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Language Preference Question in Uniform Mortgage Application Will Help Borrowers Gain Access to the Mortgage Market
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Consumer Watchdog Curbs Unaffordable 300% Payday Loans
National Consumer Law Center Joins Legal Fight for Student Borrower Protections against Predatory Schools
On Anniversary of 7th Amendment, More than 400 Professors in All 50 States Urge Congress Not to Take Away Our Day in Court
Housing and Consumer Groups Statement on California A.B. 1284’s PACE Loan Ability-to-Repay Provisions
Statement of National Consumer Law Center Staff Attorney Chi Chi Wu on the Equifax Data Breach that Affected 143 Million Consumers
Tens of Millions of Consumers Will Benefit from New Rules for Medical Debt on Credit Reports
NCLC’s Attorney Chi Chi Wu to Testify on Sept. 7 before House Financial Services Committee on Six Anti-Consumer Bills
Statement re: DeVos Decision to Stop Working with CFPB to Protect Student Loan Borrowers
Report: States Battle to Restrain High-Cost Installment Loans
Advocates File Amicus Brief To Defend Consumers Against Capital One Overdraft Fee Practice
Court to Hear Wells Fargo’s Bid to Block 49-State Overdraft Fee Class Action
Scam Claiming that Consumers Can Access Unpaid Social Security to Pay Debts Could Prove Costly
Government Should Not Deprive Seniors in Nursing Homes of Their Day in Court
Advocates Applaud CFPB for Enforcement Action against JPMorgan Chase for Deficiencies Related to Reporting to ChexSystems/Early Warning Services
House Votes to Strip Americans’ Right to Their Day in Court
Fees Dropping On State Prepaid Cards for Unemployed Workers
CFPB: Six Years of Putting Consumers First
Congress Moves to Take Away Consumers’ Right to Day in Court
CFPB Rule Restores Consumers’ Day in Court Over Financial Misconduct
NCLC Attorney to Testify at U.S. Department of Education In Support of Important Protections against For-Profit School Fraud
National Consumer Law Center Advocates Condemn U.S. Department of Education Blocking Important Protections against For-Profit School Fraud
New Reforms Will Improve Credit Reporting Accuracy for Millions of Consumers
Class Actions Matter: Consumers Mislabeled as Terrorists Join in $60 Million Verdict against TransUnion for Violating Key Consumer Protection Law
Congress Must Defend Service Members from Predatory Financial Scams
Department of Education Intends to Revisit Rules that Provide Relief and Protections to Students, Taxpayers from School Fraud
NCLC Leads Consumer Groups in Urging FCC to Initiate Enforcement Action Against Navient for Violations of the TCPA
Congress Calls on Congress to Restore Federal Protections Against Abusive Debt Collection
NCLC Applauds CFPB Plan to Issue Regulations Protecting Consumers from Abusive Debt Collection Communications
Nevada Consumers Mislabeled as Terrorists Join in $60 Million Class Action Verdict Against TransUnion
South Carolina Consumers Mislabeled as Terrorists Join in $60 Million Class Action Verdict Against TransUnion
Trump Reverse Robin Hood Budget Would Kill Bipartisan Programs that Protect Vulnerable Seniors, Veterans, Working Families
NCLC Calls on Congress to Prevent Unprecedented Attack On Consumer Protections
Court to Consider Constitutionality of CFPB in PHH v CFPB
Racial Justice, Civil Liberties and Digital Rights Groups Urge FCC Not to Harm Lifeline Program
FCC Must Protect Consumers from Unwanted Telemarketing and Debt Collection Voicemails
CFPB Issues 5th Annual Servicemember Report: Charting Our Course Through the Military Lifecycle
Report Documents How Older Americans are Increasingly Pushed into Poverty Due to Seizure of Social Security Benefits to Pay Defaulted Student Loans
Prepaid Card Protections Likely to Escape Congressional Veto
Advocates from 36 States Head to Congress To Counter Unprecedented Attack On Consumer Protections
Fair Arbitration Now Coalition Urges the House to Reject Legislation Stripping Federal Agencies of Authority to Restrict Forced Arbitration
Regulatory Accountability Act Puts Wall St. Interests Ahead of Consumers
Consumer Financial Protection Bureau Defends Borrowers from Illegal High-Cost Loans
Statement of National Consumer Law Center’s Lauren Saunders Regarding the Regulatory Accountability Act of 2017
Consumer Financial Protection Bureau Goes to Bat for Military Families Again
Statement of National Consumer Law Center’s Lauren Saunders on Introduction of Wrong Choice Financial Reform Rollback Legislation
Advocates Applaud CFPB Action Against Bridgepoint Education for Predatory Student Lending Practices
NCLC Advocates Commend Department of Education’s Actions against ITT to Protect Students and Taxpayers
Stop Bank, Payday Lender, and Scammer Get-Out-of-Jail-Free Cards and Restore Consumers’ Access to Court
Consumer Groups Urge the Department of Energy to Strengthen Protections for Homeowners in Best Practice Guidelines
NCLC and 39 Others Urge Department of Education to Address Racial Disparities in Student Loans
A Win for Consumers! FCC Limits Robocalls for Collectors of Federal Student Loan Debt
NCLC Statement re: CFPB Final Mortgage Servicing Rules
Rule to Rein in Illegal Business Practice Gains Key Support from Congress
Advocates Applaud CFPB Proposed Debt Collection Rules but Additional Provisions Are Needed
NCLC and 50 Groups File Petition with FCC to Stop Millions of Robocalls to Cell Phones
NCLC Report: Why High-Rate Installment Lenders Want Borrowers Who Will Default
Report Finds Wall Street Investment Companies Chasing Profits From Predatory Real Estate Product with Racist Roots
FHA Note Sales Should Cease until Homeowners are Fully Protected
Rep. Austin Scott’s (R-GA) Bills Undercut Lifeline, Limiting Economic and Education Opportunities for Low-Income Families
National Consumer Law Center Names Steve Hurley as Chief Development Officer
NCLC to testify before the Chicago City Council on harms of forced arbitration by contractors in consumer and employment agreements
Comments to the FCC supporting the FCC’s proposed rule to stop unwanted robocalls for federal debt and urging even greater protections
CFPB Proposes Strong Rules to Protect Payday Borrowers Yet Worrisome Loopholes Need Tightening
Broad Coalition of Advocates Urges Support for Comprehensive Consumer Credit Reporting Reform Act of 2016
NCLC testifies at Senate hearing on TCPA and robocalls
FCC Proposes to Protect Student Loan Borrowers and Other Consumers from a Tidal Wave of Robocalls and Texts from Collectors of Federal Debts
Report: HUD’s Sales of FHA-Defaulted Mortgage Loans Benefit the Big Mortgage Servicers and Hedge Funds While Homeowners Lose
Forced Arbitration: CFPB Issues Proposed Rules to Restore Consumers’ Legal Rights
NCLC Sues Nationstar Mortgage for conducting unnecessary reverse mortgage inspections, May 4, 2016
NCLC Advocates Applaud Department of Education Implementation of Its New Matching Program for Disabled Student Loan Borrowers, April 12, 2016
Advocates Applaud FCC Vote to Modernize Lifeline to Bring Affordable Broadband Internet to Low-Income Households
A Minefield of Risks for Taxpayers
NCLC and ACLU File Lawsuit against U.S. Department of Education Over Failure to Disclose Debt Collection Practice Data
Coalition Letter to the Federal Housing Finance Agency, Fannie Mae, and Freddie Mac Urging the GSEs to Include Language Preference in the Uniform Residential Loan Application
Report Documents Heirs Struggling to Save Family Homes, March 23, 2016
NCLC’s and CFA’s Written testimony to the U.S. House of Representatives Committee on
Financial Services regarding “The FDIC’s Targeting of Refund Anticipation Loans”, March 16, 2016
- Group letter urging U.S. House of Representatives to support HR 4682 Help Americans Never Get Unwanted Phone call (HANGUP Act), March 11, 2016
- Group Comments to the FTC RE: Auto Buyers Consumer Survey
- Press Release: NCLC and NACBA Laud CFPB for Stopping Illegal Practices by Student Loan Servicers and U.S. Dept. of Education Debt Collectors
- FCC’s Lifeline Proposal Would Bring Affordable Broadband Internet to Low-Income Households
- Unprecedented Consumer, Environmental Coalition Calls on Top Energy Regulator to Create Office to Protect Consumers
- 47 Groups Call on Department of Education to Halt Federal Funding for Predatory Schools That Deny Students’ Legal Rights
- Group Letter that the FCC Expand the Lifeline Eligibility Criteria to Include Low-Income Veterans Programs
- Report: Paper or Electronic Statements? Why It Should Be the Consumer’s Choice
- NCLC testimony before the New York State Assembly on the harms of forced arbitration clauses
- Advocates Commend Dept. of Education Plan to Protect Student Borrowers from Predatory School Practices
- National Consumer Law Center Names Attorney Persis Yu as Director of the Student Loan Borrower Assistance Project
- NCLC Advocates Applaud Department of Education Crack Down of Student Debt Relief Companies
- Advocates’ Letter to the FCC Urging Rulemaking on Broadband Privacy
- First Possible Tech IPO of Year: Elevate Pushes Predatory Long-Term Payday Loans
- New National Poll Indicates Strong Support for Reform of Paid Tax Preparer Industry
- National Consumer Law Center Appoints Richard Dubois as Executive Director
- NCLC Report: ‘Tis the Season to be Wary of Deferred Interest Credit Card Promotions Advocates Urge CFPB to Ban Deceptive Practice
- Coalition Calls on Seven Major Corporations to Stop Using Forced Arbitration
- States Urged to Step Up Protections for Online Education Students
- Press Release: NCLC Advocates Applaud FTC Rule Banning Payment Devices Used by Scammers
- Group letter supporting S. 2255 amending the Fair Debt Collection Practices Act to include third-party private debt collectors
- Survey of State Government Payroll Cards: Thumbs Up for Cash Access and Thumbs Down on Overdraft Fees
- Group letter urging U.S. Senators to support the Help Americans Never Get Unwanted Phone calls (HANGUP) bill
- Congress Set to Allow Robocalls to Cellphones
- New Education Rules Will Protect Students from High Fee Campus Prepaid and Debit Cards
- Group letter to the Federal Reserve, OCC, and CFPB re: RushCard and other Prepaid Card Protections, October 2015
- Report: Account Screening Consumer Reporting Agencies Impede Access for Millions
- Group Letter to the CFPB and FTC re: Experian’s T-Mobile Data Breach
- Consumer letter to Uniform Law Commission opposing revisions to Uniform Unclaimed Property Act
- CFPB Takes Aim at Corporate Get-Out-of-Jail Cards
- HR 957 (Stivers), Bureau of Consumer Financial Protection-Inspector General Reform
- Dodd Frank Comments and Testimony
- Dodd Frank Letters

○ Category: Foreclosure Relief Scams Books, Tools & Other Resources
  - Foreclosure Relief Scams Books
  - Foreclosure Relief Scams Other Resources

○ Category: Foreclosure Relief Scams Policy Analysis
  - Foreclosure Relief Scams Briefs, Reports & Press Releases
  - Foreclosure Relief Scams Comments

○ Category: General Predatory Lending Books, Tools & Other Resources
  - General Predatory Lending Books
  - General Predatory Lending Other Resources

○ Category: General Predatory Lending Policy Analysis
  - General Predatory Lending Analysis
  - General Predatory Lending Briefs, Reports & Press Releases
  - General Predatory Lending Comments
  - General Predatory Lending Letters
  - General Predatory Lending Model Laws & Statutes
  - General Predatory Lending Responses & Statements
  - General Predatory Lending Testimony

○ Category: Government Sponsored Enterprises Policy Analysis
  - Government Sponsored Enterprises Briefs, Reports & Press Releases
  - Government Sponsored Enterprises Comments
  - Government Sponsored Enterprises Letters
  - Government Sponsored Enterprises Testimony

○ Category: HOEPA Policy Analysis
  - HOEPA Analysis
  - HOEPA Briefs, Reports & Press Releases
  - HOEPA Comments
  - HOEPA Letters
  - HOEPA Testimony
  - Truth in Lending Policy Analysis

○ Category: Predatory Mortgage Books, Tools, & Other Resources
  - Predatory Mortgage Books & Newsletter
  - Predatory Mortgage Other Resources

○ Category: Predatory Mortgage Policy Analysis
  - Predatory Mortgage Briefs, Reports & Press Releases
  - Predatory Mortgage Comments
  - Predatory Mortgage Letters
  - Predatory Mortgage Testimony

○ Category: RESPA Policy Analysis
  - RESPA Policy Briefs, Reports & Press Releases
  - RESPA Comments
  - RESPA Letters
  - RESPA Testimony

○ Category: Reverse Mortgages Books, Tools, & Other Resources
  - Reverse Mortgages Books
  - Reverse Mortgages Other Resources

○ Category: Reverse Mortgages Policy Analysis and Litigation
  - Reverse Mortgages Litigation
  - Reverse Mortgages Briefs, Reports & Press Releases
  - Reverse Mortgages Comments & Testimony
- Reverse Mortgages Letters
- Category: **Securitization Litigation & Amicus Briefs**
  - Securitization Litigation & Amicus Briefs
- Category: **Securitization Policy Analysis**
  - Securitization Comments
  - Securitization Letters
- Category: **Tax Issues Books, Tools & Other Resources**
  - Tax Issues Webinars
- Category: **Tax Issues Policy Analysis**
  - Tax Issues Briefs, Reports & Press Releases
  - Tax Issues Comments and Letters

- Category: **Services**
  - Expert Witness and Co-Counseling with NCLC
  - Expert Witness Services and Complex Case Consulting Services

- Category: **Special Projects**
  - COVID-19 & Consumer Protections
  - How the Lifeline Program Can Help Vulnerable Consumers Connect to Voice and Internet Service after a Natural Disaster
  - Need Help with Debts?
  - Michigan Foreclosure Prevention Project
  - Carol’s Story
  - Public Policy Reforms
  - Utilities Advocacy Training
  - Stay Connected
  - Sustainable Homeownership
  - Equitable Access to Broadband, Media, Utilities, and Telecom Services
  - Equal Access to Higher Education
  - Credit & Economic Opportunity
  - Racial Justice and Equal Economic Opportunity
  - Stay Connected Training
  - State Inaction
  - Massachusetts
  - California
  - Projects
  - State Advocacy
  - Older Consumers
  - Military Personnel
  - Domestic Violence Survivors
  - Climate Change Justice
  - Manufactured Housing

- Category: **State Foreclosure Laws & Policy**
  - Category: **State Foreclosure Books, Tools & Other Resources**
    - State Foreclosure Books
    - State Foreclosure Other Resources
  - Category: **State Foreclosure Laws**
    - State Laws Briefs, Reports & Press Releases
    - Foreclosure Laws by State
  - Category: **State Foreclosure Policy Analysis**
    - State Foreclosure Briefs, Reports & Press Releases
    - State Foreclosure Comments
    - State Foreclosure Letters
- State Foreclosure Testimony
  - Category: **Summary of Programs, Model Documents & FAQs**
    - Summary of Programs
    - Model Documents
    - FAQs on FDIC Loan Modification-in-a-Box
  - Category: **Take Action**
    - Urge the Senate to Pass Another Stimulus Package!
    - The CFPB Must Stop Abusive Collection of Old Debts with Expired Statute of Limitations
    - Tell the Senate to End Forced Arbitration!
    - Tell the FCC to maintain strong rules against robocalls
    - Save Civil Legal Aid Funding!
    - Stop 100% APR Loans in Your State!
    - Protect the Lifeline Program!
  - Category: **Training & Additional Resources**
    - Category: **Bankrupt Lenders & Failed Banks**
      - Lender Bankruptcies
      - Failed Banks
    - Category: **Books, Tools & Other Resources for Advocates**
      - Books for Advocates
      - Other Resources for Advocates
    - Category: **Books, Tools & Other Resources for Homeowners**
      - Books for Homeowners
      - Tools for Homeowners
      - Other Resources for Homeowners
    - Category: **Brochures for Homeowners**
      - Brochures for Homeowners
    - Category: **Consulting**
      - Expert Witness Services
    - Category: **Training & Events**
      - Trainings
  - Category: **Uncategorised**
    - The CFPB’s Prepaid Card Rule by State
    - NCLC Digital Library Usability Study Interest Form
    - Credit Math Software
    - Student Loan Webinars
    - Need help with live webinars?
    - Need help with past webinars?
    - Praise for NCLC’s Consumer Law Manuals
    - Policy Analysis Archive
    - Mark E. Budnitz
    - Reports
    - Unreported Decisions
    - 404
  - Category: **Uncategorized**
    - Racial Justice and Equal Economic Opportunity Archives
    - Bankruptcy Date Calculator
    - National Legal Resource Center Website: A Guided Tour for Legal and Aging Services Networks
  - Category: **Webinars**
    - COVID-19 and Mortgage Relief for Homeowners: CARES Act Protections
    - Helping Those Harmed Financially by COVID-19 Policy & Practice: An Overview
2011 Webinars

Category: **Auto Sales & Financing**
- Driving with Debt: What Attorneys and Organizers Can Do to Address the Problem of Driver’s License Suspensions for Court Debt
- Understanding the Impact of Car Ownership Programs
- Cars and Insurance Issues
- Yo-Yo Sales: Understanding Car Dealers’ Attempts to Create Conditional Car Sales
- New Working Cars for Working Families Website and Getting to Know More Than Wheels
- The Importance & Impact of Cars for Family Economic Success
- Add-ons and Loan Packing: How and Why Car Dealers
- Small Loans That Create BIG Problems: Payday and Auto Title Loans
- Baby, You Can Take My Car: The Dangers of Auto Title Loans
- Transportation and an Aging America
- Collision or Intersection? Car Ownership and Energy and Environmental Concerns
- Repo Madness: Dangers, Developments, and Calls for Change in Auto Repossession Webinar
- Auto Databases: Who Knows Where that Car Has Been?
- The Impact of High-Cost Credit on Seniors
- Cars and Working Families, Part 2: Cash for Clunkers, Data Collection and State Advocacy
- Cars and Working Families, Part 1: Asset Limits

Category: **Criminal Debt Justice**
- Ensuring that People Are Not Jailed Due to Poverty: Reforming Policies and Representing Clients in Criminal Justice Debt Ability to Pay Proceedings
- Affirmative Litigation of Criminal Justice Debt Abuses - Theory and Practice
- Introduction to Harvard’s Criminal Justice Policy Program’s 50-State Criminal Justice Debt Law Web Tool
- Using Bankruptcy Law to Aid Criminal Justice Debtors
- The Advocacy Gap: Meeting the Urgent Need for Counsel to Represent Individuals in Criminal Debt Proceedings
- Confronting Criminal Justice Debt: Introduction and Impact on Communities of Color
- Debt and Democracy: How the Collection of Civil Fees and Fines Contributed to the Unrest in Ferguson
- Fugitive Felons: Clark v. Astrue Implementation for SSI & Social Security and Similar Provisions in Other Benefit Programs

Category: **Domestic Violence**
- Abuse in Later Life: Responses, Resources, Collaborations
- Advocacy and Lobbying: How to make it work for your program
- The Role of Undue Influence in Elder Abuse
- Screening for Consumer Issues: A Tool for Domestic Violence Advocates and Attorneys
- Credit Reporting and Repair for Domestic Violence Survivors
- Federal Tax Advocacy for Domestic Violence Survivors Webinar

Category: **Elder Rights**
- Helping Communities of Color Access Opportunity: An overview of the Lifeline program and current threats to its scope and purpose
- Nursing Home Debt: What to Watch Out for and Strategies for Defending Collection Lawsuits
- A Changing Lifeline: 21st Century Update for an Important Low-income Phone
Assistance Program
- Student Loan Debt Collection and Seniors
- Legal Responses to Elder Abuse: The Role of APS, Legal Aid, and Protection and Advocacy
- Capacity and Vulnerability to Elder Abuse
- Financial Frauds and Scams Against Elders: Government Responses and Resources
- Recognizing and Remediying Elder Financial Abuse in Medicaid Denials
- Legal Remedies to Financial Exploitation of Property: Let’s Get Grandpa’s House Back!
- Protecting Your Bank Account from Unauthorized and Recurring Payments
- Representing Clients in Guardianship Actions: Winning the Case for Supported Decision Making
- The Fine Art of Balancing Protection with Self Determination
- Helping Elders and Communities of Color to Pay for Voice and Internet Service: An Overview of the Federal Lifeline Program
- The Benefits and Challenges of Older Adults Aging in Place in Manufactured Housing Communities
- U.S. Department of Justice and Fraud Schemes Targeting Older Americans
- Debt Relief Services Aren’t Just for Kids Anymore
- Supporting Grandfamilies
- Part 1: Litigation and Other Strategies to Help Reverse Mortgage Surviving Spouses
- Involuntary Transfer and Discharge from Nursing Homes: Prevention, Advocacy, and Appeals
- Exploring Ethical Challenges of Legal Services Working on Elder Abuse Issues
- Supporting Consumers Who Transition Out of Nursing Homes
- AGING INTO POVERTY: Economic Insecurity among Older Adults of Color & LGBT Elders
- Preventing and Addressing Elder Financial Exploitation: Tips and Tools from the Consumer Financial Protection Bureau
- Nursing Home Admissions Agreements: A Discussion of the Unfair Terms in the Agreements Presented to Elders on Entering a Nursing Home
- Crossing Paths: The Intersection Between Reverse Mortgages and Bankruptcy
- Involuntary Transfer/Discharge: A Growing Problem We Can Do Something About!
- What You Need to Know About SSI
- The Most Important Conversation: Tools and Techniques for Advance Health Care Planning
- What’s in Store for Older Adults (50-64) Under Health Care Reform
- Understanding Property Tax Sales and What Advocates Can Do to Help Clients Avoid Tax Lien Foreclosures
- Free Webinar For Legal Professionals: Elder Abuse, Neglect and Exploitation and Clients with Dementia
- Keeping the Spigot Open: Protecting Guaranteed Streams of Income
- Free Webinar For Aging Professionals: Critical Legal Issues in Alzheimer’s
- Understanding Bankruptcy and What a Hotline Advocate Can Do to Help Clients (Hosted by CERA)
- The End of Social Security Checks: The 2013 Transition to Electronic Payments
- Free Webinar For Legal Professionals: Advance Care Planning with People with Dementia
- Holding Wall Street Accountable for the Subprime Mortgage Crisis in Urban
Communities

- Legal Tools to Avoid Guardianship
- Update on the National Mortgage Settlement for Legal Advocates
- Alternatives to Bankruptcy — Advising Seniors When Bankruptcy Is Not An Option
- Providing Culturally Competent Services to Lesbian, Gay, Bisexual and Transgender Clients
- Lifeline and Strategies for Maintaining Affordable Telecommunications Services
- Helping Older Americans Cope with Medical Debt
- Net Present Value Webinar
- State Medicaid Cases: Trends and Challenges
- Guardian Accountability and Monitoring: Where Do We Stand?
- Preemption of State Consumer Protection Laws: Dodd-Frank Changes and the New (Old) Barnett Standard
- Fair Debt Collection for Legal Hotline Advocates
- Introduction to Representing Consumers Abused by Debt Collectors
- Home Affordable Modification Program (HAMP) Enforcement Listserve Call
- Understanding Pension Rights
- A Toolkit for Serving Diverse Communities
- New Rules on Protection and Electronic Payment of Social Security
- Solving Elders’ Manufactured Home Problems: Tools, Resources, Legal Approaches
- Basics of Veterans Administration (VA) Benefits (Veterans Affairs)
- Dodd-Frank, Dealers, and Financers: The Changing Landscape of Federal Consumer Protections for Car Buyers and How You Can Make a Difference
- “Smart” Utility Meters And The Movement Toward Dynamic Pricing: The Need For Effective Consumer Protections
- Methods for Studying Residential Foreclosure Diversion Processes – a Philadelphia Case Study
- Identifying, Preventing, and Addressing Identity Theft
- Advising Clients with Tax and Insurance Deficiency Notices on Reverse Mortgages
- Debt Collection and Arbitration Resources for Pro Se and Pro Bono Cases
- Due Process Protections in Supplemental Security Income (SSI) Non-Disability Appeals
- The Next Frontier in Public Benefits: Prepaid Cards (Hosted by the Sargent Shriver National Center on Poverty Law, NCLC, and Consumers Union)
- Dealers Going Out of Business, Leaving Consumers Out of Luck
- Home Affordable Modification Program (HAMP) Basics Webinar
- National Legal Resource Center Website
- Dealer Kickbacks: How Car Dealers are Paid to Put Us in More Expensive Loans and How We Can Stop It
- Health Care Reform & the Aging Population: How the Patient Protection & Affordable Care Act Will Impact Low-income Older Adults
- Nuts and Bolts on Guardianship as Last Resort: The Basics on When to File and How to Maximize Autonomy
- The Hallmarks of Consumer Fraud Targeting Senior Victims: A Primer on How to Identify, Deter, and Defend Against Consumer Fraud
- National Legal Resource Center Website: A Guided Tour for Model Approaches Demonstration Projects
- Mortgage Assistance Relief Scams: What Advocates Should Know & Updates on
Regulation
- The Settlement in Martinez v. Astrue: Benefits Available to Your Social Security and SSI Clients
- Helping Difficult Clients: Tips and Techniques for Helping Hard to Help Clients
- Medicaid’s New HCBS State Plan Option
- Effective Health Care Advance Planning
- When is Bankruptcy the Right Option for your Elderly Clients?
- Using the Fair Credit Reporting Act to Increase Elders’ Financial Security
- Diminished Capacity: How to Recognize It and What to Do About It?
- Protecting Clients’ Funds in Bank Accounts
- Stopping Debt Collection Harassment and Responding to Debt Collection Suits
- Protecting the Pocketbook: Guarding Elders against Wealth Stealing and Equity Draining Scams
- American Recovery and Reinvestment Act (ARRA) of 2009 and You

Category: Foreclosures & Mortgages
- An Introduction to CARES Post-Forbearance Options
- Reverse Mortgage Foreclosure Issues in the Covid-19 Pandemic
- Forbearance Options and CARES Act Requirements
- Toxic Transactions: How Land Installment Contracts Once Again Threaten Communities of Color
- Discrimination in the Manufactured Housing Industry: An Inside Look at Abusive Lending and Collection Practices by the Nation’s Largest Mobile Home Company
- Discovery: Getting the Information You Need
- Limiting Confidentiality in Mortgage Litigation
- Who Owns the Note?: A Securitization Primer
- Saving Homes in Bankruptcy
- Getting Loan Mods for Successors: Saving the Family Home After a Death or Divorce
- Medley of Mortgage Issues
- Saving the Family Home After Death or Divorce
- Pass It On: Older Adults, Fraud, and the Federal Trade Commission
- Getting Loan Mods for Successors in Interest
- New CFPB Mortgage Servicing Rules Part 2: Loss Mitigation Procedures
- New CFPB Mortgage Servicing Rules Part 1: Error Resolution; Force Placed Insurance; Periodic Statements, Other servicer duties
- Defending Reverse Mortgage Foreclosures
- HAMP Rules on Loss Mitigation
- Representing Heirs & Divorcing Spouses in Foreclosure
- Copy of Understanding the National Mortgage Settlement: A Road Map for Housing Counselors – Part Two
- Understanding the National Mortgage Settlement: A Road Map for Housing Counselors – Part One

Category: Other Webinars
- CFPB’s Proposed Debt Collection Rule: Briefing and Action Items
- Legal Services and Payday Loans: Help for Us, Help for You
- How California’s New Privacy Law Affects Everyone
- Payday Loan Battles: Preparing Before the Fight Even Begins
- Framing the Message: Advocacy Communication Focused on Diversity and Inclusion in a New Era
- Don’t Settle for Less: Tips for Negotiating Settlement Agreements
- Using Bankruptcy to Help Older Consumers Overwhelmed by Debt
- Medical Debt: Overview of New IRS Regulations and Industry Best Practices
- CFPB Servicing Rules in Practice
- Social Security, Post-DOMA: Effects on the LGBT Communities
- Lifeline to Affordable Phone Service
- Federal Rural Housing Programs Update
- RESPA 101
- Enrolling in Coverage Through the New Health Insurance Marketplaces
- The National Legal Resource Center: Resources, Training, and Technical Assistance to Help Older Clients
- Crowdfunding Basics
- Why is America’s Racial Wealth Gap Growing?
- Credit Discrimination: New Ideas for Challenges to Discriminatory Policies
- The New Consumer Financial Protection Bureau: What Can It Do, What Should It Do?
- Category: Racial Justice
  - The Color of Debt: Racial Disparity in Debt Collection Lawsuits
  - The Role of Broadband in Rebuilding Wealth and Economic Opportunity in Communities of Color
  - Weblining and Other Racial Justice Concerns in the Era of Big Data
  - Credit Scores and Credit Reports: Problematic Uses and How They Worsen the Racial Economic Gap
  - Reading between the Lines: Basic Financial Issue Spotting
- Category: Rural Development
  - Creative Thinking about Developing Rural Food Systems
  - Disability and Rural Communities: Making a Difference in Small Towns
  - Connecting Community Assets with Market Demand for Lasting Livelihoods
  - Strengthening Rural Organizations through Grassroots Fundraising
  - Investments in Rural America: Create Jobs for USA Initiative
  - Understanding How to Work With Community Foundations and the Role of Gift Planning
  - Sustainable Rural Development Funding: Lessons from the Field
  - Rethinking Investments in Rural Infrastructure and Access in a Changing World
  - Investments in Rural America: Impact Investors and Rural Readiness
  - Investments in Rural America: Where Are the Foundations?
- Category: Student Loans
  - What the New Arbitration Rule Means for Litigating Against For-Profit Schools
  - False Certification Discharges for Wilfred Academy Students
  - Getting Started in Student Loan Law Part 4: Discharging student loans: Disability Discharges and Bankruptcy
  - Getting Started in Student Loan Law Part 3: Federal Student Loan Repayment Options and Default Resolution
  - Part II: Litigating on Behalf of Reverse Mortgage Surviving Spouses
  - Part 2: Getting Started in Student Loan Law: The Nuts and Bolts of Seeking Federal Debt Relief Based on School Misconduct
  - Part 1: Getting Started In Student Loan Law
Popup Builder

- [50th Anniversary Pop Up]

Fusion Sliders

- [Home]