Helping Communities of Color Access Opportunity: An overview of the Lifeline program and current threats to its scope and purpose

February 7, 2018 Communities of color often face challenges connecting to and maintaining affordable broadband and voice service. The federal Lifeline program has been around since the mid-1980s. While it started as a low-income program to help households afford [...] 

Nursing Home Debt: What to Watch Out for and Strategies for Defending Collection Lawsuits

September 12, 2017 This training focused on the growing area of debt collection resulting from stays in nursing home facilities. The training reviewed potential bases for liability for a nursing home resident or their families, preemptive strategies to avoid [...] 

A Changing Lifeline: 21st Century Update for an Important Low-income Phone Assistance Program

August 8, 2016 Presenters: Cheryl A. Leanza (A Learned Hand Consulting), Andy Lomeli (National Hispanic Media Coalition), Olivia Wein (National Consumer Law Center) The low-income Lifeline telephone assistance program has been increasing the affordability of telephone service since the Reagan and Bush administrations. Starting [...] 

Student Loan Debt Collection and Seniors

July 27, 2016 Presenters: Kate Lang, Justice in Aging, Michael Walters, Center for Elder Rights Advocacy and Pro Seniors, Inc. and Persis Yu, National Consumer Law Center The Treasury Offset program provides for collection of Federal debts through offset of Social Security [...] 

Legal Responses to Elder Abuse: The Role of APS, Legal Aid,
and Protection and Advocacy

June 30, 2016 Presenters: Betsey Crimmins, Senior Attorney, Elder, Health, and Disability Unit, Greater Boston Legal Services A.J. Ruben (center), Supervising Attorney, Disability Rights Vermont Andrew Capehart, Assistant Director, National Adult Protective Services Association It has been said that we [...]
The constant news about data breaches and scams targeting seniors has left people worried about their rights if an unauthorized charge is taken out of their account. Consumers also face problems when a gym, unwanted membership club or payday [...]