

**FOR IMMEDIATE RELEASE:** SEPTEMBER 23, 2014

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## **National Consumer Law Center Announces Senior Management Changes**

**(BOSTON)** The National Consumer Law Center (NCLC) is pleased to announce the following senior management changes. “These changes reinforce the high standards of policy analysis and advocacy at the National Consumer Law Center, and reflect the great talent on our staff,” said Willard P. Ogburn, executive director of NCLC.

**Richard Dubois** has been promoted to Deputy Director. As a member of the senior management team, he will help guide NCLC’s overall direction and program priorities. He oversees NCLC’s fundraising, development, and communications strategies and initiatives, including foundation grants, major gifts, and conferences. Dubois began his career at NCLC as a staff attorney focusing on sustainable homeownership issues, and later served as director of development and project planning. Previously an attorney at the Center for Insurance Research, he earned a B.A. from Yale University and a J.D. from the University of Michigan.

**Carolyn Carter** is now Director of Advocacy, previously serving as NCLC’s deputy director of advocacy for the past eight years. She is also co-author of NCLC’s [Truth in Lending, Unfair and Deceptive Acts and Practices](#), [Collection Actions](#) and [Consumer Warranty Law](#) and is a contributor to a number of other NCLC treatises. From 1974 to 1986 she worked for the Legal Aid Society of Cleveland, and from 1986 to 1999, was co-director of a legal services program in Pennsylvania. Carter was the 1992 recipient of the Vern Countryman Award, consumer law’s most prestigious honor. From 2005 to 2007 she was a member of the Federal Reserve Board’s Consumer Advisory Council. She is a graduate of Brown University and Yale Law School.

**Lauren Saunders** has been promoted to Associate Director. She also serves as the managing attorney in NCLC’s Washington, D.C. office, and oversees NCLC’s federal legislative and regulatory work. She is a contributor to NCLC legal treatises, including [Consumer Banking and Payments Law](#), [Consumer Credit Regulation](#), and [Fair Credit Reporting](#); and has authored several groundbreaking reports and white papers. Previously, she directed the Federal Rights Project of the National Senior Citizens Law Center, was deputy director of litigation at Bet Tzedek Legal Services, and was an associate at Hall & Phillips. She graduated magna cum laude from Harvard Law School and was an Executive Editor of the *Harvard Law Review*, and holds a Masters in Public Policy from Harvard's Kennedy School of Government and a B.A., Phi Beta Kappa, from Stanford University.

Deputy Director **Robert Hobbs** will retire later this fall but will remain involved as a senior fellow at NCLC. The National Consumer Law Center’s Board of Directors recently honored Hobbs for his more than four decades as a consumer attorney by creating the Robert J. Hobbs Consumer Law Fellowship. It will support an annual summer fellowship at NCLC for a third-

year law student seeking a public interest career. Hobbs was on the board of directors and the treasurer of the National Association of Consumer Advocates and a former member of the Federal Reserve Board's Consumer Advisory Council. He has participated in FTC rulemaking on creditor practices and the antiholder in due course rule. He testified before Congress on fair debt collection and Truth in Lending legislation and worked with Congressional staff on the development of those laws. He is also author of NCLC's [Fair Debt Collection](#) and editor of [Consumer Law Pleadings](#).

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Since 1969, the nonprofit National Consumer Law Center® (NCLC®) has worked for consumer justice and economic security for low-income and other disadvantaged people, including older adults, in the U.S. through its expertise in policy analysis and advocacy, publications, litigation, expert witness services, and training. [www.nclc.org](http://www.nclc.org)