

About the Authors

Charles Harak is an NCLC staff attorney focusing on low-income energy and utility issues. Mr. Harak previously worked at the office of the Massachusetts Attorney General and at the Massachusetts Law Reform Institute, and has worked on utility and housing issues for over 20 years. He is the author of the *Right to Light (and Heat) Handbook* and currently co-edits NCLC's *Energy and Utility Update*. He also serves as the President of the board of the Tri-City Community Action Program.

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Kay Joslin for the last 15 years has been project manager for the LIHEAP Clearinghouse, operated for the U.S. Department of Health and Human Services by the National Center for Appropriate Technology (NCAT), and serves on the board of directors of the National Low Income Energy Consortium. Prior to that, she worked on NCAT's energy efficiency and renewable energy national hotline and held various editorial and reporting positions at newspapers.