

Energy and Utility Publications and Resources

From Our Experts

- Report: Electric Service Discount and Arrearage Management Program Design Template, April 2020
- Stay Connected Training: Utilities Advocacy in Massachusetts
- The Need for Essential Consumer Protections: Smart Metering Proposals and the Move to Time-based Pricing, Report, August 2010
- Prepayment Meters and Low Income Consumers: Utility Arrearage Management Technology Threatens Utility Consumer Protections, June 2009
- A Resource Guide: Public Service Commission Consumer Protection Rules and Regulations, May 2006
- A Consumer's Guide to Intervening in State Public Utility Proceedings
- Tracking the Home Energy Needs of Low-Income Households Through Trend Data on Arrearages and Disconnections
- Low-Income Energy Security in Rhode Island: Long Term Affordability and Arrearage Management Solutions

Energy Publications

- Stay Connected, Utility Brochure for Massachusetts Residents (English), 2011
- Stay Connected, Utility Brochure for Massachusetts Residents (Spanish), 2011
- Double Jeopardy: The Impact of Energy Taxes on Low-Income Households

For further information please contact John Howat.