

[Energy and Utility Publications and Resources](#)

From Our Experts

- [Stay Connected Training: Utilities Advocacy in Massachusetts](#)
- [The Need for Essential Consumer Protections: Smart Metering Proposals and the Move to Time-based Pricing](#), Report, August 2010
- [Prepayment Meters and Low Income Consumers](#): Utility Arrearage Management Technology Threatens Utility Consumer Protections, June 2009
- [A Resource Guide](#): Public Service Commission Consumer Protection Rules and Regulations, May 2006
- [A Consumer's Guide](#) to Intervening in State Public Utility Proceedings
- [Tracking the Home Energy Needs](#) of Low-Income Households Through Trend Data on Arrearages and Disconnections
- Low-Income Energy Security in Rhode Island: [Long Term Affordability and Arrearage Management Solutions](#)

Energy Publications

- [Stay Connected](#), Utility Brochure for Massachusetts Residents (English), 2011
- [Stay Connected](#), Utility Brochure for Massachusetts Residents (Spanish), 2011
- [Double Jeopardy](#): The Impact of Energy Taxes on Low-Income Households

For further information please contact [John Howat](#).