Thursday 8:15 a.m.

Senator Jack Reed of Rhode Island, a senior member of the Banking Committee, authored several key pieces of the historic pieces of law including the Wall Street Reform and Consumer Protection Act to bring accountability to Wall Street. Notably, Reed championed a provision to establish the new Consumer Financial Protection Bureau and authored the recent law banning unfair credit card practices. He has authored legislation to improve consumer disclosures on mortgages, provide stronger protections and better alternatives for families facing foreclosure, and has led a Congressional group urging the Defense Department to close a loophole in the protections of service members from payday lenders.

Jack Reed is a champion for middle-class families and a strong believer that, through hard work, all Americans should have the opportunity to build a better life. A West Point graduate and former Army Ranger, Reed is a national leader on defense, housing, and economic issues.

Thursday 11:30 a.m.

Senator Elizabeth Warren is the senior senator for Massachusetts. She served as Chair of the Congressional Oversight Panel for the Troubled Asset Relief Program (TARP). Her original thinking, political courage, and relentless persistence led to the creation of the Consumer Financial Protection Bureau. She was a law professor at Harvard specializing in bankruptcy law and policy for nearly 20 years and wrote nine books, including two national best-sellers.

Friday, 8:30 a.m.

Senator Al Franken of Minnesota will speak followed by a panel of Paul Bland (Public Justice), Rosemary Shahan (C.A.R.S.), NACA member Vilden Teske, and Ellen Taverna (NACA) in discussing how to strengthen the campaign to ban mandatory arbitration clauses in consumer contracts. Senator Franken’s bill to free consumers from forced arbitration so they can sue bad actors in the marketplace, S. 878, has garnered twenty-one sponsors so far.
When Franken left “Saturday Night Live” in 1995, he became more politically active, using the wit he’d honed as an entertainer to advocate for progressive values – and against the bullies and extremists who had come to dominate American politics. He wrote three number 1 New York Times best-sellers, and found that as rewarding as it was to entertain. Political advocacy was in his blood. In 2004, Al was the first star for the very first progressive talk radio network, Air America Radio. Broadcasting live – three hours a day, five days a week – Al brought on experts in domestic and foreign policy, interviewed national and world leaders, and discussed issues ranging from the cost of prescription drugs to the war in Iraq (with his own famous wit and passion mixed in)

After a close but successful election, he was appointed to the Senate Judiciary Committee, the Health, Education, Labor, and Pensions Committee, the Committee on Indian Affairs, and the Energy and Natural Resources Committee and been named chairman of two subcommittees – one dealing with privacy and technology, and the other dealing with energy.

Saturday, NCLC Awards Lunch, 11:30 a.m.

**Hollister K. (Holly) Petraeus**, Assistant Director, Servicemember Affairs, Consumer Financial Protection Bureau (CFPB) will be the keynote speaker at the Saturday Awards Luncheon at the Consumer Rights Litigation Conference. Her office’s mission at the CFPB is to partner with the Pentagon to see that military families receive strong financial education; to monitor their complaints to the CFPB; and to coordinate efforts of federal and state agencies regarding consumer protection measures for military families. Prior to joining the CFPB, Ms. Petraeus spent six years as the Director of BBB Military Line, a program of the Council of Better Business Bureaus providing consumer education and advocacy for servicemembers and their families. Petraeus also has long and extensive experience as a volunteer leader with military family programs. In that role she has worked with local, state and national legislators She has been a strong advocate for protecting our men and women in the military from predatory lending and deceptive marketing.

**Richard N. Feferman** is this year’s Vern Countryman winner, awarded by NCLC for distinguished consumer advocacy. Rick built a three lawyer firm, Feferman & Warren, which handles a wide variety of individual and class action consumer cases throughout New Mexico, Arizona and Colorado. Most of the firm's cases are federal lawsuits against car dealers, debt collectors, and lenders. In 1999, the firm was nominated for trial lawyers of the year by Trial Lawyers for Public Justice, for their $669,000 jury verdict against a New Mexico car dealer for
odometer fraud and tortuous debt collection practices. In 2004, Mr. Feferman won a bench trial where the judge awarded punitive damages of $250,000 against Fleetwood for mobile home sales fraud. Mr. Feferman is also a nationally known speaker and author on matters of law practice management.

As Executive Director of the New Mexico Legal Services Support Project from 1977 to 1984, he operated an innovative and highly successful in-house training program serving 75 attorneys, 40 paralegals and 35 secretaries scattered among 22 offices statewide.

Prior to that, he spent five years with the Michigan Migrant Legal Assistance Project, serving as its Executive Director. He was the supervising attorney of four lawyers and 25 seasonal paralegal workers serving migrant and other farmworkers throughout Michigan.

Saturday, 3:10 p.m.

John P. Relman is the founder and director of Relman, Dane & Colfax PLLC, a civil rights law firm in Washington, DC. He will be talking about a landmark fair lending settlement obtained last year against Wells Fargo by his firm’s client, the City of Baltimore.

At the announcement of the landmark settlement Assistant Attorney General Perez said that "Baltimore got the ball rolling...The federal government heard you and the federal government followed up. . . . The lawsuit filed by Baltimore City in 2008 was the catalytic force, plain and simple. When you filed this lawsuit to call attention to the devastating consequences of this crisis, you got the attention of the federal government and you got the attention of the nation."

Prior to the formation of the firm, Mr. Relman served as project director of the Fair Housing Project at the Washington Lawyers' Committee for Civil Rights and Urban Affairs. Under his leadership the project achieved national recognition, winning some of the largest housing, lending, and public accommodations discrimination jury verdicts and settlements obtained in the country. Prior to joining the Lawyers' Committee, Mr. Relman worked as a staff attorney at the National Office of the Lawyers' Committee.