Thank you for this opportunity to speak to you about forced arbitration on behalf of the National Consumer Law Center and its low-income clients. The National Consumer Law Center is immensely interested in forced arbitration and the effects that it has on our clients. The Center sees this issue as presenting a fundamental challenge not only to our fundamental rights to access a public forum but also to economic justice and fairness. I am a contributing author at the National Consumer Law Center, where I specialize in forced arbitration, and a staff attorney at Towards Justice, where I represent low-wage workers in litigation involving workers’ rights.

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