

INTRODUCTORY COURSE AGENDA*

(*Tentative Agenda 2-16-10)

March 4 (Thursday)			
4 - 6pm, 8 - 9pm	<i>Registration</i>		
March 5 (Friday)			
7:15 - 8:00am	<i>Registration; Coffee and pastries</i>		
8:00 - 9:00	<i>How Debts Are Collected Lynn Drysdale</i>		
9:00 - 9:10	Break		
9:10 - 10:10	<i>Fair Debt Collection Practices Act: Coverage, Violations, & Remedies Dick Rubin</i>		
10:20 - 11:20	<i>Tort and State Statutory Claims Dani Joy</i>		
11:20 - 11:30	Break		
11:30 - 12:30	<i>FDCP Fundamentals: The Care and Feeding of Your FDCP Case (Client intake, retainers, recording calls, client logs, investigation) Robert Murphy, Amy Wells</i>		
12:30 - 2:00	Lunch on your own		
2:00 - 3:00	<i>Debt Collectors' Defensive Strategies Michael Kinkley</i>		
3:05 - 4:05	<i>Selecting, Developing, Valuing Letter and Overcharge Cases Dave and Mary Philipps</i>		
4:05 - 4:15	Break		
4:15 - 5:30	<i>Selecting, Developing, Valuing Phone Harassment Cases Peter Barry</i>		
5:35 - 6:35	Reception (cash bar)		
March 6 (Saturday)			
7:15 - 8:00am	<i>Coffee and pastries</i>		
8:00 - 9:00	<i>Credit Reports: FCRA and FDCPA Joanne Faulkner, Stan Herring</i>		
9:10 - 10:10	<i>Bankruptcies, Debt Collection Suits, and FDCPA Claims Ronald Wilcox, Kathy Cruz</i>		
10:10 - 10:15	Break		
10:15 - 11:15	<i>Basic Discovery in a Debt Collection Abuse Case Michael O'Connor</i>		
11:20 - 12:20	<i>Ethical Issues in Fair Debt Collection Cases Dan Blinn, Brian Bromberg</i>		
12:20 - 1:40	Conference Lunch Retired Justice Major B. Harding		
1:40 - 2:40	<i>Taking and Defending Depositions in a Debt Collection Abuse Case David Larson</i>		
2:45 - 3:50	<i>Developing a Private Fair Debt Practice Cary Flitter</i>	<i>Bankruptcy Practice and FDCPA Cases Ron Wilcox, Kathy Cruz</i>	<i>Developing a Fair Debt Legal Services Practice Lynn Drysdale</i>
3:50 - 4:00	Break		
4:00 - 5:30	<i>Other Perspectives on FDCPA Litigation, David Israel, Albert Zezulinski, Richard Russell, Cary Flitter, Michael O'Connor (Moderator)</i>		

* Session content and speakers may be changed due to speaker unavailability.

Scholarships: There are a few partial legal aid scholarships available. Download an application at www.nclc.org and email it to jhiemenz@nclc.org. Private attorneys and assistant attorneys general should contact NACA at info@naca.net for scholarship information.

Materials: The textbook for the conference is NCLC's *Fair Debt Collection (6th Ed. 2008)* sold separately at the special price to registrants of \$115 until April 2. Call (617) 542 9595 or order online at www.nclc.org.

CLE Credits: NCLC will apply for Continuing Legal Education credit upon request on the registration form. Actual CLE credit varies by state and cannot be guaranteed by NCLC (up to 15 hours may be available in 60-minute states and up to 18 hours in 50-minute states). You may be required to file your own CLE form and pay the state CLE fee. Email sladan@nclc.org for additional information.

Additional Conference Information: may be available at www.ConsumerLaw.org, under Conferences and Trainings, or call or email Debbie Parziale at conference@nclc.org.

Cancellation/Refunds: An administrative charge of \$35, or \$50 after Feb. 1, will be deducted before refunding registration fees. No refunds after Feb. 15. 48 hour hotel cancellation required.