Arbitration & Access to Justice Archive

Policy Analysis

Policy Briefs, Reports and Press Releases

- Press Release: Government Should Not Deprive Seniors in Nursing Homes of Their Day in Court, Aug. 7, 2017
- Press Release: Advocates applaud bill that would give victims of Wells Fargo fake accounts their day in court, Dec. 1, 2016
- Press Release: NCLC to testify before the Chicago City Council on harms of forced arbitration by contractors in consumer and employment agreements, June 15, 2016
- CFPB’s New Study Supports Need for Quick Action to End Forced Arbitration in Consumer Financial Product Agreements, March 10, 2015
- During National Consumer Protection Week, Consumer Advocates Warn About Harms of
Forced Arbitration, Press Release, (March 7, 2013)
- U.S. Supreme Court CompuCredit Corp. v. Greenwood Decision Denies Basic Legal Right to Day in Court, Press Release, (Jan. 10, 2012)
- 10 Practice Implications of the NAF Stunner, July/August 2009
- Issue brief: Hold Wrongdoers Accountable to the Consumers They Harm, Nov. 2009

Letters

- Letter to the CFPB from 310 civil rights, labor, community, consumer and nonprofit organizations supporting the final arbitration rule, July 12, 2017
- Letter supporting Calif. SB 33 prohibiting forced arbitration of bank fraud claims, April 28, 2017
- Coalition letter to Wells Fargo urging immediate stop to using forced arbitration to deny victims of fake accounts their day in court, Feb. 24, 2017
- Coalition letter supporting H.R. 585, Feb. 6, 2017
- Coalition letters to House and Senate supporting regulations implementing the Fair Pay and Safe Workplaces Executive Order and its ban on forced arbitration, Jan. 31, 2017
- Letter from NCLC and 38 other advocacy organizations urging the FCC to oppose opt-in customer consent for broadband & other telecom providers and to prohibit forced arbitration clauses in contracts, Sept. 7, 2016
- Coalition Letter to FCC Commissioner Clyburn Supporting the Solutions 2020 Call to Action Plan, Jan. 11, 2017
- Letter opposing Appropriation riders that limit CFPB’s arbitration authority, May 10, 2016
- Letter from 164 advocacy and business groups to the CFPB urging ban of forced arbitration, April 27, 2016
- Coalition Letter to Secretary King urging the U.S. Department of Education to adopt strong rules denying Title IV funding to schools that force students into mandatory arbitration, April 25, 2016
- 47 Groups Call on Department of Education to Halt Federal Funding for Predatory Schools That Deny Students’ Legal Rights, March 4, 2016
- Opposition letter to H.R. 1927, a bill to destroy class actions, Jan. 6, 2016
- Group letter to seven corporations urging removal of forced arbitration clauses in consumer contracts, Dec. 10, 2015
- Letter to Congress supporting class actions, Feb. 26, 2015
- Letter supporting H.R. 1020, Arbitration Fairness Act, July 2010
- Letter supporting Arbitration Fairness Act, H.R. 1020 (Johnson)

Comments

• Coalition Comments of 41 student, veteran, civil rights, and consumer groups re: the Department of Education’s Proposals on Forced Arbitration, Class-Action Bans, and Mandatory Internal Dispute Processes, Aug. 1, 2016

• Group Comments to FCC’s request for comment on whether it should ban forced arbitration clauses in internet broadband contracts, May 26, 2016

• Comments to DoD, GSA and NASA regarding implementation of the “Fair Pay and Safe Workplaces” Executive Order, Aug. 26, 2015

• Group Comments to the CFPB re: Information Collection for Proposed Consumer Survey re: Forced Arbitration, Aug. 6, 2013

• Comments to the CFPB regarding Truth in Lending Act – Regulation Z: Loan Originator Compensation, Oct. 16, 2012

• Comments of the National Association of Consumer Advocates and The National Consumer Law Center: Notice and Request for Information on the Scope, Methods, and Data Sources for Conducting Study of Pre-Dispute Arbitration Agreements, June 23, 2012

Testimony

• NCLC testimony before the Chicago City Council on harms of forced arbitration by contractors in consumer and employment agreements, June 15, 2016.

• NCLC testimony before the New York State Assembly on the harms of forced arbitration clauses, February 10, 2016

• Testimony before the U.S. House Committee on the Judiciary: Recent Developments in the Forced Arbitration Market and the Continued Need for Protective Legislation, September 15, 2009.
  – Exhibit I, Exhibit II, Exhibit III, Exhibit IV, Exhibit V

Model State Laws Limiting Arbitration

• The Model State Consumer and Employee Justice Enforcement Act, November 2015

Related Publications

• Consumer Arbitration Agreements