Oral testimony of attorney Diane Thompson on the need for national mortgage servicing standards

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Diane Thompson answers a question on top three national mortgage servicing standards that would be most helpful.

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Diane Thompson on mortgaging service standards:
What did they get right? What did they get wrong?
What did they not address that they should have addressed?

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Why aren’t mortgage servicers doing more about principal reductions?

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Should the federal Home Affordable Modification Program (HAMP) be mandatory?