

About the Authors

Jonathan Sheldon has been an NCLC staff attorney writing and consulting on automobile fraud, deceptive practices law and other consumer law topics since 1976. Previously he was a staff attorney with the Federal Trade Commission. His publications include *Automobile Fraud* (1998), *Unfair and Deceptive Acts and Practices* (1982, 1988, 1991, 1997, 2001), *Consumer Warranty Law* (1997, 2001), *Consumer Arbitration Agreements* (2001, 2002), *Consumer Class Actions* (1999), and *Repossessions and Foreclosures* (1982, 1988, 1995, 1999).

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