Contact Us

**Boston Headquarters**
7 Winthrop Square, Boston, MA 02110-1245
Phone: 617/542-8010
Fax 617/542-8028
consumerlaw [at] nclc.org

**Washington Office**
1001 Connecticut Avenue, NW, Suite 510, Washington, DC, 20036
Phone: 202/452-6252
Fax: 202/296-4062

- DIRECTIONS

**Media inquiries:** Jan Kruse jkruse [at] nclc.org, 617.542.8010 ext. 361

**Webmaster for technical difficulties:** helpdesk [at] nclc.org
Troubleshooting problems downloading PDFs or other materials from our website:
1) Try updating to a newer version of Adobe Acrobat
2) Try using a different browser. We recommend Mozilla Firefox or Google Chrome

**Disclaimer:** We are a consumer advocacy group providing research assistance to consumer attorneys, writing manuals on law, and working with lawmakers to adopt laws and regulations which benefit and protect consumers. **Unfortunately, our resources do not permit us to handle individual consumer complaints directly.**

Disclaimer: We are a consumer advocacy group providing research assistance to consumer attorneys, writing manuals on law, and working with lawmakers to adopt laws and regulations which benefit and protect consumers. Unfortunately, our resources do not permit us to handle individual consumer complaints directly. – See more at: https://www.nclc.org/for-consumers/for-consumers.html#sthash.QM7qq53b.dpuf

**Note:** unsolicited commercial advertisements at the above numbers are not accepted.