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Consumer, Civil Rights, and Housing Groups Call on U.S. Senate to Save Family Homes and Stop Evictions in Next COVID-19 Bill
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Leading Civil Rights & Housing Groups Condemn President’s Effort to Gut Fair Housing, Use of Incendiary Racial Rhetoric for Political Gain
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- Advocates Praise Rent-a-Bank Ruling Upholding State Interest Rate Caps
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- National Consumer Law Center Statement: Time for Action on Racial Equity
- Consumer Advocates Criticize Credit Card “Relief” from CFPB and Warn Consumers to Avoid Unwanted Electronic Statements
- Advocates File Complaint with FTC; Urge Enforcement Action Against Vemo Education for Its Deceptive Marketing of Income-Share Agreements to Students
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- Advocates Praise FTC Action on Discrimination and Abuse at Car Dealer and Urge Further Efforts
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- Advocates Urge President Trump to Join Congress in Restoring Rule to Protect Student Loan Borrowers from School Fraud and Closures
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- Civil Rights, Consumer, Housing, and Real Estate Groups Urge U.S Treasury and Federal Regulators to Help Mortgage Servicers Maintain Liquidity
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Advocates Applaud Senate Vote to Restore Rule to Protect Borrowers from School Fraud and Closures

New CFPB Advisory Opinion Program Would Give Lenders a Safe Harbor for Violating Federal Consumer Laws

Telecom Carrier and Consumer Groups Stress Critical Need to Maintain Landmark Consumer Privacy Law to Protect Integrity of Communications System and Curb Robocalls in U.S. Supreme Court Case

West Virginia to Adopt Used Car Donor Tax Credit Program, Incentivizing Donation of Reliable and Affordable Vehicles

CFPB Fails to Protect Consumers from Abusive Collection of Time-Barred Debts (Again)

Defrauded Borrowers Sue U.S. Department of Education Contractor for Seizing Funds While They Wait in Limbo for Borrower Defense Relief

Cruel Cuts for Struggling Families in the President’s Proposed FY21 Budget

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The National Consumer Law Center Earns Top Rating From Charity Navigator

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Insurance Companies Conspired to Inflate Bail Bond Premiums Contends Lawsuit Brought by Lieff Cabraser, National Consumer Law Center and Other Public Interest Groups

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Civil Rights and Consumer Groups Implore the FDIC to Say No to Bank Payday Loans and Rent-a-Bank Payday Lending

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Consumer Groups Urge Action on Bipartisan Legislation to Stop Misleading “Spoofed” Robocalls

How the Government Shutdown Puts Working Families at Risk

Advocates at Nearly 75 National, State, and Community Groups Urge Consumer Bureau to Protect Consumers from Abusive Debt Collection Practices in 2019

After Multiple Lawsuits and Court Order, Education Department Finally Agrees to Provide Relief to Students Hurt By School Closures

Consumer Bureau’s Shocking New “No Consumer Protection” Policy

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New Law Allows Mortgage Lenders to Resume Risky Loans, Hide Discrimination and Engage in Rural Lending Abuses
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Congress Votes to Roll Back Consumer Bureau Effort to Thwart Auto Lending Discrimination
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NCLC’s Report Urges the Massachusetts Department of Public Utilities and State Legislators to End Failed Competitive Electricity Market Experiment and Stop Harm to Consumers
A New Generation of Tax-Time Loans Surges in Popularity
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Consumer Advocates Urge House Members to Halt Bank Payday Loan Legislation in Committee Markup
Ball is Now in FCC Chairman Pai’s Court to Protect Consumers from Robocalls
New Report Lifts Voices of Borrowers Trapped in Poverty by Draconian Student Loan Collection Tactic
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U.S. House Votes to Weaken State Limits on High-Cost Loans
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FCC Must Protect Consumers from Unwanted Telemarketing and Debt Collection Voicemails
CFPB Issues 5th Annual Servicemember Report: Charting Our Course Through the Military Lifecycle
Report Documents How Older Americans are Increasingly Pushed into Poverty Due to Seizure of Social Security Benefits to Pay Defaulted Student Loans
○ Consumer Advisory: Beware Holiday Shoppers Deferred Interest Promotions Promise 0% Now But Can Cost Big Bucks Later
○ NetSpend Plans Evasions of CFPB Prepaid Rules to Preserve $80 Million in Overdraft Fees
○ CFPB Report Shows Student Loan Rehabilitation Fails Many Borrowers
○ National consumer and civil rights groups urge CFPB to strengthen payday and car title lending rule
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○ Consumer Advocates Disappointed Private Debt Collectors Will Begin Collecting Federal Tax Debts
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○ NCLC Advocates Commend Department of Education’s Actions against ITT to Protect Students and Taxpayers
○ Stop Bank, Payday Lender, and Scammer Get-Out-of-Jail-Free Cards and Restore Consumers’ Access to Court
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○ NCLC and 39 Others Urge Department of Education to Address Racial Disparities in Student Loans
○ A Win for Consumers! FCC Limits Robocalls for Collectors of Federal Student Loan Debt
○ NCLC Statement re: CFPB Final Mortgage Servicing Rules
○ Rule to Rein in Illegal Business Practice Gains Key Support from Congress
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○ NCLC and 50 Groups File Petition with FCC to Stop Millions of Robocalls to Cell Phones
○ NCLC Report: Why High-Rate Installment Lenders Want Borrowers Who Will Default
○ Report Finds Wall Street Investment Companies Chasing Profits From Predatory Real Estate Product with Racist Roots
○ FHA Note Sales Should Cease until Homeowners are Fully Protected
○ Rep. Austin Scott’s (R-GA) Bills Undercut Lifeline, Limiting Economic and Education Opportunities for Low-Income Families
○ National Consumer Law Center Names Steve Hurley as Chief Development Officer
○ NCLC to testify before the Chicago City Council on harms of forced arbitration by contractors in consumer and employment agreements
○ Comments to the FCC supporting the FCC’s proposed rule to stop unwanted robocalls for federal debt and urging even greater protections
○ CFPB Proposes Strong Rules to Protect Payday Borrowers Yet Worrisome Loopholes Need Tightening
○ Broad Coalition of Advocates Urges Support for Comprehensive Consumer Credit Reporting Reform Act of 2016
○ NCLC testifies at Senate hearing on TCPA and robocalls
○ FCC Proposes to Protect Student Loan Borrowers and Other Consumers from a Tidal Wave of Robocalls and Texts from Collectors of Federal Debts
○ Report: HUD’s Sales of FHA-Defaulted Mortgage Loans Benefit the Big Mortgage Servicers and Hedge Funds While Homeowners Lose
○ Forced Arbitration: CFPB Issues Proposed Rules to Restore Consumers’ Legal Rights
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NCLC Advocates Applaud Department of Education Implementation of Its New Matching Program for Disabled Student Loan Borrowers, April 12, 2016

Advocates Applaud FCC Vote to Modernize Lifeline to Bring Affordable Broadband Internet to Low-Income Households

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Group Letter that the FCC Expand the Lifeline Eligibility Criteria to Include Low-Income Veterans Programs

Report: Paper or Electronic Statements? Why It Should Be the Consumer’s Choice

NCLC testimony before the New York State Assembly on the harms of forced arbitration clauses

Advocates Commend Dept. of Education Plan to Protect Student Borrowers from Predatory School Practices

National Consumer Law Center Names Attorney Persis Yu as Director of the Student Loan Borrower Assistance Project

NCLC Advocates Applaud Department of Education Crack Down of Student Debt Relief Companies

Advocates’ Letter to the FCC Urging Rulemaking on Broadband Privacy

First Possible Tech IPO of Year: Elevate Pushes Predatory Long-Term Payday Loans

New National Poll Indicates Strong Support for Reform of Paid Tax Preparer Industry

National Consumer Law Center Appoints Richard Dubois as Executive Director

NCLC Report: ‘Tis the Season to be Wary of Deferred Interest Credit Card Promotions

Advocates Urge CFPB to Ban Deceptive Practice

Coalition Calls on Seven Major Corporations to Stop Using Forced Arbitration

States Urged to Step Up Protections for Online Education Students

Press Release: NCLC Advocates Applaud FTC Rule Banning Payment Devices Used by Scammers

Group letter supporting S. 2255 amending the Fair Debt Collection Practices Act to include third-party private debt collectors

Survey of State Government Payroll Cards: Thumbs Up for Cash Access and Thumbs Down on Overdraft Fees

Group letter urging U.S. Senators to support the Help Americans Never Get Unwanted
Phone calls (HANGUP) bill
- Congress Set to Allow Robocalls to Cellphones
- New Education Rules Will Protect Students from High Fee Campus Prepaid and Debit Cards
- Group letter to the Federal Reserve, OCC, and CFPB re: RushCard and other Prepaid Card Protections, October 2015
- Report: Account Screening Consumer Reporting Agencies Impede Access for Millions
- Group Letter to the CFPB and FTC re: Experian’s T-Mobile Data Breach
- Consumer letter to Uniform Law Commission opposing revisions to Uniform Unclaimed Property Act
- CFPB Takes Aim at Corporate Get-Out-of-Jail Cards
- HR 957 (Stivers), Bureau of Consumer Financial Protection-Inspector General Reform Act of 2015. AFR Opposition Letter
- Consumer and Labor Groups Urge Experian to Offer Free Security Freeze to T-Mobile Customers to Help Prevent Id Theft
- Testimony of NCLC Director of Litigation Stuart Rossman before the U.S. Senate Committee on Aging re: pension advance schemes, Sept. 2015
- First Set and Second Set of Comments of NCLC in response to CFPB Request for Information Regarding the Credit Card Market
- NCLC Comments to the U.S. Department of Treasury’s Request for Information on Online Marketplace Lending, Sept. 30, 2015
- Policy brief: Priorities for Consumers with HECM Reverse Mortgages, September 2015
- Comments to the FCC on Blackboard, Edison Electric Institute, and American Gas Association petitions
- Report: State Installment Loan Laws Leave Borrowers Vulnerable in New Wave of Predatory Lending
- NCLC & NACBA comments to CFPB regarding student loan servicing issues related to borrowers in bankruptcy, July 13, 2015
- Consumer group urges FCC to protect consumer access to phone and communication services during the technology transition
- Debt Collection Communications: Protecting Consumers in the Digital Age
- Credit Invisibility and Alternative Data: The Devil is in the Details
- FCC Protects Consumers from Unsolicited Robocalls and Texts to Cell Phones and Moves to Modernize Lifeline Program
- Consumers to CFPB: End Forced Arbitration
- NACA and NCLC: House Moves to Weaken the Consumer Financial Protection Bureau
- Advocates Applaud HUD on New Reverse Mortgage Policy that Could Reduce Foreclosures on Surviving Spouses
- NCLC and 57 Other Groups Oppose Sweeping Effort to Gut Housing Protections, May 2015
- NCLC’s Lauren Saunders Testifies on Operation Choke Point

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  - Nursing Home Admissions Agreements: A Discussion of the Unfair Terms in the Agreements Presented to Elders on Entering a Nursing Home
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  - Involuntary Transfer/Discharge: A Growing Problem We Can Do Something About!
  - What You Need to Know About SSI
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- What’s in Store for Older Adults (50-64) Under Health Care Reform
- Understanding Property Tax Sales and What Advocates Can Do to Help Clients Avoid Tax Lien Foreclosures
- Free Webinar For Legal Professionals: Elder Abuse, Neglect and Exploitation and Clients with Dementia
- Keeping the Spigot Open: Protecting Guaranteed Streams of Income
- Free Webinar For Aging Professionals: Critical Legal Issues in Alzheimer’s
- Understanding Bankruptcy and What a Hotline Advocate Can Do to Help Clients (Hosted by CERA)
- The End of Social Security Checks: The 2013 Transition to Electronic Payments
- Free Webinar For Legal Professionals: Advance Care Planning with People with Dementia
- Holding Wall Street Accountable for the Subprime Mortgage Crisis in Urban Communities
- Legal Tools to Avoid Guardianship
- Update on the National Mortgage Settlement for Legal Advocates
- Alternatives to Bankruptcy — Advising Seniors When Bankruptcy Is Not An Option
- Providing Culturally Competent Services to Lesbian, Gay, Bisexual and Transgender Clients
- Lifeline and Strategies for Maintaining Affordable Telecommunications Services
- Helping Older Americans Cope with Medical Debt
- Net Present Value Webinar
- State Medicaid Cases: Trends and Challenges
- Guardian Accountability and Monitoring: Where Do We Stand?
- Preemption of State Consumer Protection Laws: Dodd-Frank Changes and the New (Old) Barnett Standard
- Fair Debt Collection for Legal Hotline Advocates
- Introduction to Representing Consumers Abused by Debt Collectors
- Home Affordable Modification Program (HAMP) Enforcement Listserve Call
- Understanding Pension Rights
- A Toolkit for Serving Diverse Communities
- New Rules on Protection and Electronic Payment of Social Security
- Solving Elders’ Manufactured Home Problems: Tools, Resources, Legal Approaches
- Basics of Veterans Administration (VA) Benefits (Veterans Affairs)
- Dodd-Frank, Dealers, and Financers: The Changing Landscape of Federal Consumer Protections for Car Buyers and How You Can Make a Difference
- “Smart” Utility Meters And The Movement Toward Dynamic Pricing: The Need For Effective Consumer Protections
- Methods for Studying Residential Foreclosure Diversion Processes – a Philadelphia Case Study
- Identifying, Preventing, and Addressing Identity Theft
- Advising Clients with Tax and Insurance Deficiency Notices on Reverse Mortgages
- Debt Collection and Arbitration Resources for Pro Se and Pro Bono Cases
- Due Process Protections in Supplemental Security Income (SSI) Non-Disability Appeals
- The Next Frontier in Public Benefits: Prepaid Cards (Hosted by the Sargent Shriver National Center on Poverty Law, NCLC, and Consumers Union)
- Dealers Going Out of Business, Leaving Consumers Out of Luck
- Home Affordable Modification Program (HAMP) Basics Webinar
- National Legal Resource Center Website
- Dealer Kickbacks: How Car Dealers are Paid to Put Us in More Expensive Loans and How We Can Stop It
- Health Care Reform & the Aging Population: How the Patient Protection & Affordable Care Act Will Impact Low-income Older Adults
- Nuts and Bolts on Guardianship as Last Resort: The Basics on When to File and How to Maximize Autonomy
- The Hallmarks of Consumer Fraud Targeting Senior Victims: A Primer on How to Identify, Deter, and Defend Against Consumer Fraud
- National Legal Resource Center Website: A Guided Tour for Model Approaches Demonstration Projects
- Mortgage Assistance Relief Scams: What Advocates Should Know & Updates on Regulation
- The Settlement in Martinez v. Astrue: Benefits Available to Your Social Security and SSI Clients
- Helping Difficult Clients: Tips and Techniques for Helping Hard to Help Clients
- Medicaid’s New HCBS State Plan Option
- Effective Health Care Advance Planning
- When is Bankruptcy the Right Option for your Elderly Clients?
- Using the Fair Credit Reporting Act to Increase Elders’ Financial Security
- Diminished Capacity: How to Recognize It and What to Do About It?
- Protecting Clients’ Funds in Bank Accounts
- Stopping Debt Collection Harassment and Responding to Debt Collection Suits
- Protecting the Pocketbook: Guarding Elders against Wealth Stealing and Equity Draining Scams
- American Recovery and Reinvestment Act (ARRA) of 2009 and You

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- Reverse Mortgage Foreclosure Issues in the Covid-19 Pandemic
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- Toxic Transactions: How Land Installment Contracts Once Again Threaten Communities of Color
- Discrimination in the Manufactured Housing Industry: An Inside Look at Abusive Lending and Collection Practices by the Nation’s Largest Mobile Home Company
- Discovery: Getting the Information You Need
- Limiting Confidentiality in Mortgage Litigation
- Who Owns the Note?: A Securitization Primer
- Saving Homes in Bankruptcy
- Getting Loan Mods for Successors: Saving the Family Home After a Death or Divorce
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- Pass It On: Older Adults, Fraud, and the Federal Trade Commission
- Getting Loan Mods for Successors in Interest
- New CFPB Mortgage Servicing Rules Part 2: Loss Mitigation Procedures
- New CFPB Mortgage Servicing Rules Part 1: Error Resolution; Force Placed Insurance; Periodic Statements, Other servicer duties
- Defending Reverse Mortgage Foreclosures
- HAMP Rules on Loss Mitigation
- Representing Heirs & Divorcing Spouses in Foreclosure
- Copy of Understanding the National Mortgage Settlement: A Road Map for Housing Counselors - Part Two
- Understanding the National Mortgage Settlement: A Road Map for Housing Counselors - Part One

- Category: Other Webinars
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  - Legal Services and Payday Loans: Help for Us, Help for You
  - How California’s New Privacy Law Affects Everyone
  - Payday Loan Battles: Preparing Before the Fight Even Begins
  - Framing the Message: Advocacy Communication Focused on Diversity and Inclusion in a New Era
  - Don’t Settle for Less: Tips for Negotiating Settlement Agreements
  - Using Bankruptcy to Help Older Consumers Overwhelmed by Debt
  - Medical Debt: Overview of New IRS Regulations and Industry Best Practices
  - CFPB Servicing Rules in Practice
  - Social Security, Post-DOMA: Effects on the LGBT Communities
  - Lifeline to Affordable Phone Service
  - Federal Rural Housing Programs Update
  - RESPA 101
  - Enrolling in Coverage Through the New Health Insurance Marketplaces
  - The National Legal Resource Center: Resources, Training, and Technical Assistance to Help Older Clients
  - Crowdfunding Basics
  - Why is America’s Racial Wealth Gap Growing?
  - Credit Discrimination: New Ideas for Challenges to Discriminatory Policies
  - The New Consumer Financial Protection Bureau: What Can It Do, What Should It Do?

- Category: Racial Justice
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  - The Role of Broadband in Rebuilding Wealth and Economic Opportunity in Communities of Color
  - Weblining and Other Racial Justice Concerns in the Era of Big Data
  - Credit Scores and Credit Reports: Problematic Uses and How They Worsen the Racial Economic Gap
  - Reading between the Lines: Basic Financial Issue Spotting

- Category: Rural Development
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  - Connecting Community Assets with Market Demand for Lasting Livelihoods
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  - Investments in Rural America: Create Jobs for USA Initiative
  - Understanding How to Work With Community Foundations and the Role of Gift Planning
  - Sustainable Rural Development Funding: Lessons from the Field
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