

FAIR DEBT COLLECTION PRACTICES TRAINING CONFERENCE

Introductory Course Agenda

February 23- 24, 2012 New Orleans Marriott at the Convention Center

February 22 (Wednesday)			
5:00pm-8:00pm	<i>Registration</i>		
February 23 (Thursday)			
7:15 - 8:00am	<i>Registration; Coffee and pastries</i>		
8:00 - 9:00	How Debts Are Collected, <i>Michelle Weinberg, Robert Hobbs</i>		
9:00 - 9:10	Break		
9:10 - 10:10	Fair Debt Collection Practices Act: Coverage, Violations, & Remedies, <i>Dick Rubin</i>		
10:20 - 11:20	Tort, TCPA and State Statutory Claims <i>Luke Wallace, David Humphreys</i>		
11:20 - 11:30	Break		
11:30 - 12:30pm	FDCP Fundamentals: The Care and Feeding of Your FDCP Case (Client intake, retainers, recording calls, client logs, investigation), <i>Robert Murphy</i>		
12:30 - 2:00	Lunch on your own		
2:00 - 3:15	Debt Collectors' Defensive Strategies, <i>Michael Kinkley</i>		
3:20 - 4:20	Selecting, Developing, Valuing Letter and Overcharge Cases, <i>David J. Philipps, Mary E. Philipps</i>		
4:20 - 4:30	Break		
4:30 - 5:30	Selecting, Developing, Valuing Phone Harassment Cases, <i>Peter Barry</i>		
5:35 - 6:35	Reception <i>Sponsored by The Murphy Law Firm, Bromberg Law Office, P.C, & NCLC</i>		
February 24 (Friday)			
7:15 - 8:00am	Coffee and pastries		
8:00 - 9:00	Credit Reports: FCRA and FDCPA, <i>Rand Bragg, Dick Rubin</i>		
9:05 - 10:05	Bankruptcies, Debt Collection Suits, and FDCPA Claims, <i>Jay Fleischman, Ronald Wilcox</i>		
10:05 - 10:15	Break		
10:15 - 11:15	Basic Discovery in a Debt Collection Abuse Case, <i>Michael O'Connor</i>		
11:20 - 12:20pm	Ethical Issues in Fair Debt Collection Cases, <i>Michelle Weinberg, Brian Bromberg</i>		
12:20 - 1:40	Conference Lunch <i>Consumers Overwhelm US Chamber of Commerce Effort on TCPA, Delicia Reynolds Hand</i>		
1:40 - 2:40	Taking and Defending Depositions, Negotiating Settlement Agreements, <i>Pete Barry</i>		
2:45 - 3:45	Developing a Private Fair Debt Practice, <i>Cary Flitter, Mark Mailman</i>	Bankruptcy Practice and FDCPA Cases, <i>Jay Fleischman</i>	Developing a Fair Debt Legal Services Practice, <i>Michelle Weinberg</i>
3:45 - 3:50	Break		
3:50 - 4:45	FDCPA Practice & Litigation: Errors to Avoid in an FDCP Practice, <i>Steve Koval, Craig Shapiro, Stacy Bardo</i>		
4:45 - 5:00	Break		
5:00 - 5:30	Collecting from the Bereaved-Claims and Damages, <i>Pete Barry (combined sessions)</i>		

**Session content and speakers may be changed due to speaker unavailability*