

# **Svetlana Ladan, Director of Operations & IT**



Svetlana Ladan joined NCLC in 1998. She oversees all technology and administrative functions. Her responsibilities also include developing security protocols, promoting information security awareness within the organization as well as managing NCLC's website(s). Svetlana works closely with the executive director and chief financial officer on administrative, IT, building and other organization related issues. Svetlana graduated from the University of Sarajevo Law School (1992).