Policy Analysis


Press Release: **Advocates applaud bill that would give victims of Wells Fargo fake accounts their day in court**, Dec. 1, 2016


**CFPB’s New Study Supports Need for Quick Action to End Forced Arbitration in Consumer Financial Product Agreements**, March 10, 2015


During National Consumer Protection Week, Consumer Advocates Warn About Harms of
Forced Arbitration, Press Release, (March 7, 2013)
- U.S. Supreme Court CompuCredit Corp. v. Greenwood Decision Denies Basic Legal Right to Day in Court, Press Release, (Jan. 10, 2012)
- 10 Practice Implications of the NAF Stunner, July/August 2009
- Issue brief: Hold Wrongdoers Accountable to the Consumers They Harm, Nov. 2009

Letters

- Letter to the CFPB from 310 civil rights, labor, community, consumer and nonprofit organizations supporting the final arbitration rule, July 12, 2017
- Letter supporting Calif. SB 33 prohibiting forced arbitration of bank fraud claims, April 28, 2017
- Coalition letter to Wells Fargo urging immediate stop to using forced arbitration to deny victims of fake accounts their day in court, Feb. 24, 2017
- Coalition letter supporting H.R. 585, Feb. 6, 2017
- Coalition letters to House and Senate supporting regulations implementing the Fair Pay and Safe Workplaces Executive Order and its ban on forced arbitration, Jan. 31, 2017
- Letter from NCLC and 38 other advocacy organizations urging the FCC to oppose opt-in customer consent for broadband & other telecom. providers and to prohibit forced arbitration clauses in contracts, Sept. 7, 2016
- Coalition Letter to FCC Commissioner Clyburn Supporting the Solutions 2020 Call to Action Plan, Jan. 11, 2017
- Letter opposing Appropriation riders that limit CFPB’s arbitration authority, May 10, 2016
- Letter from 164 advocacy and business groups to the CFPB urging ban of forced arbitration, April 27, 2016
- Coalition Letter to Secretary King urging the U.S. Department of Education to adopt strong rules denying Title IV funding to schools that force students into mandatory arbitration, April 25, 2016
- 47 Groups Call on Department of Education to Halt Federal Funding for Predatory Schools That Deny Students’ Legal Rights, March 4, 2016
- Opposition letter to H.R. 1927, a bill to destroy class actions, Jan. 6, 2016
- Group letter to seven corporations urging removal of forced arbitration clauses in consumer contracts, Dec. 10, 2015
- Letter to Congress supporting class actions, Feb. 26, 2015
- Letter supporting H.R. 1020, Arbitration Fairness Act, July 2010
- Letter supporting Arbitration Fairness Act. H.R. 1020 (Johnson)

Comments

Coalition Comments of 41 student, veteran, civil rights, and consumer groups re: the
Department of Education’s Proposals on Forced Arbitration, Class-Action Bans, and Mandatory
Internal Dispute Processes, Aug. 1, 2016
Group Comments to FCC’s request for comment on whether it should ban forced arbitration
clauses in internet broadband contracts, May 26, 2016
Comments to DoD, GSA and NASA regarding implementation of the “Fair Pay and Safe
Workplaces” Executive Order, Aug. 26, 2015
Group Comments to the CFPB re: Information Collection for Proposed Consumer Survey re:
Forced Arbitration, Aug. 6, 2013
Comments to the CFPB regarding Truth in Lending Act – Regulation Z: Loan Originator
Compensation, Oct. 16, 2012
Comments of the National Association of Consumer Advocates and The National Consumer
Law Center: Notice and Request for Information on the Scope, Methods, and Data Sources for
Conducting Study of Pre-Dispute Arbitration Agreements, June 23, 2012

Testimony

NCLC testimony before the Chicago City Council on harms of forced arbitration by contractors
in consumer and employment agreements, June 15, 2016.
NCLC testimony before the New York State Assembly on the harms of forced arbitration
clauses, February 10, 2016
Testimony before the U.S. House Committee on the Judiciary: Recent Developments in the
Forced Arbitration Market and the Continued Need for Protective Legislation, September 15,
2009.
  – Exhibit I, Exhibit II, Exhibit III, Exhibit IV, Exhibit V

Model State Laws Limiting Arbitration

The Model State Consumer and Employee Justice Enforcement Act, November 2015

Related Publications

Consumer Arbitration Agreements