2020 Speakers

Consumer Rights Litigation Conference Info Page

- Ron Akasaka, SMART ADR

- John Albanese, Berger Montague

- Amanda Allen, The Consumer Protection Firm
Jennie Anderson, Andrus Anderson

Susan Apel, Office of PA Attorney General

Leslie Bailey, CA Public Justice

Lauren Barnes, Hagens Berman Sobol Shapiro

John Barrett, Bailey Glasser

Jerry Battle, NCLC
Laura Bazelon, Law Professor USF

Suzanne Begnoche, Attorney

Lorraine Bellamy Martinez, CT Fair Housing Center

Len Bennett, Consumer Litigation Associates

Andrea Bopp Stark, NCLC
• Jen Bosco, NCLC

• Brian Bromberg, Broberg Law Office

• Bernard Brown, Attorney at Law

• Ron Burdge, Burdge Wells Law Office

• Carolyn Carter, NCLC
- Peter G. Cary, Chief Judge US Bankruptcy Ct.
- Carolyn Coffey, Mobilization for Justice
- Alys Cohen, NCLC
- Hannah Cole-Chu, Outten & Golden
- Elliot Conn, Conn Law PC
Deborah Cuevas Hill, Legal Counsel for the Elderly

Denis Culley, Legal Services for the Elderly

Joanna Darcus, NCLC

Tom Domonoske, Consumer Litigation Associates

Michelle Drake, Berger Montague
• Eric Dunn, National Housing Law Project

• Richard Feferman, Feferman, Warren & Mattison

• Carrie Floyd, Lake Shore Legal Aid

• Berbeth Foster, Coast to Coast Legal Aid

• Judy Fox, Notre Dame Law Professor
- Jim Francis, Francis Mailman Soumilas
- Nikolai Frant, Colorado Department of Law
- Seth Frotman, Student Borrower Protection Center
- Jeff Gentes, CT Fair Housing Center
- Gina Chiala, Heartland Center for Jobs and Freedom
• Gary Goldberg, Terry Garmey and Associates

• Glenna Goldis, NYC Department of Consumer and Worker Protection

• Alexis Goldstein, Americans for Financial Reform

• Jamie Gullen, Community Legal Services of Philadelphia

• Tiffany Hardy, Edelman Combs Latturner & Goodwin
- Ashley Harrington, Center for Responsible Lending

- Stephen Hayes, Relman Colfax

- Berneta Haynes, Georgia Watch

- Nan Heald, Pine Tree Legal Services

- Christina Henry, Henry and DeGraaff

- Justine Holcombe, Skaar & Feagle
• Dave Humphreys, Humphreys Wallace Humphreys

• Heather Jarvis, Student Loan Expert LLC

• Dalie Jimenez, Law Professor UCI

• Kim Johnson, National Low Income Housing Coalition

• Justine Joya, Frudden & Padilla
• Maya Jumper, Outten & Golden

• Abbas Kazerounian, Kazerouni Law Group

• Kristi Kelly, Kelly Guzzo, PLC

• Kristin Kemnitzer, Kemnitzer, Barron & Krieg

• Alex Kornya, Iowa Legal Aid
• April Kuehnhoft, NCLC

• Tashi Lhewa, The Legal Aid Society

• Michael Litrownik, Outten & Golden

• Karen Lusson, NCLC

• Farah Majid, Legal Services of Alabama
Justin Lowe, Health Law Advocates

Sarah Bolling Mancini, NCLC

Elizabeth Maresca, Fordham Law School

Toby Marshall, Terrell Marshall

Alanna McCargo, Urban Institute
• Adam McNeile, Kemnitzer, Barron & Krieg

• Andy Milz, Flitter Milz, PC

• Adam Minsky, Law Office of Adam S. Minsky

• Kate Muñoz, Consumer Rights Regulatory Engagement and Advocacy Project

• Ariel Nelson, NCLC
• Scott Nelson, Public Citizen Litigation Group

• Aila Niglia, Center for Survivor Agency & Justice

• Chris Odinet, Professor of Law Iowa Law

• Michael Ornstil, JAMS

• Chelsea Ortega, Santoni, Vocci & Ortega
• Matt Osborne, Osborne Law

• Ashleigh Parker Dunston, District Court Judge

• David Philipps, Philipps & Philipps

• Michael Pierce, Student Borrower Protection Center

• Andrew Pizor, NCLC
- Anna Prakash, Nichols Kaster
- John Rao, NCLC
- Ira Rheingold, NACA
- Lisa Rice, National Fair Housing Alliance
- Phillip Robinson, Consumer Attorney
• Jennifer Rosenberg, *Bramson, Plutzik, Mahler & Birkhaeuser*

• Stuart Rossman, NCLC

• Dick Rubin, *Gupta Wessler*

• Kate Russell, *Colorado Legal Services*

• Carla Sanchez-Adams, *TX Rio Grande Legal Aid*
- Priya Sarathy Jones, Fines and Fees Justice Center
- Lauren Saunders, NCLC
- Margot Saunders, NCLC
- Joanne Savage, Legal Services for the Elderly
- Matt Schedler, CAMBA Legal Services
- Thea Sebastian, *Civil Rights Corps*

- David Seligman, *Towards Justice*

- Abby Shafroth, *NCLC*

- Rosemary Shahan, *Consumers for Auto Reliability and Safety*

- Steve Sharpe, *NCLC*
• Jeremy Silberman, Legal Services of NJ

• Robyn Smith, NCLC

• Wingo Smith, Southern Poverty Law Center

• Rebecca Smullin, Public Citizen

• Alysson Snow, Legal Aid Society of San Diego
• Robert Sola, Attorney

• Tim Sostrin, Keogh Law

• Lisa Stifler, Center for Responsible Lending

• Stephanie Tatar, Tatar Law Firm

• Kyra Taylor, NCLC
- Diane Thompson, NCLC
- Rob Treinen, Treinen Law Office, PLC
- Tara Twomey, NCLC
- Monica Vaca, Federal Trade Commission
- John Van Alst, NCLC
Joe Villasenor, Legal Aid Society of San Diego

Luke Wallace, Humphreys Wallace Humphreys

Geoff Walsh, NCLC

Leah Watson, ACLU

Olivia Wein, NCLC
Judy Whiting, Community Service Society of NY

Ron Wilcox, Wilcox Law Firm

Odette Williamson, NCLC

Chi Chi Wu, NCLC

Persis Yu, NCLC
First Time Attendees

The Virtual 2020 CRLC is the place to be in 2020!

What is the Consumer Rights Litigation Conference?

The Consumer Rights Litigation Conference is the premier educational and networking gathering for consumer rights attorneys and advocates. For almost 30 years this conference has educated and strengthened the community, expanding the opportunities for both each year. Delivered for the first time in a virtual format with convenient information-packed sessions, it is designed to get legal professionals up to speed on the latest advancements and strategies in consumer law. Don’t miss this opportunity to learn from the experts in our community!

Sneak Peak of the CRLC virtual platform!
What will you gain by participating?

- **Learn** from the nation’s most **successful** consumer litigators at any one of the 65+ breakout sessions
- Choose from over a **dozen** face to face networking groups, roundtable **discussions**, strategy **summits**, and live office hours to ask questions, **share** ideas, and connect with your colleagues!
- **Discover** powerful consumer law remedies and attorney fee recovery methods.
- Save on NCLC’s legal practice publications with **exclusive** conference discounts.
- Earn **CLE credits** while you learn from the experts!
- Get inspired and **energized** by hundreds of passionate advocates who fight for consumer justice, just like you.

### AGENDA

**Are you new to Consumer Law? Check out these introductory sessions that will quickly get you up to speed:**

**ABC Session Spotlight**

- ABCS of FCRA, Class Actions, Student Loan Law, & Consumer Arbitration
- Medical Debt Primer
- Basic Intro on How to Stop Robocalls
- COVID-19 Mortgages: Post Forbearance for Fannie & Freddie Loans

**Beginner Session Spotlight**

- Investigation in Auto Cases
- Common Fair Debt Collections Practices Act Claims
- Consumer & Economic Civil Legal Issues for Survivors of Domestic Violence
- Your Client is Being Sued on a Debt: What Now? A Primer on Defeating Debt Collection Lawsuits
"A lot of people are alive today because of the basic rules of the road NCLC and others have fought for. But there are still too many places where the world remains complicated and opaque. There are still too many places where armies of lobbyists are fighting to rig the system so that the public remains in the dark…I know there will be many battles ahead, and I look forward to standing shoulder to shoulder once again with NCLC." U.S. Senator Elizabeth Warren

This conference is a game changer for your office and practice. Send your newest attorney or your most seasoned litigator:

New Scholarship Opportunity!

Through NCLC’s Campaign for the Future and its generous supporters, private attorneys with less than five years of experience in the field (Next Generation) & all Legal Aid attorneys will receive a 50% scholarship to attend NCLC Conferences! Choose the Legal Aid/ Next Gen option when you register to automatically receive this incredible scholarship!

Registration Rates* and Information:

- $399: Standard Registration Rate
- $365: Discount 1 (10% NACA/NACBA discount): All active members of NACA or NACBA receive this 10% discount on NCLC Conference Registration. Register early with a NACA/NACBA discount to get a special “$1 per day” rate to build the consumer law expertise you’ll use throughout the year!
$299: Discount 2 (25% Gov’t / Non-profit discount): Nonprofit and government employees receive this 25% discount.

$199: Discount 3 (50% Legal Aid & Next Generation Scholarship)*: Private attorneys with less than five years’ experience and all Legal Aid lawyers can choose this option during registration to automatically receive a 50% scholarship.

*Interested in registering a group? Email conferences@nclc.org for assistance.

Register by September 25th to score Early Bird Pricing. See below for registration rates! Final day to register online: November 5th at 11:59PM (ET).

CRLC 2019 and NCLC’s 50th Anniversary Photo Highlights
Webinars

NCLC offers free webinars broadcast nationwide. Webinar topics include auto fraud, consumer rights for domestic violence survivors, bankruptcy, racial justice, student loans, rural development and more. NCLC also offers a monthly elder-related webinars series through the National Elder Rights Training Project generously supported by the Administration on Aging/Administration for Community Living.

Note: NCLC does not provide CLE credits for webinars. Upon request, we will provide a certificate of attendance.

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Past Webinars || Get updates on upcoming webinars
**Mortgage Training Conference**

NCLC’s 2020 Mortgage Training Conference was held online WEBINAR SERIES from June 15-18, 2020, due to the ongoing public health crisis and our emphasis on the safety of conference attendees.

These are unprecedented times: low-income and vulnerable homeowners are struggling to pay their mortgages, a rise in scam activity is predicted during this economic crisis, and federal and state laws and regulations are changing rapidly. We invite you to join NCLC advocates and leading experts in the field for more than 10 sessions covering critical mortgage and foreclosure issues to learn strategies and tactics for effectively representing your clients during and in the wake of the COVID-19 crisis.

**The webinars covered the following topics:**

- Intro to TILA/RESPA Servicing Claims
- COVID-19 Mortgage Relief: Forbearance and Loan Mod Options for Federally Backed Mortgages
- Saving Homes in the COVID-19 Pandemic: Legal Claims and Strategies for Non-Federally Backed Mortgages
- Home Equity Theft and Foreclosure Rescue Scams 101
- Home Purchase Scams: Investigation, Funding Structure, Claims and Defenses
- Stopping Reverse Mortgage Foreclosures: COVID-19 Updates
- FCRA Issues in Mortgage Cases
- Multi-Servicer Cases
- Strategic Advocacy on Home Scams: Working with Local Government, Effective Outreach

**Eligibility Requirements**

- You are a lawyer and that neither you nor anyone in your organization represents business or commercial clients (except in disputes between two businesses) or is engaged in any business other than providing legal representation to consumers, OR
- You are an employee of a state or federal regulatory or enforcement agency or of a state or federally funded nonprofit legal aid organization.

*Non-attorneys who work for nonprofit organizations should email attendance@nclc.org with the name of their employer and a brief description of what they do prior to registering*

**Tell NCLC Your Story**

With the broad economic devastation resulting from the pandemic, we are tracking issues that homeowners are facing with their servicers to deal with mortgage payments. Elected officials, government agencies, and industry representatives have been very receptive to stories. Tell your story.

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**Conference e-News signup**
Fair Debt Collections Conference

Thank you to all who attended our webinars on a range of debt collections, student loans, and TCPA issues in March, 2020. Check back later for information on the 2021 Fair Debt Collection Conference.

Eligibility

- Conference attendance is open to attorneys who can certify all of the following: Neither I, nor anyone in my firm: (1) sue consumers on consumer debt; (2) advise businesses regarding debt collection or evictions involving consumers, or (3) represent landlords in evictions.
- Neither I, nor anyone in my firm, defend any clients against FDCPA, TCPA, FCRA, or other consumer claims.
- In the previous 5 years, I have not engaged in any of the activities described in the two preceding certifications, or I have sent a written explanation to attendance@nclc.org of any such work in the past 5 years.
- I do not handle debt settlement matters, or if I do represent clients in debt settlement affairs, I do not engage in any disqualifying conduct.
- Non-attorneys who wish to attend should email us as well (attendance@nclc.org) with information about your occupation and interest in attending the conference.
- If you are a private practice attorney and attending the conference for the first time, please refrain from making nonrefundable travel reservations for fifteen business days after you submit your registration to allow for verification of your certification. If you have questions about this please email attendance@nclc.org.

* Non-attorneys who wish to attend should email attendance@nclc.org with information about your occupation and interest in attending the conference.

Sponsorship information

Sponsors:
The Consumer Rights Litigation Conference and Class Action Symposium

Sneak Peak of the CRLC virtual platform!
November 9-20, 2020

Agenda

This year, NCLC’s Consumer Rights Litigation Conference and Class Action Symposium will take place entirely online, utilizing a state of the art platform with outlets to learn, gather, and network with the best in the field. Starting on Monday, November 9 and ending on Friday, November 20, the Virtual CRLC will cover more consumer law content than ever before, including full tracks on Auto Loans, Credit/Banking, Credit Reporting, Debt Collections, Mortgages and Foreclosures, Student Loans, and the Telephone Consumer Protection Act (TCPA). As always, the CRLC will also provide individual courses on ethics, litigation, practice issues and more. Even better, the new virtual format will give attendees the opportunity to earn far more CLEs than in previous years — up to 43.5 CLEs compared to last year’s 20.75!

Register by September 25th to score Early Bird Pricing. See below for registration rates!
Final day to register online: November 5th at 11:59PM (ET).

Requirements for Attendance

You will certify that:

(1) You are a lawyer and that neither you nor anyone in your organization represents business or commercial clients (except in disputes between two businesses) or is engaged in any business other than providing legal representation to consumers.

(2) You are an employee of a state or federal regulatory or enforcement agency or of a state or federally funded nonprofit legal aid organization.

If you have questions regarding these eligibility requirements or about your own eligibility to attend, please email: attendance@nclc.org.
NCLC Announces First-Time Scholarship Opportunity!

Through NCLC’s Campaign for the Future and its generous supporters, private attorneys with less than five years of experience in the field (Next Generation) & all Legal Aid attorneys will receive a 50% scholarship to attend NCLC Conferences! Choose the Legal Aid/ Next Gen option when you register to receive this incredible scholarship!

Registration Rates* and Information:

- **$399: Standard Registration Rate**: The standard registration rate applies to attorneys and advocates who do not qualify for any of the discounts and scholarships listed below.
- **$365: Discount 1 (10% NACA/NACBA discount)**: All active members of NACA or NACBA receive a 10% discount on NCLC Conference Registration. Register early with a NACA/NACBA discount to get a special “$1 per day” rate to build the consumer law expertise you’ll use throughout the year!
- **$299: Discount 2 (25% Gov’t / Non-profit discount)**: Nonprofit and government employees receive a 25% discount on NCLC Conference Registration.
- **$199: Discount 3 (50% Legal Aid & Next Generation Scholarship)**: Private attorneys with less than five years of experience (Next Generation) and All Legal Aid lawyers can choose this option during registration to automatically receive a 50% scholarship.
- Would you like to register a group? Please reach out to conference@nclc.org

*Early Registration Discount: Register by September 25th to receive the 10% discount built into the prices above.

Insider Track: Consumer Class Action Symposium

This year’s Symposium will address evolving changes and emerging developments in trial court practice in the era of Covid 19, critical new Supreme Court and Court of Appeal rulings affecting class action pleadings, class certification, objections, class notice and administration, creative settlement strategies, and ethical issues of importance to class action practitioners. The Symposium registration fee includes 6 sessions with a full schedule to be announced in September. Class Action Symposium attendee fee: $299.

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Sponsor the Conference and Align Your Brand with the Most Sought-After Consumer Rights Conference of the Year!
We'll miss seeing you in person this year, but look forward to seeing you online this November!
Conferences & Trainings

NCLC provides high-quality, comprehensive training opportunities for consumer attorneys and advocates across the nation. At NCLC conference you can develop your expertise, learn from the experts about both the basics and the latest in developments in consumer litigation, consumer law remedies, industry trends, public policy, and more while earning CLE credits!

NCLC conferences are beneficial for all who represent consumers-thousands of legal aid lawyers, private attorneys, and advocates benefit from our conferences, trainings, and webinars each year. Trainings cover a wide range of consumer law topics including foreclosure prevention, bankruptcy, elder rights, utility rights, student loans, auto fraud, debt collection and many more. Each conference provides both introductory and advanced courses, often within topic-specific tracks, allowing your unique needs to be met. We hope you’ll join us at one or more of our 2019 conferences!

Conference news sign-up

Save the date!

Consumer Rights Litigation Conference 2019
November 14-17 • Boston, Massachusetts
The CRLC has been a vital part of my development as a consumer advocate. Each year there is something new to learn from experts in the field – whether it’s a changing area of law, an emerging trend, or a novel legal strategy to add to my practice. But more than this, the conference is an invaluable way to connect with the smartest consumer advocates from around the country, and become part of a collaborative community that has a significant impact in the fight for consumer justice. -J. Rachel Scott, Staff Attorney, Senior Citizens Law Project, Atlanta Legal Aid Society, Inc.

In-Person Trainings

NCLC advocates are available for specialized, in-person training workshops in your state or at your local organization. The goal of our in-person training program is to increase the quality and accessibility of advocacy resources for consumers nationwide. NCLC advocates have the ability to train your group on a number of consumer law topics. Our workshops are designed for all levels of experience, from a nuts and bolts session for beginners to cutting-edge strategies for sophisticated practitioners. The sessions are carefully prepared to be practical, participant-oriented, and energizing. To request an in-person trainings in your state or at your local organization, please fill out this training request form.

National Elder Rights Training Project

NCLC is pleased to provide in-person trainings for the aging and legal services networks nationwide. NCLC and our partners work with the Administration on Aging/Administration for Community Living to further its mission of helping Older Americans remain in their homes and communities for as long as possible. For more information on requesting an elder-specific in-person training in your area, please visit the National Legal Resource Center’s website.

- Watch a Recent National Elder Rights In-Person Training
- Sign up for upcoming trainings

Conferences
The COVID-19 pandemic is creating upheaval in people’s lives, especially the most vulnerable, and NCLC is working with allies, government officials, and businesses, to help.

NCLC’s 2020 Mortgage Training Conference was held as a WEBINAR SERIES from June 15-18, 2020.

NCLC’s 2020 Consumer Rights Litigation Conference will take place online, starting on Monday, Nov. 9 and end on Friday, Nov. 20.

National Consumer Law Center hosts three annual conferences including the Consumer Rights Litigation Conference, the Fair Debt Collections Conference and the summer Mortgage Conference. NCLC’s conferences are the premier gathering of attorneys and advocates representing consumers. Our conferences provide advocates with cutting edge law, the latest strategies from leading experts, valuable insight on trends, tactics, and techniques as well as networking events with colleagues who share an interest in consumer justice. CLE credit is available for all of our conferences.

The CRLC has been a vital part of my development as a consumer advocate. Each year there is something new to learn from experts in the field - whether it’s a changing area of law, an emerging trend, or a novel legal strategy to add to my practice. But more than this, the conference is an invaluable way to connect with the smartest consumer advocates from around the country, and become part of a collaborative community that has a significant impact in the fight for consumer justice. -J. Rachel Scott, Staff Attorney, Senior Citizens Law Project, Atlanta Legal Aid Society, Inc.

Conferences news sign-up

Tri-Conference Sponsorship available for 2020 webinar conferences. For inquiries, please contact SarahEmily Lekberg at slekberg@nclc.org or 617-542-8010.

Sponsor Rules and Regulations