Policy Program’s 50-State Criminal
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- Using Bankruptcy Law to Aid Criminal Justice Debtors
- The Advocacy Gap: Meeting the Urgent Need for Counsel to Represent Individuals in Criminal Debt Proceedings
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- Debt and Democracy: How the Collection of Civil Fees and Fines Contributed to the Unrest in Ferguson
- Fugitive Felons: Clark v. Astrue Implementation for SSI & Social Security and Similar Provisions in Other Benefit Programs

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- Free Webinar For Legal Professionals: Elder Abuse, Neglect and Exploitation and Clients with Dementia
- Keeping the Spigot Open: Protecting Guaranteed Streams of Income
- Free Webinar For Aging Professionals: Critical Legal Issues in Alzheimer’s
- Understanding Bankruptcy and What a Hotline Advocate Can Do to Help Clients (Hosted by CERA)
- The End of Social Security Checks: The 2013 Transition to Electronic Payments
- Free Webinar For Legal Professionals: Advance Care Planning with People with Dementia
- Holding Wall Street Accountable for the Subprime Mortgage Crisis in Urban Communities
- Legal Tools to Avoid Guardianship
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- Understanding Pension Rights
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- Solving Elders’ Manufactured Home Problems: Tools, Resources, Legal Approaches
- Basics of Veterans Administration (VA) Benefits (Veterans Affairs)
- Dodd-Frank, Dealers, and Financers: The Changing Landscape of Federal Consumer Protections for Car Buyers and How You Can Make a Difference
- “Smart” Utility Meters And The Movement Toward Dynamic Pricing: The Need For
Effective Consumer Protections
- Methods for Studying Residential Foreclosure Diversion Processes – a Philadelphia Case Study
- Identifying, Preventing, and Addressing Identity Theft
- Advising Clients with Tax and Insurance Deficiency Notices on Reverse Mortgages
- Debt Collection and Arbitration Resources for Pro Se and Pro Bono Cases
- Due Process Protections in Supplemental Security Income (SSI) Non-Disability Appeals
- The Next Frontier in Public Benefits: Prepaid Cards (Hosted by the Sargent Shriver National Center on Poverty Law, NCLC, and Consumers Union)
- Dealers Going Out of Business, Leaving Consumers Out of Luck
- Home Affordable Modification Program (HAMP) Basics Webinar
- National Legal Resource Center Website
- Dealer Kickbacks: How Car Dealers are Paid to Put Us in More Expensive Loans and How We Can Stop It
- Health Care Reform & the Aging Population: How the Patient Protection & Affordable Care Act Will Impact Low-income Older Adults
- Nuts and Bolts on Guardianship as Last Resort: The Basics on When to File and How to Maximize Autonomy
- The Hallmarks of Consumer Fraud Targeting Senior Victims: A Primer on How to Identify, Deter, and Defend Against Consumer Fraud
- National Legal Resource Center Website: A Guided Tour for Model Approaches Demonstration Projects
- Mortgage Assistance Relief Scams: What Advocates Should Know & Updates on Regulation
- The Settlement in Martinez v. Astrue: Benefits Available to Your Social Security and SSI Clients
- Helping Difficult Clients: Tips and Techniques for Helping Hard to Help Clients
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- Discovery: Getting the Information You Need
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- Who Owns the Note?: A Securitization Primer
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- Defending Reverse Mortgage Foreclosures
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- Copy of Understanding the National Mortgage Settlement: A Road Map for Housing Counselors – Part Two
- Understanding the National Mortgage Settlement: A Road Map for Housing Counselors – Part One

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- Legal Services and Payday Loans: Help for Us, Help for You
- How California’s New Privacy Law Affects Everyone
- Payday Loan Battles: Preparing Before the Fight Even Begins
- Framing the Message: Advocacy Communication Focused on Diversity and Inclusion in a New Era
- Don’t Settle for Less: Tips for Negotiating Settlement Agreements
- Using Bankruptcy to Help Older Consumers Overwhelmed by Debt
- Medical Debt: Overview of New IRS Regulations and Industry Best Practices
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- Crowdfunding Basics
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- The New Consumer Financial Protection Bureau: What Can It Do, What Should It Do?

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- Weblining and Other Racial Justice Concerns in the Era of Big Data
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- Reading between the Lines: Basic Financial Issue Spotting

Category: Rural Development
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- Disability and Rural Communities: Making a Difference in Small Towns
- Connecting Community Assets with Market Demand for Lasting Livelihoods
- Strengthening Rural Organizations through Grassroots Fundraising
- Investments in Rural America: Create Jobs for USA Initiative
- Understanding How to Work With Community Foundations and the Role of Gift Planning
- Sustainable Rural Development Funding: Lessons from the Field
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