Servicing Policy Briefs, Reports & Press Releases

Policy Briefs

- Homeowner Assistance Fund Overview and FAQs, March 17, 2021
- Americans for Financial Reform Coalition Recommendations on Housing Assistance Fund Implementation, March 17, 2021
- Homeowners Need a Homeowner Assistance Fund and Additional Relief to Prevent a Coming Foreclosure Crisis, January 2021
- Coronavirus Emergency: Mortgage Relief for Consumers – How States Can Help, October 2020
- USDA Should Modernize Mortgage Protections: Four Long-Overdue Policy Changes to Limit Rural Foreclosures, April 2019

Reports & Press Releases

- Press release: Housing Advocates Praise CFPB’s Focus on Helping Homeowners at Risk of Losing Homes but Urge a Different Approach, April 5, 2021
- Advocates Applaud Senate Bill Fund to Help Millions of Families Keep Their Homes; Urge Inclusion In COVID Stimulus Bill, Feb. 5, 2021
- National Consumer Law Center Attorney Alys Cohen to Testify at U.S. House Hearing on Thursday, July 16: Mortgage Servicers’ Implementation of the CARES Act, July 15, 2020
- How to Get Help with Your Mortgage During COVID-19, July 9, 2020  Also available in: Spanish, Korean, Chinese, Vietnamese, Bangla
- CFPB Guidance for Mortgage Servicing Transfers Lacks Crucial Consumer Protections, Especially During COVID-19 Crisis, April 27, 2020
- FHFA Backtracks on Critical Language Access Question on Mortgage Application, August 9, 2019
- New Law Allows Mortgage Lenders to Resume Risky Loans, Hide Discrimination and Engage in Rural Lending Abuses, May 23, 2018
- Report: Obtaining Mortgage Relief for Victims of Disasters by Alys Cohen and Margot Saunders, February 2018
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