The National Legal Resource Center: 
Resources, Training, and Technical Assistance to Help Older Clients

Barbara Dieker, Director, Administration for Community Living
David Godfrey, American Bar Association Commission on Law and Aging
Odette Williamson and Jessica Hiemenz, National Consumer Law Center
Fay Gordon and Kate Lang, National Senior Citizens Law Center
Penelope A. Hommel, The Center for Social Gerontology
Keith Morris & Shoshanna Ehrlich, Center for Elder Rights Advocacy
Silvia Dominguez-Reese, Access to Justice Initiative, Department of Justice

July 10, 2013

National Elder Rights Training Project for the National Legal Resource Center. Sponsorship for this Webinar is provided by the National Consumer Law Center and a grant from the Administration for Community Living/ Administration on Aging.
Today’s Webinar Agenda

• Barbara Dieker, Director, Administration for Community Living
• David Godfrey, American Bar Association Commission on Law and Aging
• Odette Williamson and Jessica Hiemenz, National Consumer Law Center
• Fay Gordon and Kate Lang, National Senior Citizens Law Center
• Penelope A. Hommel, The Center for Social Gerontology
• Keith Morris & Shoshanna Ehrlich, Center for Elder Rights Advocacy
• Silvia Dominguez-Reese, Access to Justice Initiative, Department of Justice
• David Godfrey, American Bar Association Commission on Law and Aging
• Questions
Barbara J. Dieker
Director, Office of Elder Rights
Administration on Aging
Administration for Community Living
U.S. Department of Health and Human Services
American Bar Association
Commission on Law and Aging

Commission on Law and Aging
American Bar Association > ABA Groups

Resources & Research
Publications
Events & CLE
Policy
Projects & Centers
About Us
Contact Us

Stay Connected
facebook
linkedin
twitter

Consumer Toolkit for Advance Care
Good advance planning for health care decisions is a continuing conversation. To help you in this process, check out these self-help worksheets, suggestions, and resources.

What's new
Bifocal article: "Pooled Trusts: An Approach to Special Needs Planning for Families of Modest Means"
http://t.co/usBXGxucJ
Who are we?

• We are a research and policy group within the ABA
• Health care decision making,
• End of life care,
• Adult guardianship,
• Elder abuse,
• Decision making capacity,
• Service delivery skills,
• Legal ethics
• LGBT aging.
Role in the NLRC

- Create, collect and disseminate
- Resources in law and aging
- Facilitate collaboration
We do this in a variety of ways.

- Speakers and Trainers
- Substantive experts
- Publications
- Facilitate the exchange of ideas
- Portal to all things NLRC
- [www.NLRC.AoA.gov](http://www.NLRC.AoA.gov)
- Will become [www.NLRC.ACL.gov](http://www.NLRC.ACL.gov) later this year
www.nlrc.aoa.gov
Libraries

**LEGAL ISSUES**
- Legal Capacity
- Housing
- Financial Security
- Elder Abuse
- All Legal Issues

**BEST PRACTICES**
- Intake and Procedural Manuals
- Needs and Capacity Assessments
- Targeting Priority and Outreach

**AGING NETWORK**
- Administration on Aging
- State Unit on Aging
- Area Agency on Aging
- Aging and Disability Resource Center

**LEGAL SERVICES PROVIDERS**
- Find a Service Provider
- State Legal Services Developer
- LSC Providers
- Law School Elder Law Clinics

**TECHNICAL ASSISTANCE**
- Request Technical Assistance
- About Technical Assistance
- Join The Conversation

**CASE CONSULTATION**
- Request Help Now
- About Case Consultation

**TRAINING**
- Description and Request Application
- About Training Project

**RESOURCES**
- Case & Legislative Updates
- Funding Resources
- Training & Conferences
The National Legal Resource Center: Resources, Training, and Technical Assistance to Help Older Clients

Odette Williamson and Jessica Hiemenz, National Consumer Law Center

July 10, 2013

©National Consumer Law Center 2013
National Elder Rights Training Project

- National Consumer Law Center
- Advocates on behalf of low-income consumers
- Provide training, legal analysis, case consultation and advocacy on consumer law issues
- Created the National Elder Rights Training Project
National Elder Rights Training Project

• The National Elder Rights Training Project provides training on a wide range of law and aging topics to legal services providers and members of the Aging Services Network nationwide
  – On-site training
  – Webinars
  – Presentations at conferences

• Training partner is the National Senior Citizens Law Center (NSCLC)
National Elder Rights Training Project

- Apply for on-site trainings online at the National Legal Resource Center’s website
National Elder Rights Training Project

- Priority for on-site training is offered to:
  - States and organizations involved in ACL’s *Model Approaches to Statewide Legal Assistance Systems* demonstration grants
  - Aging and Disability Resource Centers (ADRC) and Area Agency on Aging (AAA) staff involved in identifying and assisting older persons facing legal challenges to their independence or financial security
National Elder Rights Training Project

- Elder Abuse and Exploitation
- Guardianship and Less Restrictive Alternatives
- Medicare (including Medicare Part D)
- Medicaid (including the financing of home and community based care)
- Long-term Care
- Predatory Mortgage Lending
National Elder Rights Training Project

- Protecting Guaranteed Streams of Income
- Elder Abuse, Neglect, and Exploitation
- What’s in Store for Older Adults (60-64) Under Health Care Reform
- Advance Health Care Planning & the Multi-State Durable Power of Attorney for Health Care
- SSI Nuts and Bolts
- Transfer and Discharge Basics
- Helping Older Americans Cope with Medical Debt
National Elder Rights Training Project

• Preference for on-site training will be given to organizations that can commit to:
  – Marketing or publicizing the training event to the audience targeted for the specific training;
  – Securing a space for the training;
  – Registering participants;
  – Providing or arranging for the rental of audio-visual or other training equipment; and
  – Collecting evaluation forms or other data.

• Trainings are funded by ACL
National Elder Rights Training Project

- Requesting an on-site training through the NLRC website
National Elder Rights Training Project

- Training application is online
National Elder Rights Training Project

- Consumers and non-advocates are directed to legal services providers in their state.
National Elder Rights Training Project

- Part one of the application requests information about your agency
National Elder Rights Training Project

• Part one of the application allows you to select a topic of interest or choose “other”
National Elder Rights Training Project

• Part two of the application asks you to describe your organization and training needs including the intended audience.
National Elder Rights Training Project

- Acknowledgement of receipt
National Elder Rights Training Project

• Acknowledge request for training within 5 business days
• Cannot accommodate all request
• Depends on availability of trainers
• Give us two month lead time
• Will work with the organization to set up the training
National Elder Rights Training Project

• Webinar link is available online
The National Legal Resource Center

Resources, Training and Technical Assistance to Help Older Adults

Kate Lang, National Senior Citizens Law Center
Fay Gordon, National Senior Citizens Law Center
Today

• What is the National Senior Citizens Law Center?
• What resources, programs and services do we offer?
• How can you access NLRC’s case consultation services?
Through advocacy, litigation and the education and counseling of local advocates, we work to advance the **health care** and **economic security** of low-income older adults.
Health Care and Economic Security Priorities

Health Care: Ensure that low-income older adults have access to affordable health care and that more people receive long term services and supports at home and in the community

—Consumer protections for dual eligible individuals
—Expanding home and community based services for older adults who need LTSS

Economic Security: Preserve, strengthen, expand and improve access to programs including Social Security and Supplemental Security Income (SSI) that provide income security to millions of older adults
Examples of our methods:

• Technical assistance:
  — Providing technical assistance to legal services attorneys working with states on health care reform implementation

• Education:
  — Preparing issue briefs, analysis, and summaries of Social Security developments for legal services attorneys and the aging network

• Collaboration:
  — Sharing information and collaborating with local advocates, state and national organizations working on policy changes and implementation
Examples of our methods (continued):

• Administrative advocacy
  – Meeting with staff members at agencies to promote policies protecting interests of low-income older adults

• Selective litigation
  – Bringing class action litigation to enforce rights of program beneficiaries, e.g., *Martinez v. Astrue*
NSCLC: Educational resources

• Prepare educational resources for legal assistance providers and local advocates to use in understanding and explaining complexities of health and income security programs

• Examples:
  – Policy Issue Brief: SSI Income Improvements Overdue
  – Review and analysis: CMS MLTSS Waiver Approvals in NJ and NY
  – Guide to understanding the California Coordinated Care Initiative
NSCLC: Educational resources

- Provide webinars and trainings to legal assistance providers and aging network
- Examples:
  - What You Need to Know about SSI
  - SSI Non-Disability Appeals: What Isn’t Working
  - The CCI: What Advocates Need to Know
  - Understanding the California Memorandum of Understanding
  - Dual Eligible Demonstrations: An Update for Advocates
Case consultation services

• Provide case consultation services to professionals advocates in law and aging through the NLRC
  – Requests for assistance can focus on specific client cases or broader policy and practice information and advice
  – Do not include client names or identifying information with requests
  – Case consultation form
Case consultation services

- Consultation is available to professionals and advocates in law and aging:
  - Title III-B legal assistance providers
  - Legal Services Corporation (LSC) providers
  - State Legal Assistance Developers
  - Elder law and consumer law attorneys
  - Members of judiciary
  - Aging services staff of AAAs, ADRCs, and State Units on Aging
  - Professionals and advocates within organizations serving older persons
  - Long-term care ombudsman staff
Case consultation services

• Lawyers and aging professionals can request assistance on:
  – Medicare (including Medicare Part D)
  – Medicaid (including the financing of home and community based care)
  – Long term care in institutional or home and community based settings
  – Social Security (including SSI and SSDI)
  – Other healthcare benefits
  – Consumer fraud/scams
  – Mortgage fraud and predatory lending
  – Debt collection harassment
Case consultation services

- Lawyers and aging professionals can request assistance on (continued):
  - Financial exploitation of vulnerable elders
  - Abuse and neglect of vulnerable elders
  - Guardianship (including the defense of guardianship)
  - Housing (including defense against foreclosures or evictions)
  - Pension benefits
  - Insurance benefits
  - Age discrimination
  - Energy and utilities issues
  - Older Americans Act services
  - Other issues affecting older Americans
NSCLC: Advocacy and information

Stay informed on health and income security issues:

- **Subscribe** to our Health Network, Income Network Alerts, and In Review
- **Participate** in our webinars and trainings
- Check our **Newsroom** for new educational material
- Monitor Medicare and Medicaid developments through our dual eligible **website**
- **Follow** us on Twitter @NSCLC1
* Non profit research, training and social policy organization

* Dedicated to promoting autonomy and advancing well-being of elders in society

* Specific activities evolve as needs of older persons and an aging society evolve
Examples of TCSG focus areas

* National research on guardianship and less restrictive alternatives,
* Pioneered standards for guardianship service providers and guardianship/caregiver mediation.
* Research & policy work on smoke free environments—for elders & all ages
As NLRC Partner, TCSG’s Focus is on

* **Access** to system of justice,
* To preserve/enhance rights & autonomy of frail, vulnerable and under-represented elders, and
* To assist them in addressing their most critical life problems.
1. **Cornerstone** to protecting/enhancing vulnerable elder rights

   - *Create and maintain, in states across the nation, legal assistance/elder rights advocacy systems that are*
     - high-quality, high impact, cost effective,
     - an integral part of the broader legal and aging services networks
     - Target scarce resources to the most needy/vulnerable and to addressing their most critical needs
2. Extent to which such delivery systems can be put in place and sustained is directly linked to level of state leadership provided through State Legal Services/Assistance Developer.
What We Do to Achieve Goal:

1) Provide national level written materials, webinars and other training on all aspects of legal delivery systems and legal services development;

2) Provide individualized, hands-on, state specific TA to
   • Develop/enhance leadership capacity of States’ LADs and
   • Develop/enhance the overall statewide legal/elder rights delivery system.
Examples of TA Provided

* Defining **leadership role** of state legal services developers.
* Developing legal service delivery **standards**, 
* Developing strategies **for reaching target groups** and **for setting priority issue areas** for use of limited resources,
* Assessing the **legal needs** of target groups of older persons,
Examples (cont.)

* Assessing the **capacity** of existing state delivery systems to meet needs and developing strategies for improvement;

* Developing **statewide reporting systems** that capture indicators of outcomes, and

* **Integrating** vital legal service delivery components into **broader aging services** networks
1. limited legal resources, especially OAA resources are effectively targeted to those
   * in greatest social or economic need,
   * least able to advocate on their own behalf
   * E.G. low income, minority, rural, limited English proficiency.

2. Priority is given to most critical legal issues confronting target populations

3. Right people are directed to the right level of service for maximum impact from limited legal resources
To Contact Penny Hommel:

Email: phommel@tcsg.org

Phone: 734-665-1126

Website: www.tcsg.org
The National Legal Resource Center:
Resources, Training, and Technical Assistance to Help Older Clients
July 10, 2013

The Center for Elder Rights Advocacy
Center for Elder Rights Advocacy

- Partner in the National Legal Resource Center
- Technical-assistance provider to senior legal helplines and other low-cost delivery programs
- A program of Elder Law of Michigan
- Staff have assisted hotlines for over 20 years

Keith L. Morris  
Project Director  
kmorris@ceraresource.org

Shoshanna Ehrlich  
Project Specialist  
sehrlich@ceraresource.org
How We Help

A few of the topics

- Process/flow
- Training staff
- Pro bono use
- Reporting
- Fund development
- Outreach
- Measuring outcomes

Some of the ways

- Emails and phone calls
- Site visits
- Listservs
- Newsletter
- Webinars
- Annual reports
- National conference workshops
- Websites
Websites are a Key Resource

You can request assistance through the NLRC website. Also, it is a great place to find additional resources.
Websites are a Key Resource

• Website specifically dedicated to resources focused on running a legal hotline.
• Resources on variety of topics.
• Don't have what you need? Contact us.
Low-Cost Service Delivery

"Doing more with less."

Some examples include

1. Law-school clinics
2. Pro bono referrals and clinics
3. Legal helplines
4. Reduced-fee panels

In 2012, Senior Legal Helplines served clients with an average cost per case of $85.60.
Senior Legal Helplines  
Do More than You Think

More than just **answer questions**. It is legal advice.

More than just **advice**. Twelve percent of the cases received limited action.

More than just **limited action**. Senior Legal Helplines have adapted to fill the gaps in service.
Senior Legal Helplines
Do More than You Think

Besides answering the phone, they
• Provide advice to almost anyone who calls who is 60+.
• Cast a wide net in the targeted community.
• Help seniors who would not receive legal assistance.
• Screen clients to determine if they are eligible for more services in the aging network, not just legal.
• Identify trends and emerging issues.
• Distribute information.
Senior Legal Helplines Serve Our Target Group

Senior Legal Helplines 2012 Client Profile

1 of every 3 lives below poverty line

2 out of 10 are over age 80
60-69: 47%
70-79: 31%
80+: 21%

3 of every 5 are women

1 out of 3 is a minority

Sixty-five percent of our clients were women. That is 10% higher that the US 60+ population.
Center for Elder Rights Advocacy: A Resource for You

To assist you, we can:

• Provide data from the annual reports regarding volume, types of cases, clients, resources, etc.
• Gather specific data from senior legal helplines.
• Refer you to specific programs/managers if you have a question.

1-866-949-2372
nlrc.aoa.gov
legalhotlines.org
Center for Elder Rights Advocacy: A Resource for You

To assist you, we can:

• Coordinate a training for senior legal helplines on a relevant topic.
• Participate in workgroups that would benefit from the direct-service provider perspective.
• Distribute information and resources quickly to the senior legal helplines and their clients.

1-866-949-2372
nlrc.aoa.gov
legalhotlines.org
Department of Justice—Access to Justice Initiative and the Legal Aid Interagency Roundtable
General Roadmap for this presentation

1. Common scams that sometimes target elderly victims
   → Grandparent Scams
   → Lottery Scams
   → Telemarketing Scams
   → Identity Theft

2. Federal Resources to help you help your client
   → DOJ
   → FTC
   → CFPB
Part I: Some Common Scams that may target elderly or older Americans
More Scams

SCAM?

IDENTITY THEFT
Yes, it could happen to you.
Part II: Federal resources for individuals who assist elderly victims of fraud

Sites for Reporting fraud (victim and 3rd party):
www.StopFraud.gov
www.ftc.complaintassistant.gov
www.consumerfinance.gov/complaint

Sites to direct your clients to:
www.consumer.gov
www.consumidor.ftc.gov
www.consumerfinance.gov/askcfpb/
http://www.consumerfinance.gov/es/ (in Spanish)
REPORT FRAUD

Fraudulent activities should always be reported to your local law enforcement office. The following is additional information on how specific types of fraud complaints or cases of suspected fraud can be submitted to federal agencies.

I Want To Report:

- Bankruptcy Fraud
- Computer-Based Fraud
- Cyber Crime
- Elder Fraud
- Health Information Privacy Violations
- Housing Discrimination
- Identity Theft
- Commodities, Investment and Securities Fraud
- Mail Fraud
- Mass Marketing/Telemarketing Fraud
- Medicare Fraud
- Mortgage Fraud or Loan Scams
- Recovery Act Fraud
- Rescue Fraud
- Residential Mortgage Backed Securities (RMBS) Fraud
- Retirement Plan Abusive Transactions
- Social Security number misuse
- Student Loan Fraud
- Tax Fraud
- Unfair Competition

To report bankruptcy fraud:

Department of Justice, U.S. Trustee Program
Phone: http://www.justice.gov/ust/eo/ust_org/office_locator.htm
E-mail: USTP.Bankruptcy.Fraud@usdoj.gov

Reporting Suspected Fraud

The Financial Fraud Enforcement Task Force maintains a wide list of resources and information dedicated to helping find and report suspected cases of financial fraud.

GENERAL INFORMATION
Financial Fraud Enforcement Task Force

LEADERSHIP
Eric Holder, Attorney General, Chair
Michael Bresnick, Executive Director
I want to learn what to do if I’ve become a victim of fraud:

Health/Medicare Fraud  Securities, Commodities and Investment Fraud
Identity Theft/Privacy Issues  Tax Fraud
Mass Marketing, Mail, Wire, Telephone and Internet Fraud  Additional Victim Resources
Mortgage, Loan, Lending and Related Fraud

There are many types of fraud. We’ve gathered some publications and web sites to share information and help for fraud victims. The information collected on these types of fraud is organized in three categories when possible:

Resources for Victims – these documents have actionable steps victims can take to identify fraud, report, and recover from fraud.

Related Organizations and Web Sites – Additional web resources on the topic.

Publications – Brochures, pamphlets, or books devoted to the topic.
http://www.justice.gov/civil/cpb/cpb_home.html (DOJ Consumer Protection Branch)
- Office for Victims of Crime funding
- National network of 10 coalitions builds field’s capacity to address IDT victims’ rights & needs.
  - IdentityTheftNetwork.org
  - Twitter.com/IDTheftNetwork
  - Facebook.com/IdentityTheftNetwork
What self-help forms were created?

• **Letter to Creditor** — to creditor about bill as a result of IDT.

• **Letter to Debt Collector** — respond to company or law firm that is a debt collector, or collecting a bill victim did not authorize.

• **Letter to Credit Bureau** - create a letter to credit bureau, seeking investigation & removal of items resulting from IDT.

www.IdentityTheftNetwork.org/GetHelp
Welcome, this program will help write a letter to creditors (furnishers) to dispute billing errors, based on identity theft.

This would be a situation where another person used your identity or credit account. They could have gotten a credit card in your name or used your card without your permission.

Important Note. Please read.

Learn More

Identity Theft Network

This program was developed under grant from the State Justice Institute (SJ grant number SJ-04-N-129), Center for Access to the Courts through Technology, Chicago-Kent College of Law, Center for Computer-Assisted Legal Instruction (CALI), and Legal Services Corporation (LSC). The points of view expressed are those of the authors and do not necessarily represent the official position or policies of the SJ, Center for Access to the Courts through Technology, Chicago-Kent, CALI, or the LSC. 

"A2J Authors" and "A2J-Guided Interviews" are federally registered trademarks of Illinois Institute of Technology, Chicago-Kent College of Law & Center for Proceedings, Resolutions & Institutions. All rights reserved.
Medical Identity Theft

A thief may use your name or health insurance numbers to see a doctor, get prescription drugs, file claims with your insurance provider, or get other care. If the thief’s health information is mixed with yours, your treatment, insurance and payment records, and credit report may be affected.

If you see signs of medical identity theft, order copies of your records and check for mistakes. You have the right to see your records and have mistakes corrected.

Detecting Medical Identity Theft

→ Detecting Medical Identity Theft
→ Correcting Mistakes in Your Medical Records
→ Protecting Your Medical Information
→ Checking For Other Identity Theft Problems

Detecting Medical Identity Theft

Read your medical and insurance statements regularly and completely. They can show warning signs of identity theft. Read the Explanation of Benefits (EOB) statement or Medicare Summary Notice that your health plan sends after treatment. Check the name of the provider, the date of service, and the service provided. Do the claims paid match the care you received? If you see a mistake, contact your health plan.

Related Items

→ Immediate Steps to Repair Identity Theft
→ Repairing Your Credit After Identity Theft
→ Sample Letters and Forms for Victims of Identity Theft
Sample Letters and Forms for Victims of Identity Theft

Fast action is the best way to limit the damage from identity theft. These sample letters and forms can help you exercise your rights as an identity theft victim, like requesting action from the credit reporting companies and businesses where the thief opened new accounts or tampered with your existing ones.

Letters
- Ask a Business to Remove Fraudulent Charges From Your Existing Accounts
- Ask a Business to Close a New Account Opened in Your Name
- Ask Credit Reporting Companies to Remove Fraudulent Errors on Your Credit Report
- Ask a Business to Block Information on Your Credit Report
- Ask a Credit Reporting Company to Block Information on a New Account

Enclosures
- Forms
- Contact Information

This article is part of a series:
Sample Letters and Forms for Victims of Identity Theft

- Ask a Business to Remove Fraudulent Charges From Your Existing Accounts
- Ask a Business to Close a New Account Opened in Your Name
- Ask Credit Reporting Companies to Remove Fraudulent Errors on Your Credit Report
- Ask a Business to Block Information on Your Credit Report
- Ask a Credit Reporting Company to Block Information on a New Account
- Ask a Credit Reporting Company to Block Information on a New Account
Financial protection for older Americans

Older Americans face many financial challenges as they age. They have opportunities to travel, explore new fields of work or hobbies, or spend time with family and friends. But often scam artists or bad advice take away these opportunities. The Office of Financial Protection for Older Americans is here to give seniors information and tools to navigate safely through financial challenges.

YOU...
...are 62 or over
...can expect to live 21 more years if you are a woman, 17 if you are a man
...like three out of five American families with a head of household 65 or older, may have no retirement savings
...may not know what your benefits are when your spouse dies
...need to ask the right questions

YOU MAY FACE...
...clever scam artists or desperate family members targeting you because of your home equity or net worth
...a choice between paying the mortgage/rent or your credit card
...complicated decisions about finances, retirement, and long-term care planning

WE'RE HERE TO HELP YOU...
...prevent others from taking your savings or your home
...understand your financial options when your spouse dies
...find out where you can turn to for information
...learn about your financial choices
...access tools you need to achieve your goals

Get informed...

5 things to know about PROTECTING WHAT’S YOURS
Submit a complaint

Bank account or service
Credit card
Credit reporting
Money transfer
Mortgage
Student loan
Vehicle or consumer loan

CHECK YOUR COMPLAINT STATUS

LOGIN First login?

Para presentar una queja en español, llamar al (855) 411-2372

Feedback about the complaint process?
Tell your story

ONCE YOU SUBMIT A COMPLAINT

1. Complaint submitted
You submit a complaint about an issue you have with a company about a consumer financial product or service. You will receive email updates and can log in to track the status of your complaint.

2. Review and route
We'll forward your complaint to the company and work to get a response from them. If we find that another government agency would be better able to assist, we will forward your complaint to them and let you know.

3. Company response
The company will review your complaint, communicate with you as needed, and report back about the steps taken or that will be taken on the issue you identify in your complaint.
Welcome to the Consumer Financial Protection Bureau
Webinar Presentation for Legal Services Community
March 5, 2013

http://www.youtube.com/watch?v=zHB7aJFD4CY
For More Information:
http: www.consumer.ftc.gov
http: www.cfpb.gov
http: www.justice.gov/
http://www.fbi.gov/scams-safety/fraud/seniors
http://www.justice.gov/civil/cpb/cpb_home.html
http://www.justice.gov/atj/

Contact Information:
Silvia Dominguez-Reese
Senior Counsel, Access to Justice Initiative
U.S. Department of Justice
Silvia.Dominguez-Reese2@usdoj.gov
Outreach and Networking Tools

• Synergy
• Communication

TO Request HELP:

TRAINING ➤
CASE CONSULTATION ➤
TECHNICAL ASSISTANCE ➤
JOIN THE CONVERSATION ➤
SUBSCRIBE ➤
Email List Serves

- Elderbar – 900+ professionals in law and aging
  - Discussion list
  - Free of charge
- Nearly 2-dozen lists
Subscribe

Receive free periodic updates from NLRC Partners

BIFOCAL is the e-journal of the ABA Commission on Law and Aging, distributed six times a year by email. Subscribe to Bifocal by e-mailing your name, and email address to Trisha Bullock at trisha.bullock@americanbar.org.

NCLC Outlook is a free bi-annual update on consumer law, select here to subscribe.

NSCLC free monthly “In Review” select here to subscribe.

CERA Legal Hotlines Connection is published six times per year, sign up for free here.
Contribute
Questions?
Thanks

• Omar Valverde Omar.Valverde@AoA.hhs.gov
• David Godfrey David.Godfrey@Americanbar.org
• Jessica Hiemenz jhiemenz@nclc.org Odette Williamson owilliamson@nclc.org
• Fay Gordon fgordon@nsclc.org Kate Lang klang@nsclc.org
• Penny Hommel phommel@tcsg.org
• Keith Morris kmorris@ceraresource.org Shoshanna Ehrlich sehrlich@ceraresource.org
• Silvia Dominguez-Reese Silvia.Dominguez-Reese2@usdoj.gov