Issue Briefs

Arbitration & Access to Justice

- **Credit Reports and Forced Arbitration: Will Congress Strip Americans of Their Day in Court?** September 2017
- **Forced Arbitration and Wells Fargo: The CFPB’s Rule Protects Victims of Bank Fraud**, July 2017
- **The Arbitration Fairness Act of 2013 Protects Consumers & Employees from Forced Arbitration**, November 2013
- **Hold Wrongdoers Accountable To the Individuals They Harm**, November 2009

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- **New Protections for Prepaid Cards and Accounts**, Mar. 28, 2019
- **New Protections for Payroll Cards**, Mar. 28, 2019
- **New Protections for Government Benefit Prepaid Cards**, Mar. 28, 2019
- **300% Bank Payday Loans Spreading**, August 2011
- **Features of a Safe Basic Banking or Prepaid Card Account**, December 2010
- **The CFPB’s Prepaid Card Rule by State**, April 2017
- **The CFPB’s Prepaid Card Rule Benefits Financial Institutions, Prepaid Card Companies, and Employers**, April 2017
- **Introduction to Account Screening Consumer Reporting Agencies**, October 2014

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- **Guide to the HAVEN Act**, November 2019

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- **Principles for Fair and Equitable Investment in Electric Vehicles and Transportation Electrification**, October 2018
- **New Ways to Understand the Impact of Auto Finance on Low-Income Families**, May 2016

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- **Juggling Basic Necessities and the Dire Consequences of Unaffordable Energy**, May 2014

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- **Recommendations to the CFPB Regarding Debt Collection Problems**, April 2013
- **The Role of the States under the Dodd-Frank Wall Street Reform and Consumer Protection Act**
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- OCC Ignores Dodd-Frank Act’s Repeal of 2004 Preemption Regulations, May 2011
- The Consumer Financial Protection Bureau Should Rein in Mortgage Servicers’ Use of Force-Placed Insurance, May 2012
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- Consumer Protection and Nonbanks: A Snapshot, March 2010
- Nonbank Consumer Financial Protection Enforcement Cannot Be Left to the FTC, March 2010
- Gaps in State UDAP Laws, Attorney General Authority, Will Hinder CFPA Effectiveness, March 2010
- Regulatory Reform and Consumer Protection: Hold Wrongdoers Accountable to the Consumers They Harm, November 2009

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- How Victims of Crime and Domestic Violence Survivors in Massachusetts Can Receive Discounted Voice and Data Service through the Federal Lifeline Program, May 2019
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- **The Role of the States under the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010**, December 2010

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- **The CFPB and Other Federal Agencies Should Adopt Strong Language Access Protections for Homeowners and Other Consumers**, May 2016
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- **Digital Divide: Millions of Americans Have Limited or No Meaningful Access to the Internet**, August 2019

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