Energy and Utility Publications and Resources

From Our Experts

- **Report**: Electric Service Discount and Arrearage Management Program Design Template, April 2020
- **Stay Connected Training**: Utilities Advocacy in Massachusetts
- **The Need for Essential Consumer Protections**: Smart Metering Proposals and the Move to Time-based Pricing, Report, August 2010
- **Prepayment Meters and Low Income Consumers**: Utility Arrearage Management Technology Threatens Utility Consumer Protections, June 2009
- **A Consumer's Guide** to Intervening in State Public Utility Proceedings
- **Tracking the Home Energy Needs** of Low-Income Households Through Trend Data on Arrearages and Disconnections
- Low-Income Energy Security in Rhode Island: Long Term Affordability and Arrearage Management Solutions

Energy Publications

- **Stay Connected**, Utility Brochure for Massachusetts Residents (English), 2011
- **Stay Connected**, Utility Brochure for Massachusetts Residents (Spanish), 2011
- **Double Jeopardy**: The Impact of Energy Taxes on Low-Income Households

For further information please contact John Howat.